

## Competency Driven Training Programs

Terri Cinnamon Department of Veterans Affairs (VA) Office of Information & Technology (OI&T) IT Workforce Development (ITWD)



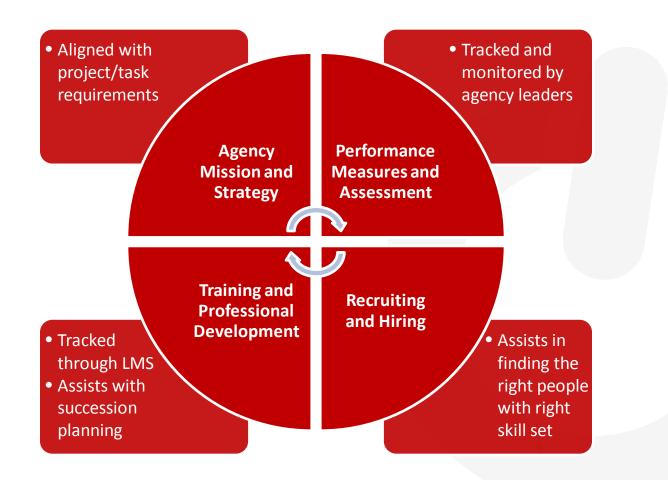
#### How Competency Models Drive Professional Development Programs

- Provides continuous training of employees in multimodalities aligned to their skill gaps and agency mission
- Develops a highly skilled and motivated workforce that understands proficiency targets and career paths
- Professionalizes IT staff through training and certification programs

Our Goal: Right training at the right time to the right person

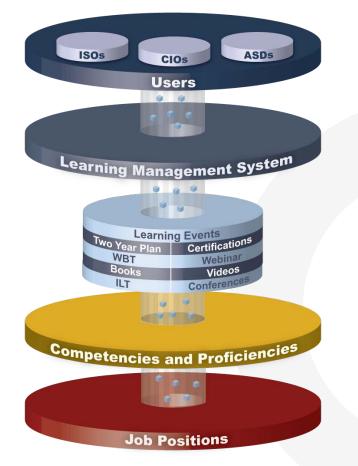


### Human Capital Life Cycle Integration





# The VA Competency Model Approach





### **Competency Model Benefits**

- Drives cost effective and targeted training plans (wiser use of training dollars)
- Drives training to fill competency gaps at specific proficiency levels
- Supports FISMA requirements for role-based training and beyond
- May be used for any role in any group (e.g., software developer, CIO, database administrator)
- May be used to support all or part of the human capital life cycle



### VA OI&T Program Elements

- Competency models based on OPM's 2210 IT Roadmap
- Curriculum development
- Learning events mapped to competencies at baseline proficiency levels
- Supervisor and leadership development
- "IT Welcome" on-boarding programs
- Intern program
- CIO job shadowing
- Regional "smart classrooms"



### **Questions?** Contact Information

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