Lifecycle Assessment Approach for Supply Chain Risk

Carol Woody, Ph.D.

Software Engineering Institute Carnegie Mellon University Pittsburgh, PA 15213



🛓 Software Engineering Institute 📔 Carnegie Mellon University

© 2017 Carnegie Mellon University

[Distribution Statement A] This material has been approved for public release and unlimited distribution. Please see Copyright notice for non US Government use and distribution. Copyright 2017 Carnegie Mellon University. All Rights Reserved.

This material is based upon work funded and supported by the Department of Defense under Contract No. FA8702-15-D-0002 with Carnegie Mellon University for the operation of the Software Engineering Institute, a federally funded research and development center.

The view, opinions, and/or findings contained in this material are those of the author(s) and should not be construed as an official Government position, policy, or decision, unless designated by other documentation.

NO WARRANTY. THIS CARNEGIE MELLON UNIVERSITY AND SOFTWARE ENGINEERING INSTITUTE MATERIAL IS FURNISHED ON AN "AS-IS" BASIS. CARNEGIE MELLON UNIVERSITY MAKES NO WARRANTIES OF ANY KIND, EITHER EXPRESSED OR IMPLIED, AS TO ANY MATTER INCLUDING, BUT NOT LIMITED TO, WARRANTY OF FITNESS FOR PURPOSE OR MERCHANTABILITY, EXCLUSIVITY, OR RESULTS OBTAINED FROM USE OF THE MATERIAL. CARNEGIE MELLON UNIVERSITY DOES NOT MAKE ANY WARRANTY OF ANY KIND WITH RESPECT TO FREEDOM FROM PATENT, TRADEMARK, OR COPYRIGHT INFRINGEMENT.

[DISTRIBUTION STATEMENT A] This material has been approved for public release and unlimited distribution. Please see Copyright notice for non-US Government use and distribution.

GOVERNMENT PURPOSE RIGHTS – Technical Data Contract No.: FA8702-15-D-0002 Contractor Name: Carnegie Mellon University Contractor Address: 4500 Fifth Avenue, Pittsburgh, PA 15213

The Government's rights to use, modify, reproduce, release, perform, display, or disclose these technical data are restricted by paragraph (b)(2) of the Rights in Technical Data—Noncommercial Items clause contained in the above identified contract. Any reproduction of technical data or portions thereof marked with this legend must also reproduce the markings.

This material may be reproduced in its entirety, without modification, and freely distributed in written or electronic form without requesting formal permission. Permission is required for any other use. Requests for permission should be directed to the Software Engineering Institute at permission@sei.cmu.edu.

Carnegie Mellon[®] and CERT[®] are registered in the U.S. Patent and Trademark Office by Carnegie Mellon University.

DM17-0559

Supply Chain Risk Management: Intentional and Unintentional Acts



Intentional acts counterfeit hardware and

- software
- malware insertion

Unintentional acts

- poor code quality
- software vulnerabilities unintentionally inserted

Result: Systems with adverse behaviors

Software Assurance Landscape: System Lifecycle



SSCA August 29, 2017 © 2017 Carnegie Mellon University

[[Distribution Statement A] This material has been approved for public release and unlimited distribution. Please see Copyright notice for non-US Government use and distribution.

Risks Come from Unexpected Sources

Manufacturing and Integration Supply Chains: responsible for conceptualizing, designing, building and delivering systems and hardware

<u>Service Supply Chains:</u> responsible for providing services to acquirers including data processing and hosting, logistical services, and support for administrative functions

<u>Software Supply Chains</u>: responsible for producing the software that runs on vital systems

Manufacturing and Integration Supply Chains

Steel furnaces have been successfully attacked



"Steelworks compromise causes massive damage to furnace.

One of the most concerning was a targeted APT attack on a German steelworks which ended in the attackers gaining access to the business systems and through them to the production network (including SCADA). The effect was that the attackers gained control of a steel furnace and this caused massive damages to the plant."

Source: Sources: https://www.bsi.bund.de/SharedDocs/Downloads/DE/BSI/Publikationen/Lageberichte/Lagebericht2014.pdf?__blob=publicationFile; http://www.resilienceoutcomes.com/state-ict-security/

Service Supply Chains



11 gigabytes (GB) of data -110,000,000 records worth of payments, transactions, and other personally identifiable data stolen

Target Stores Attacked through Service Support

- Heating and cooling service (HVAC) vendor is compromised
- Target store network achieved through HVAC remote access
- Malware injects itself into running Point of Sale processes to identify credit card track data and copy it prior to encryption
- Stolen data transmitted to a File Transfer Protocol (FTP) server belonging to a hijacked website
- Criminals then downloaded the data files from the FTP server

Software Supply Chains

Software Vulnerabilities Enable Attacks



Newkirk Products a ID card provider for health insurance organizations is notifying 3.3 million people that their personal data were compromised (May 2016)



Widely used open source with vulnerabilities that were exploited

46 million vulnerable open source components downloaded annually

SSCA August 29, 2017 © 2017 Carnegie Mellon University

[[Distribution Statement A] This material has been approved for public release and unlimited distribution. Please see Copyright notice for non-US Government use and distribution.

"DOON"

Government Acquisition Carries Risk

Fifty intrusions or cyber events targeted TRANSCOM contractors between June 2012 and May 2013.

Exposed sensitive information on the movement of troops and equipment, potentially disrupting military operations.

At least 20 were successful but TRANSCOM was only told about 2. Contractor reporting requirements were changed after an investigation.



https://defensesystems.com/a rticles/2014/09/18/ustranscom-china-contractorhacks.aspx



Development Is Now Assembly



Collective development – context:

- Too large for single organization
- Too much specialization
- Too little value in individual components

Note: hypothetical application composition



Software Engineering Institute Carnegie Mellon University

SSCA August 29, 2017 © 2017 Carnegie Mellon University

[[Distribution Statement A] This material has been approved for public release and unlimited distribution. Please see Copyright notice for non-US Government use and distribution.

Supply Chains are Long (often obscure) Paths



Supply Chain Relationships are Complex



SSCA August 29, 2017 © 2017 Carnegie Mellon University

[[Distribution Statement A] This material has been approved for public release and unlimited distribution. Please see Copyright notice for non-US Government use and distribution.

Monitor SCRM Risk Factors (SPDO)



Evaluating and Mitigating Software Supply Chain Security Risks http://resources.sei.cmu.edu/library/assetview.cfm?AssetID=9337

Supply Chain Risk Management: Acquisition Security Framework (ASF)

What

 Assess gaps in a program's supply chain practices that can lead to cybersecurity risk

Why

 Organizations can inherit cybersecurity risks from third-party products and services.

Benefits

- Provides the basis for improving a program's supply chain practices
- Reduces cybersecurity risk of deployed software-reliant systems



ASF: Practice Areas

- 1. Relationship Formation
- 2. Relationship Management and Governance
- 3. Engineering
- 4. Secure Product Operation and Sustainment
- 5. Supply Chain Technology Infrastructure

15

ASF Practice Areas Map to SCRM Risk Factors

| | | Supplier Capability | Product Security | Product Distribution | Operational Product Control |
|----|---|---------------------|------------------|-------------------------|--------------------------------|
| 1. | Relationship Formation | x | | | |
| 2. | Relationship Management and Governance | X | | | |
| 3. | Engineering | | X | X | |
| 4. | Secure Product Operation and Sustainment | | | | X |
| 5. | Supply Chain Technology Infrastructure | X | X | X | X |

Supply Chain Decisions Add to Software Faults



Improved focus on SCRM activities needed on the front-in of the SDLC

Sources: Critical Code; NIST, NASA, INCOSE, and Aircraft Industry Studies

Software Engineering Institute Carnegie Mellon University

SSCA August 29, 2017 © 2017 Carnegie Mellon University [[Distribution Statement A] This material has been approved for public release and unlimited distribution. Please see Copyright notice for non-US Government use and distribution.

17

Software Faults: Introduction, Discovery, and Cost

Faults account for 30–50% percent of total software project costs.

- Most faults are introduced before coding (~70%).
- Most faults are discovered at system integration or later (~80%).

Software Development Lifecycle

| | Where Faults are Introduced * 70% | ₩ 20 % | ₩ 10 % | | |
|-----------------------------|---|-------------------------------|-------------------|--------------------------------|--|
| Requirements Engineering | System Software Component Design Architectural Software Design Design | Code Unit Test Development | Integration | System Acceptance Test Test | Operation |
| | Where Faults are Found | | | | |
| | ★ 3.5% | ₩ 16% | ★ 50.5% | ★ 9% | ★ 20.5% |
| | Nominal Cost Per Fault for Fault Removal | | | | |
| | | | | | |
| | | | | | Cost Per Fault for Fault Removal 300–1000x |



SSCA August 29, 2017 © 2017 Carnegie Mellon University [[Distribution Statement A] This material has been approved for public release and unlimited distribution. Please see Copyright notice for non-US Government use and distribution.

Improvement Starts with an ASF Review



Identify, prioritize, and mitigate gaps in a program's supply chain practices that can lead to cybersecurity risk

Next steps for SEI research:

- build out detailed practices for ASF
- work with selected pilot organizations to refine and improve review processes

SSCA August 29, 2017 © 2017 Carnegie Mellon University [[Distribution Statement A] This material has been approved for public release and unlimited distribution. Please see Copyright notice for non-US Government use and distribution.

Additional Material

CrossTalk May/June 2017

http://static1.1.sqspcdn.com/static/f/702523 /27545065/1493612336550/201705-Alberts.pdf?token=SIsZ2ZB1KHteEggqCl%2F% 2Fv5Rz780%3D



SSCA August 29, 2017 © 2017 Carnegie Mellon University

[[Distribution Statement A] This material has been approved for public release and unlimited distribution. Please see Copyright notice for non-US Government use and distribution.

Contact Information

Carol Woody cwoody@cert.org

Web Resources (CERT/SEI) http://www.sei.cmu.edu/



SSCA August 29, 2017 © 2017 Carnegie Mellon University [[Distribution Statement A] This material has been approved for public release and unlimited distribution. Please see Copyright notice for non-US Government use and distribution.