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Volume 1: Report

Volume 2: Supplemental Information for the Report

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The public comment period closed September 24, 2015.

NISTIR 8074 Volume 2 (Draft)

**Supplemental Information for the
Report on Strategic U.S. Government
Engagement in International
Standardization to Achieve U.S.
Objectives for Cybersecurity**

Editors:
Michael Hogan
Elaine Newton

This publication is available free of charge from:
<http://dx.doi.org/10.6028/NIST.IR.xxxx>

NIST
**National Institute of
Standards and Technology**
U.S. Department of Commerce

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August 2015



U.S. Department of Commerce
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National Institute of Standards and Technology
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Reports on Computer Systems Technology

The Information Technology Laboratory (ITL) at the National Institute of Standards and Technology (NIST) promotes the U.S. economy and public welfare by providing technical leadership for the Nation's measurement and standards infrastructure. ITL develops tests, test methods, reference data, proof of concept implementations, and technical analyses to advance the development and productive use of information technology. ITL's responsibilities include the development of management, administrative, technical, and physical standards and guidelines for the cost-effective security and privacy of other than national security-related information in Federal information systems.

Abstract

This report provides background information and analysis in support of NISTIR 8074 Volume 1, *Report on Strategic U.S. Government Engagement in International Standardization to Achieve U.S. Objectives for Cybersecurity*. It provides a current summary of ongoing activities in critical international cybersecurity standardization and an inventory of U.S. Government and U.S. private sector engagement. It also provides information for federal agencies and other stakeholders to help plan more effective participation in international cybersecurity standards development and related conformity assessment activities.

Keywords

conformity assessment; coordination; cybersecurity; ICS; Industrial Control Systems; international standards; IT; information technology; privacy; standards education; strategy; SDO; standards developing organizations; standards development

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Foreword

This Supplemental Information document has been developed by the International Cybersecurity Standardization Working group established by the National Security Council-led Cybersecurity Interagency Policy Committee. It provides background information and analysis in support of the *Report on Strategic U.S. Government Engagement in International Standardization to Achieve U.S. Objectives for Cybersecurity*. It provides a current summary of ongoing activities in critical international cybersecurity standardization and an inventory of USG and U.S. private sector engagement. It also provides information for federal agencies and other stakeholders to help plan more effective participation in international cybersecurity standards development and related conformity assessment activities.

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37 **Supplemental Information for the Report on Strategic U.S. Government Engagement**
38 **in International Standardization to Achieve U.S. Objectives for Cybersecurity**
39

40 **Introduction**
41

42 Use of cybersecurity standards for information technologies (IT)¹ and industrial control systems
43 (ICS) are necessary for the cybersecurity and resiliency of all U.S. information and
44 communications systems and supporting infrastructures. This document provides additional
45 information that supports the strategic objectives and recommendations in the report: *Report on*
46 *Strategic U.S. Government Engagement in International Standardization to Achieve U.S.*
47 *Objectives for Cybersecurity.*
48

49 Additionally, widespread awareness of the topics covered in this document will inform U.S.
50 policymakers, enhance the effectiveness of standards engagement by agency cybersecurity
51 standards participants and their management, and support cooperative activities between and
52 among agencies, with other governments and the private sector. Such topics include: the nature
53 of international standards development and types of conformity assessment; the role of
54 international cybersecurity standards and conformity assessment in enhancing security and
55 promoting commerce; an inventory of critical cybersecurity standards developing organizations
56 (SDOs) and the status of cybersecurity standards in core areas; ongoing issues in IT
57 standardization; and general principles for effective participation in standards development,
58 including in situations where accelerating standards development is desirable.
59

60 This document does not attempt to establish authoritative definitions for key terms, some of
61 which have been defined more than once by other bodies. For purposes of this document,
62 working definitions for key terms are found in Annex A.
63

64 Conformity Assessment, which evaluates whether a product, process, or service fulfills a given
65 set of requirements, is discussed within the body of this document and explained in more depth
66 in Annex B.
67

68 In support of the document's analysis of the status of cybersecurity standardization for critically
69 important IT applications, Annex C lists USG mandates relating to cybersecurity, and Annex D
70 provides cybersecurity analyses for some key and emerging IT application areas.
71

72 Annex E provides a summary of ongoing activities in critical cybersecurity SDOs and the present
73 level of USG and U.S. private sector engagement.
74

75 This document does not address USG use of these standards in regulation, procurement, or other
76 mission-related activities. That topic is covered by OMB Circular A-119.
77

¹ Also referred to as Information and Communications Technologies (ICT).

78 **1 Why are cybersecurity standards critical?**

79
80 *“America’s economic prosperity, national security, and our individual liberties depend on our*
81 *commitment to securing cyberspace and maintaining an open, interoperable, secure, and*
82 *reliable Internet. Our critical infrastructure continues to be at risk from threats in cyberspace,*
83 *and our economy is harmed by the theft of our intellectual property. Although the threats are*
84 *serious and they constantly evolve, I believe that if we address them effectively, we can ensure*
85 *that the Internet remains an engine for economic growth and a platform for the free exchange of*
86 *ideas.”*²

87
88 With the convergence and connectivity of IT, the deployment of cybersecurity standards-based
89 products, processes, and services is essential. Establishment and use of international
90 cybersecurity standards are essential for: improving trust in online transactions, mitigating the
91 effects of cyber incidents (e.g., crime), and ensuring secure interoperability among trade
92 partners, thereby facilitating increased efficiencies in the global economy. Such standards are
93 especially important in the interconnected world where products, processes, and services are
94 developed and delivered throughout global supply chains that provide acquirers little
95 transparency into supplier practices beyond the prime contractor. A recent report on the
96 economic costs of cybercrime³ stated:

97
98 “Cybercrime is a growth industry. The returns are great, and the risks are low. We
99 estimate that the likely annual cost to the global economy from cybercrime is more than
100 \$400 billion. A conservative estimate would be \$375 billion in losses, while the
101 maximum could be as much as \$575 billion. Even the smallest of these figures is more
102 than the national income of most countries and governments and companies
103 underestimate how much risk they face from cybercrime and how quickly this risk can
104 grow.”

105
106 International standardization can also be used as a competitive tool. Firms often have well-
107 defined strategies for standards development, including management of intellectual property
108 rights, aimed at achieving that advantage. Advantage can be gained by influencing the
109 development of a standard. In some cases, firms can gain a competitive advantage by being first
110 to market with a standards-based product, process, or service.

111
112 Finally, Federal agencies rely heavily on voluntary consensus standards – including international
113 standards -- which they often incorporate into regulatory and procurement requirements or use in
114 support of other mission-related activities. Occasionally, standards-related measures are used by
115 countries to protect domestic producers or provide a competitive advantage, or such measures
116 can distort trade for other reasons as well. The World Trade Organization (WTO) Agreement,
117 including the WTO Agreement on Technical Barriers to Trade (TBT Agreement), and other trade
118 agreements establish rules governing the use of standards-related measures by governments to
119 ensure that such measures are not used in a manner that discriminates against foreign products or
120 otherwise creates unnecessary obstacles to trade.

121

² President Obama, see <https://www.whitehouse.gov/issues/foreign-policy/cybersecurity>.

³ McAfee, Inc.: [Net Losses: Estimating the Global Cost of Cybercrime Economic impact of cybercrime II Center for Strategic and International Studies, June 2014.](#)

2 Why is conformity assessment for cybersecurity standards important?

“When you can measure what you are speaking about and express it in numbers, you know something about it; but when you cannot measure, when you cannot express it in numbers, your knowledge is of a meager and unsatisfactory kind; it may be the beginning of knowledge, but you have scarcely, in your thoughts, advanced to the stage of science.”⁴

When protecting sensitive information and networks, government agencies need to have a minimum level of assurance that a stated security claim is valid. Conformity assessment (CA) determines whether a product, process, or service has fulfilled the specified requirements, including those contained in a standard. There are several types and numerous possible combinations of CA – see Annex B for an overview – but, in the field of IT, testing is often the most rigorous way to determine if a product, process, or service has fulfilled all of the requirements. An example is the USG requirement of using tested and validated cryptographic modules.⁵

A user’s (e.g., a regulator) confidence in test results may be influenced by the level of independence of the testing body (e.g., first, second, or third party) and/or recognition by an accrediting body. This in turn directly relates to the risk associated with product, process, or service non-conformance. For IT, the three most important types of conformity assessment-related testing are: conformance, performance, and interoperability testing.

- *Conformance testing* captures the technical description of the requirements in a standard and measures whether an implementation (product, process, or service) faithfully fulfills these requirements. Conformance testing does not completely ensure the interoperability or performance of conforming products, processes, or services. Therefore, interoperability and performance testing are also important aspects for procurements.
- *Performance testing* measures the performance characteristics of an implementation, such as its throughput or responsiveness, under various conditions.
- *Interoperability testing* tests one implementation with another to establish that they can work together properly.

Testing, and ensuring the competence of bodies that conduct the testing, is as much of a market driver as the specific standard itself. In support of international trade, the TBT Agreement encourages mutual acceptance of test results of conformity assessment procedures and the use of international systems of conformity assessment.

Other types of CA are often used to ensure that products, processes, or services comply with regulations or voluntary consensus standards. These include: tests of components, certification of test results, and accreditation methods that assess the competence of testing, certification, and inspection bodies. Using commercial testing bodies known to be competent for specific testing areas can be more cost effective for Federal agencies than developing USG testing expertise.

⁴ Lord Kelvin, William Thomson, a British scientist who helped to lay the foundations of modern physics. Lecture on "Electrical Units of Measurement" (3 May 1883), published in *Popular Lectures* Vol. I, p. 73

⁵ [NIST Cryptographic Module Validation Program \(CMVP\)](#)

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3 Core Areas in Cybersecurity Standardization

Core areas are key attributes of cybersecurity that broadly impact the overall cybersecurity of IT products, processes, and services. Core areas of cybersecurity standardization include:

Cryptographic Techniques and mechanisms and their associated standards are used to provide: confidentiality; entity authentication; non-repudiation; key management; data integrity; trust worthy data platforms; message authentication; and digital signatures.

Cyber Incident Management standards support information sharing processes, products, and technology implementations for cyber incident identification, handling, and remediation. Such standards enable organizations to identify when a cyber incident has occurred, to properly respond to that incident and recover from any losses as a result of the incident. It allows jurisdictions to exchange information about incidents, vulnerabilities, threats and attacks, the system(s) that were exploited, security configurations and weaknesses that could be exploited, etc.

Identity Management and related standards enable the use of secure, interoperable digital identities and attributes of entities to be used across security domains and organizational boundaries. Examples of entities include people, places, organizations, hardware devices, software applications, information artifacts, and physical items. Standards for identity management support identification, authentication, authorization, privilege assignment, and audit to ensure that entities have appropriate access to information, services, and assets. In addition, many identity management standards include privacy features to maintain anonymity, unlinkability, untraceability, ensure data minimization, and require explicit user consent when attribute information may be shared among entities.

Information Security Management System (ISMS) standards provide a set of processes and corresponding security controls to establish a governance structure for information security for an organization, an organizational unit, or a set of processes controlled by a single organizational entity. An ISMS requires a risk-based approach to security that involves selecting specific security controls based on the desired risk posture of the organization and requires measuring effectiveness of security processes and controls. An ISMS requires a cycle of continual improvement for an organization to continue assessing security risks, assessing controls, and improving security to remain within risk tolerance levels.

IT System Security Evaluation and assurance standards are used to provide: security assessment of operational systems; security requirements for cryptographic modules; security tests for cryptographic modules; automated security checklists; and security metrics.

Network Security standards provide security requirements and guidelines on processes and methods for the secure management, operation and use of information, information networks, and their inter-connections. Such standards can help to assure the confidentiality and integrity of data in motion, assure electronic commerce, and provide for a robust, secure and stable network and internet.

Security Automation and Continuous Monitoring (SACM) standards describe protocols and data formats that enable the ongoing, automated collection, monitoring, verification, and

214 maintenance of software, system, and network security configurations, and provide greater
215 awareness of vulnerabilities and threats to support organizational risk management decisions.
216 Automation protocols also include standards for machine-readable vulnerability identification
217 and metrics, platform and asset identification, actionable threat information and policy triggers
218 for actions to respond to threats and policy violations

219

220 **Supply Chain Risk Management (SCRM)** standards provide the confidence that organizations
221 will produce and deliver information technology products or services that perform as required
222 and mitigate supply chain-related risks, such as the insertion of counterfeits and malicious
223 software, unauthorized production, tampering, theft, and poor quality products and services. IT
224 SCRM standardization requirements include methodologies and processes that enable an
225 organization's increased visibility into, and understanding of, how technology that they acquire
226 and manage is developed, integrated, and deployed, as well as the processes, procedures, and
227 practices used to assure the integrity, security, resilience, and quality of the products and
228 services. IT SCRM standardization lies at the intersection of cybersecurity and supply chain
229 management and provides a mix of mitigation strategies from both disciplines for a targeted
230 approach to managing IT supply chain risks.

231

232 **Software Assurance** standards describe requirements and guidance for ensuring software is free
233 from vulnerabilities, either intentionally designed into the software or accidentally inserted at
234 any time during its life cycle, and that the software functions in the intended manner. This
235 includes custom software, commercial off-the-shelf software, firmware, operating systems,
236 utilities, databases, applications and applets for the Web, software/platform/infrastructure as a
237 service (SaaS, PaaS, IaaS), mobile and consumer devices, etc.

238

239 **System Security Engineering** standards describe planning and design activities to meet security
240 specifications or requirements for the purpose of reducing system susceptibility to threats,
241 increasing system resilience, and enforcing organizational security policy. A comprehensive
242 system security engineering effort: includes a combination of technical and nontechnical
243 activities; ensures all relevant stakeholders are included in security requirements definition
244 activities; ensures that security requirements are planned, designed, and implemented into a
245 system during all phases of its lifecycle; assesses and understands susceptibility to threats in the
246 projected or actual environment of operation; identifies and assesses vulnerabilities in the system
247 and its environment of operation; identifies, specifies, designs, and develops protective measures
248 to address system vulnerabilities; evaluates/assesses protective measures to ascertain their
249 suitability, effectiveness and degree to which they can be expected to reduce mission/business
250 risk; provides assurance evidence to substantiate the trustworthiness of protective measures;
251 identifies quantifies, and evaluates the costs and benefits of protective measures to inform
252 engineering trade-off and risk response decisions; and leverages multiple security focus areas to
253 ensure that protective measures are appropriate, effective in combination, and interact properly
254 with other system capabilities.

255

256 **4 Some Key IT Applications**

257

258 IT applications are systems that support performing real-world tasks, which benefit organizations
259 and people. Present USG priorities in IT applications are driven by agencies' missions and
260 specific legislative and policy mandates, which are listed in Annex C. Based upon the mandates

261 listed in Annex C, some of the high priority IT applications for the USG are described below. A
262 cybersecurity analysis of each of these IT application areas is contained in Annex D.

263
264 **Cloud Computing** Cloud computing is a relatively new paradigm that changes the emphasis of
265 the traditional IT services from procuring, maintaining, and operating the necessary hardware and
266 related infrastructure to the business' mission, and delivering value added capabilities and services
267 at lower cost to users. Defined as a model for enabling convenient, on-demand network access to
268 a shared pool of configurable computing resources (e.g., networks, servers, storage, applications,
269 and services) that can be rapidly provisioned and released with minimal management effort or
270 service provider interaction, cloud computing maximizes capacity utilization, improves IT
271 flexibility and responsiveness, and minimizes cost of implementations and operations for all cloud-
272 based information systems.

273
274 **Emergency Management** The first responder community needs reliable, secure, and
275 interoperable information and communications technology to protect the public during disasters
276 and catastrophes. There is increasing convergence of the voice, data, and video information
277 being exchanged to provide situational awareness in response to an event. For larger disasters
278 and catastrophes, first responders from neighboring jurisdictions or inter-governmental
279 jurisdictions (i.e., state or Federal) need to be integrated into the response, along with the
280 information and communications technologies they use.

281
282 **Industrial Control Systems (ICS)** ICS is a general term that encompasses several types of
283 control systems, including supervisory control and data acquisition (SCADA) systems,
284 distributed control systems (DCS), and other smaller control system configurations often found
285 in the industrial control sectors. ICSs are used across the critical infrastructure and key resources
286 (CIKR) sectors, including the electric, water, oil and gas, chemical, pharmaceutical, pulp and
287 paper, food and beverage, and critical manufacturing (automotive, aerospace, and durable goods)
288 industries.

289
290 **Health Information Technology (HIT)** The use of information technology makes it possible for
291 health care providers to better manage patient care through secure use and sharing of health
292 information. HIT includes the use of electronic health records (EHRs) instead of paper medical
293 records to maintain patient health information and to support and manage their clinical care.
294 Secure and interoperable HIT provides for: seamless movement between health care providers
295 without loss of information; instant access to medical histories at the point of care; fewer errors
296 and redundant tests; more efficient and effective reporting, surveillance, and quality monitoring;
297 and quick detection of adverse drug reactions and epidemics.

298
299 **Smart Grid** The electric power industry is undergoing grid modernization efforts to transform
300 from a centralized, producer-controlled network to one that is a distributed and consumer-
301 interactive grid that enables bidirectional flows of energy and uses two-way communication and
302 control capabilities. The move to a smarter electric grid will provide new ways in which power
303 can be generated, delivered and used that minimize environmental impacts, improve reliability
304 and service, reduce costs and improve efficiency. Deployment of various Smart Grid elements,
305 including smart sensors on distribution lines, smart meters in homes, and integration of widely
306 dispersed sources of renewable energy, is already underway and further integrates the energy, IT
307 and telecommunication sectors.

308

309 **Voting** The most familiar part of a voting system is the mechanism used to capture the
310 citizenry’s choices or votes on ballots. In addition to the vote capture mechanism, a voting
311 system includes voter registration databases and election management systems. Voter
312 registration databases contain the list of citizens eligible to participate in a jurisdiction’s election.
313 Voter registration databases populate poll books used at polling places to verify one’s eligibility
314 to participate in an election and ensure they received the correct ballot style. The election
315 management system is used to manage the definition of different ballot styles, configuration of
316 the vote capture mechanism, collection and tallying of cast ballots, and creation of election
317 reports and results.

318

319 **5 Present State of International Cybersecurity Standardization**

320

321 The status of cybersecurity standards can be assessed by reviewing some key USG priority IT
322 applications, which are described in Section 4 and Annex D with respect to the core areas of
323 cybersecurity standardization that are described in Section 3.

324

325 Table 1 below provides a snapshot of the present status of cybersecurity standards and their
326 implementation by the marketplace. “Standards Mostly Available” indicates that SDO approved
327 cybersecurity standards are for the most part available and that standards-based implementations
328 are available. However, the availability of standards means that such standards require
329 continuous maintenance and updating based upon feedback from testing and deployments of
330 standards-based products, processes, and services, as well as improvements in technology and
331 the exploitation of those improvements by our adversaries. “Standards Being Developed”
332 indicates that needed SDO approved cybersecurity standards are still under development and that
333 needed standards-based implementations are not yet available. “New Standards Needed”
334 indicates that many needed cybersecurity standards are at the beginning stages of development
335 within various SDOs and therefore standards-based implementations are not yet available.
336 Where there are existing standards that are being implemented, it should be noted that these
337 standards will also need to be maintained and replaced, particularly as new technologies evolve.

338

339 Cybersecurity standards include many standards that are much broader than cybersecurity but are
340 very relevant to cybersecurity, as well as standards whose scopes are specific to one or more
341 attributes of cybersecurity. It is important to highlight that there are a number of generic
342 standards under development or in existence that are relevant to the core area rows and specific
343 applications in the columns of Table 1 below. Given that context, based upon the information in
344 Table 1, a couple of observations can be made on the overall status of ongoing cybersecurity
345 standardization. First, the listed core areas of cybersecurity standardization have been, are, and
346 undoubtedly will be necessary for the deployment of IT that is interoperable, secure and resilient.
347 Second, as illustrated by the listed IT applications, there is a mix of ongoing standardization and
348 maintenance of recently approved standards that is necessary to sustain deployments of
349 standards-based IT products, processes and services. Consequently, the USG needs to maintain
350 its core competency in these core areas, which requires a critical mass of experts from the
351 agencies. To do this over the long term, the USG should include in its strategic planning a focus
352 on its cybersecurity standardization activity.

353

354

355

Core Areas of Cybersecurity Standardization	Examples of Relevant Standards Developers	Examples of Some Key IT Applications					
		Cloud Computing	Emergency Management	Industrial Control Systems	Health IT	Smart Grid	Voting
Cryptographic Techniques	IEEE ISO TC 68 ISO/IEC JTC 1 W3C	Standards Mostly Available	Standards Being Developed	Standards Being Developed	Standards Being Developed	Standards Being Developed	Standards Being Developed
Cyber Incident Management	ISO/IEC JTC 1 ITU-T PCI	Standards Being Developed	New Standards Needed	Standards Being Developed	Standards Being Developed	Standards Being Developed	New Standards Needed
Identity Management	FIDO Alliance IETF; OASIS OIDF ISO/IEC JTC 1 ITU-T; W3C	Standards Mostly Available	Standards Being Developed	New Standards Needed	Standards Being Developed	New Standards Needed	New Standards Needed
Information Security Management Systems	ATIS IEC ISA ISO/IEC JTC 1 OASIS ISO TC 223	Standards Being Developed	New Standards Needed	Standards Being Developed	Standards Being Developed	New Standards Needed	New Standards Needed
IT System Security Evaluation	ISO/IEC JTC 1	Standards Being Developed	Standards Mostly Available	Standards Being Developed	Standards Being Developed	Standards Being Developed	Standards Mostly Available
Network Security	3GPP; 3GPP; IEC IETF; IEEE ISO/IEC JTC 1 ITU-T WiMAX Forum	New Standards Needed	Standards Being Developed	Standards Being Developed	Standards Being Developed	Standards Being Developed	Standards Mostly Available
Security Automation & Continuous Monitoring	IETF ISO/IEC JTC 1 TCG	Standards Being Developed	Standards Being Developed	New Standards Needed	Standards Being Developed	New Standards Needed	New Standards Needed
Software Assurance	IEEE ISO/IEC JTC 1 TCG	New Standards Needed	Standards Being Developed	Standards Being Developed	Standards Being Developed	Standards Being Developed	Standards Being Developed
Supply Chain Risk Management	ISO/IEC JTC 1 The Open Group IEC TC 65	Standards Being Developed	New Standards Needed	Standards Being Developed	New Standards Needed	New Standards Needed	New Standards Needed
System Security Engineering	IEC ISA ISO/IEC JTC 1	New Standards Needed	Standards Mostly Available	Standards Being Developed	Standards Being Developed	New Standards Needed	Standards Being Developed

356

357 Table 1 Status of Cybersecurity Standardization in Core Areas (Illustrative Examples)

358 Table 2 below provides a proposed classification system that the interagency can utilize for
359 characterizing the maturity level of particular standards, which will help inform any discussions
360 of prioritization and strategy.

361
362 Note that some SDOs require two or more implementations before final approval of a standard.
363 Such implementations may or may not be commercial products or services. In other cases, an
364 SDO may be developing a standard while conforming commercial products or services are
365 already being sold. Innovation in IT means that IT standards are constantly being developed,
366 approved, and maintained. Revisions to previous editions of standards may or may not be
367 backward-compatible. An SDO approved standard does not necessarily equate with success.
368 Widespread market acceptance of an approved standard is the ultimate goal.

369

Maturity Level	Definition
No Standard	SDOs have not initiated any standard development projects.
Under Development	SDOs have initiated standard development projects. Open source projects have been initiated.
Approved Standard	SDO-approved standard is available to public. Some SDOs require multiple implementations before final designation as a “standard.”
Technically Stable	The standard is stable and its technical content is mature. No major revisions or amendments are in progress that will affect backward compatibility with the original standard.
Reference Implementation	Reference implementation is available.
Testing	Test tools are available. Testing and test reports are available.
Commercial Availability	Several products/services from different vendors exist on the market to implement this standard.
Market Acceptance	Widespread use by many groups. De facto or de jure market acceptance of standards-based products/services.
Sunset	Newer standards (revisions or replacements) are under development.

370

371

Table 2 An IT Standards Maturity Model

372

373

374

375

376 5.1 A High-Level Standards Status Analysis of the IT Applications in Table 1 377

378 **Cloud Computing** The adoption of a cloud-based solution does not inherently provide for the
379 same level of security, privacy and compliance with mandates that were achieved in the traditional
380 IT model of the information system. From the risk assessment process, through the identification
381 of the risk mitigation mechanisms, to the continuous monitoring (diagnosis and mitigation), cloud
382 computing ecosystems bring to consumers new challenges that need to be addressed before cloud
383 consumers can full take advantage of this new technology benefit. The transition from distributed
384 systems for which system owners have full control and management capabilities available, to the
385 utility-like resources provided by cloud computing ecosystems, requires cybersecurity standards
386 that address technical, policy and regulatory issues for security, privacy and forensics in the cloud.
387

388 In a cloud ecosystem, a cloud consumer's ability to comply with any business, regulatory,
389 operational, or security requirements in a cloud computing environment is a direct result of the
390 service and deployment model adopted by the agency, the cloud architecture, and the deployment
391 and management of the resources in the cloud environment. Leveraging NIST's initial cloud
392 computing definition and architecture, the two international standards developers have developed
393 and approved a standardized cloud vocabulary [ISO/IEC 17788 | Recommendation ITU-T
394 Y.3500], and a cloud architecture [ISO/IEC 17789 | Recommendation ITU-T Y.3502]. These
395 standards create a strong foundation for the majority of the current cloud standards development,
396 such as Cloud Security Assessment and Audit, Application Security Validation [ISO/IEC 27034-
397 4], electronic Discovery [ISO/IEC 27050], Service Level Agreement Framework – Part 4: Security
398 and Privacy [ISO/IEC 19086-4], to list a few of them. Other architectural efforts come from the
399 OpenStack Foundation. OpenStack is an open source set of software tools for building and
400 managing cloud computing platforms for public and private clouds.
401

402 However, in order to authorize the use of a cloud-based information system, cloud consumers are
403 required to build trust into the acquired cloud service, and into the cloud provider as a business
404 partner. A well-defined, repeatable, risk assessment process provides the foundation for trust
405 establishment and can only be achieved when a corresponding level of transparency into the cloud
406 service offering is achieved. While existing standards that address the information security
407 management systems exist for information systems that are directly managed and controlled by
408 system-owners and are also applicable to cloud providers or cloud brokers, equivalent standards
409 that provide guidance to consumers that need to gauge the risk incurred when adopting cloud-
410 based solutions remain to be developed by SDOs.
411

412 The communication between end-users and cloud ecosystem is supported by existing standards
413 that have been developed to facilitate communication, data exchange, and security, such as base-
414 level infrastructure standards, (e.g., TCP/IP, DNS, SMTP, HTML, HTTP, HTTPS, FTP,) These
415 standards offer a convenient and secure access to cloud-based information systems, while
416 restricting majority security exposures of data in transit. Other standards such as SSL and TLS
417 provide public-key cryptographic protocols that allow customers and cloud providers to
418 automatically establish shared keys that can be used to protect their communications (although
419 much yet remains to be done in this space).
420

421 Other security standards that are relevant to cloud computing include XACML (eXtensible Access
422 Control Markup Language) and SAML (Security Assertion Markup Language). A number of

423 additional web-oriented standards exist, including the WS (Web Services) standards such as WS-
424 Trust, WS-Policy, WS-SecurityPolicy, etc., but their adoption by the market place is limited.

425
426 Existing standards such as XML (eXtensible Markup Language) - a central standard for describing
427 structured data and sharing it between possibly dissimilar systems – can support data portability
428 in the cloud, while existing higher-level standards such as WSDL (Web Services Definition
429 Language) and SOAP (Simple Object Access Protocol) that help web users locate and access web-
430 based services are employed by many cloud providers in a building-blocks approach.

431
432 The Open Virtualization Format (OVF) from the Distributed Management Task Force (DMTF) is
433 an open standard for packaging and distributing virtual appliances or more generally software to
434 be run in virtual machines. The standard describes an "open, secure, portable, efficient and
435 extensible format for the packaging and distribution of software to be run in virtual machines".
436 Because the OVF v1.1 standard is not tied to any particular hypervisor or processor architecture,
437 ISO/IEC JTC1 adopted it as international standard in August 2011.

438
439 In sum, cloud computing can greatly benefit from carefully considered new standards. While
440 current standards are being proven able to foster the rapid development of a cloud market place
441 of competing but mostly incompatible products and services, standards are needed to supply
442 privacy, security, portability, interoperability, forensics support, service level agreements (SLA)
443 and metrics for cloud-based information systems. Key areas needing new cloud-oriented
444 standards are: risk management, conformity assessment, security service level agreements,
445 security metrics, continuous monitoring, privacy, and forensics (including electronic discovery).

446
447 **Emergency Management** First responders use private, land mobile radio systems for their
448 mission critical voice communications. These networks are designed and built on a set of
449 standards and user requirements that address critical operational concerns, including user
450 authentication, security and reliability. With emergence of broadband applications and services,
451 first responders are beginning to incorporate broadband data applications into their day-to-day
452 operations. As a result of this uptake of IP-based services, first response agencies must
453 incorporate cybersecurity planning into their minimum level functional requirements.

454
455 First responders are in the initial stages of planning for and adopting a nationwide wireless
456 broadband network in the 700 MHz spectrum band to provide voice and data capabilities. The
457 technology standard of choice, Long Term Evolution (LTE), which is based on an all-IP
458 architecture, will introduce both new capabilities and new, significant risks to public
459 safety. Consequently, cybersecurity policies that are national in scope must be adopted across
460 the community to ensure adequate security and mitigate cyber-attacks.

461
462 Unfortunately, developing national cybersecurity policies for first responders will prove difficult,
463 as there are more than 50,000 state and local public safety entities across the United States with
464 varying interests and missions. Aside from the difficulty associated with achieving consensus on
465 what these policies should be, it would be equally challenging to ensure uniform implementation
466 across the Nation. However, there are many areas within the emergency response community
467 that require cybersecurity standards, such as records management systems, geo-spatial
468 information, and secure communications over wired and wireless networks. (The First
469 Responder Network Authority (FirstNet) was created on Feb 22, 2012. It will use 700MHz

470 spectrum and the Long-Term Evolution (LTE) standards in order to provide a nationwide
471 interoperable first responder communications system.)

472

473 At the Federal level, agencies such as the Department of Homeland Security and the Department
474 of Justice have policy directives in place that mandate specific cybersecurity requirements;
475 however, state and local first responder agencies do not have the same cybersecurity
476 requirements, if any at all. Additionally, because emergency communications operate over
477 private networks, there is less incentive for state and local agencies to adopt or implement
478 cybersecurity techniques as doing so would increase cost on severely constrained budgets.

479

480 **Industrial Control Systems (ICS)** In order to securely design, develop, implement, and
481 maintain cybersecurity in industrial control systems (ICS), the development and application of
482 existing and new standards is needed. The Industrial Society of Automation (ISA), through the
483 ISA99 committee, is developing and establishing standards, technical reports and related
484 information that will define procedures for implementing electronically secure industrial
485 automation and control systems, security practices, and assessing electronic security
486 performance. This suite of standards, ISA/IEC 62443: Security for Industrial Automation and
487 Control Systems is the result of a strong collaborative relationship between ISA99 and IEC TC65
488 WG10. Gaps in current ICS cybersecurity standards development include finalized metrics
489 standards and business case development to incentivize application of ICS cybersecurity
490 standards with limited resources of ICS owners and users.

491

492 **Health Information Technology** Standards are necessary to implement a secure and
493 interoperable HIT infrastructure. Many existing national and international cybersecurity
494 standards, specifications, and technical frameworks can be applied to the HIT application area to
495 provide core cybersecurity capabilities. However, with the increasing focus on HIT, there is a
496 need for more mature standards that are directly applicable to, and developed within the context
497 of this application area.

498

499 **Smart Grid** To address NIST's responsibility under the Energy Independence and Security Act
500 of 2007 to coordinate development of a Smart Grid interoperability framework that includes
501 protocols and model standards, NIST identified standards that could be immediately applied to
502 meet Smart Grid needs or were expected to be available in the near future, and identified and
503 established priorities and action plans to develop additional needed standards to fill these gaps.
504 Release 3.0 of the NIST Framework and Roadmap for Smart Grid Interoperability Standards
505 identifies 71 Smart Grid-relevant standards, 17 of which specifically address cybersecurity.
506 However, to ensure the secure design, development, implementation, and maintenance of the
507 Smart Grid infrastructure, there is a need to develop and apply interoperable security standards.

508

509 **Voting** In the United States, standards for voting systems are promulgated by the Election
510 Assistance Commission (EAC) as the Voluntary Voting System Guidelines (VVSG), a standard
511 developed with technical support from NIST. The EAC administers an accreditation program for
512 testing laboratories that test the conformance of voting system equipment to the requirements
513 found in the VVSG. The Institute of Electrical and Electronics Engineers (IEEE) Voting System
514 Standards Committee 1622 (VSSC/1622) is creating standards and guidelines around a common
515 data format (CDF) for election data so that election equipment used in U.S. elections and
516 interfacing software can interoperate more easily. The Organization for the Advancement of
517 Structured Information Standards (OASIS) has established a technical committee on Election

518 and Voter Services that has produced the Election Markup Language (EML) based on the
519 Extensible Markup Language (XML) with the goal of allowing hardware, software, and service
520 providers of election system and service providers to exchange information.

521

522 **5.2 A High-Level Standards Status Analysis of the Cybersecurity Core Areas in Table 1**

523

524 **Cryptographic Techniques** Cryptographic algorithm standards have been widely available for
525 some time. For example, the Advanced Encryption Standard (AES) block cipher is included in
526 ISO/IEC 18033-3:2010, is the preferred block cipher for IEEE 802.11 to secure wireless
527 networks, and is required to implement in version 1.2 of the IETF's Transport Layer Security
528 (TLS) protocol.

529

530 Public key cryptography standards have also been widely available. The Internet Engineering
531 Task Force has been developing public key cryptography standards for Internet applications. The
532 IEEE 1363 working group has been publishing standards for public key cryptography, including
533 IEEE 1363-2000, IEEE 1363a, IEEE P1363.1, and IEEE P1363.2.

534

535 Lightweight cryptography standards are needed for emerging areas in which highly constrained
536 devices are interconnected, typically communicating wirelessly with one another, working in
537 concert to accomplish some task. Examples of these areas include: sensor networks, healthcare,
538 distributed control systems, the Internet of Things (IoT), cyber-physical systems, and the smart
539 grid. Security and privacy can be very important in all of these areas. Because the majority of
540 modern cryptographic algorithms were designed for desktop/server environments, many of these
541 algorithms cannot be implemented in the devices used by these applications. When current
542 algorithms can be engineered to fit into the limited resources of constrained environments, their
543 performance is typically not acceptable.

544

545 Some relevant standards are:

546

- 547 • ISO/IEC 29192-1: 2012-06-15, (1st edition) Lightweight cryptography - Part 1: General
- 548 • ISO/IEC 29192-2: 2012-01-15, Lightweight cryptography - Part 2: Block ciphers (1st
549 edition)
- 550 • ISO/IEC 29192-3: 2012-10-01 (1st edition), Lightweight cryptography - Part 3: Stream
551 ciphers
- 552 • ISO/IEC 29192-4: 2013-06-01 (1st edition), Lightweight cryptography - Part 4:
553 Mechanisms using asymmetric techniques
- 554 • ISO/IEC 29192-4:2013/Amd.1: (2014), Lightweight cryptography - Part 4: Mechanisms
555 using asymmetric techniques
- 556 • 1st CD 29192-5, Lightweight cryptography - Part 5: Hash-functions

557

558 Where lightweight cryptography standards are needed to support constrained, interconnected
559 devices, "Standards Being Developed" appears in Table 1 for this core area.

560

561 **Cyber Incident Management** While higher level standards for cyber incident management are
562 available, emerging low-level standards and implementations are under development that will
563 facilitate the automated exchange of incident-related data such as indicators of compromise;

564 tactics, techniques, and procedures (TTPs); threat actors; and courses of action. Existing
565 standards include:

- 566
- 567 • ISO/IEC 27035:2011 Information technology – Security techniques – Information
568 security incident management
- 569 • ITU-T X.1056 Security incident management guidelines for telecommunications
570 organizations
- 571 • Payment Card Industry (PCI) Data Security Standard (DSS) v3

572

573 Emerging standards include:

- 574
- 575 • IETF RFC 4765 Intrusion Detection Message Exchange Format (IDMEF)
- 576 • IETF RFC 5070 Incident Object Description Exchange Format (IODEF)
- 577 • IETF RFC 5901 Extensions to the IODEF for Reporting Phishing
- 578 • IETF RFC 6545 Real-time Inter-network Defense (RID)
- 579 • Structured Threat Information Expression (STIX)
- 580 • Trusted Automated Exchange of Indicator Information (TAXII)
- 581 • Cyber Observable eXpression (CybOX)

582

583 Therefore, “Standards Being Developed” or “New Standards Needed” appears in Table 1 for this
584 core area.

585

586 **Identity Management** There are significant identity management standards that comprise risk
587 management techniques and specifications to assert identity and authentication, as well as
588 enforce access policy on a range of platforms. Mature enterprise standards such as Lightweight
589 Directory Access Protocol (LDAP), Security Assertion Markup Language (SAML) and the
590 family of PKI cryptographic techniques to authenticate users and devices are widely deployed
591 and in use in the cloud-computing key IT application. Emerging standards are being developed
592 to abstract authentication form factors away from applications, allowing a rich set of strong
593 credentials to be interoperable online.

594

595 Risk based approaches to determine assurance levels required to protect online transactions, and
596 the associated technical and procedural controls have been adopted at the Federal level and
597 similar standards ratified within international standards organizations. However, international
598 government identity programs are developing their own standards and guidelines rather than
599 adopting a smaller set of existing standards. In the private sector, industry has developed
600 profiles to meet the needs of their business model and partners, and risk tolerance, but there is
601 not agreement among organizations which identity assurance standard is the most holistic and
602 therefore capable of being adopted cross-industry.

603

604 Standards to enforce access policies, share attributes, preserve anonymity, minimize data release,
605 and consent are still immature, difficult to deploy, and not available by a large majority of SaaS
606 providers and traditional enterprise product vendors, additionally hampering adoption.

607

608 [HealthIT](#) is in the midst of an aggressive effort to standardize authentication, consent, and
609 authorization to medical records across patients, providers, insurers, and research entities. With
610 the increase of commercial and enterprise internet-connected devices (IoT), standards for device

611 identity, outside of traditional PKI, are just being researched, but the market has yet to determine
612 what, if any that exist, will be leveraged.

613

614 **Information Security Management Systems (ISMS)** The ISO/IEC 27000 series provides best
615 practice recommendations on information security management, risks and controls within the
616 context of an overall information security management system. The fundamental parts of this
617 series are broadly applicable to IT systems and applications.

618

619 Because of some distinctive attributes of cloud computing, several standards are being developed
620 for cloud computing applications. These include:

621

- 622 • DIS 27017, Code of practice for information security controls based on ISO/IEC 27002
623 for cloud services
- 624 • WD 27036 - Part 4: Guidelines for security of Cloud services
- 625 • ISO/IEC 27018:2014, Code of practice for protection of personally identifiable
626 information (PII) in public clouds acting as PII processors

627

628 There is a sector specific technical report for smart grid:

629

- 630 • ISO/IEC TR 27019:2013 (1st edition) Information security management guidelines based
631 on ISO/IEC27002 for process control systems specific to the energy industry

632

633 There is one standard for business continuity that is relevant to emergency management:

634

- 635 • ISO/IEC 27031:2011 (1st edition), Guidelines for ICT readiness for business continuity

636

637 The ISA/IEC 62443 series of Industrial Automation and Control Systems (IACS) standards and
638 technical reports includes security management requirements.

639

640 More specific standards have been and are being developed to augment existing portfolios, such
641 as the 27000-series. This is why “Standards Being Developed” appears in Table 1 for this core
642 area.

643

644 **IT System Security Evaluation** There is a growing portfolio of standards for testing and
645 validation of cryptographic modules that are being widely applied. The third edition of ISO/IEC
646 19790:2015, Security requirements for cryptographic modules, will be published later this year.
647 ISO/IEC 24759:2014, Test requirements for cryptographic modules, is the second edition. A
648 new technical report is ready to publish: ISO/IEC TR 30104:2015, Physical security attacks,
649 mitigation techniques and security requirements.

650

651 Draft standards include:

652

- 653 • DIS 17825, Testing methods for the mitigation of non-invasive attack classes against
654 cryptographic modules
- 655 • 1st WD 20085-1, Test tool requirements and test tool calibration methods for use in
656 testing non-invasive attacks mitigation techniques in cryptographic modules – test tools
657 and techniques

- 658 • 1st WD 20085-2, Test tool requirements and test tool calibration methods for use in
659 testing non-invasive attacks mitigation techniques in cryptographic modules – test
660 calibration methods and apparatus
- 661 • 1st CD 18367, Cryptographic algorithms and security mechanisms conformance testing
- 662 • 1st WD 19896-1, Competence requirements for information security testers and
663 evaluators— Part 1 Introduction, concepts and general requirements
- 664 • 1st WD 19896-2, Competence requirements for information security testers and
665 evaluators— Part 2 Knowledge, skills, and effectiveness requirements for ISO/IEC 19790
666 testers

667
668 Standards for the security assessment of operational systems have been revised several times.
669 These include the three part standard ISO/IEC 15408, Information technology -- Security
670 techniques -- Evaluation criteria for IT security.

671
672 All of these draft and mature standards are broadly applicable to the evaluation of security
673 properties of IT products. Therefore, “Standards Being Developed” or “Standards Mostly
674 Available” appears in Table 1 for this core area.

675
676 **Network Security** Many standards developers have developed and are developing network
677 security standards. The IETF developed RFC 2196 provides a general and broad overview of
678 information security including network security, incident response, or security policies. IETF
679 Security Area Working Groups include: IP Security Maintenance and Extensions; Kitten (GSS-
680 API Next Generation); Managed Incident Lightweight Exchange; Network Endpoint
681 Assessment; Open Authentication; and Transport Layer Security.

682
683 ISA/IEC-62443 standards series define procedures for implementing electronically secure
684 Industrial Automation and Control Systems (IACS).

685
686 The IEEE standard, 802.11i-2004, implemented as Wi-Fi Protected Access II (WPA2), specifies
687 security mechanisms for wireless networks. New versions of the IEEE 802.11 were published in
688 1999, 2007, and 2012. The next version is expected in 2016.

689
690 “Standards Being Developed” mostly appears in Table 1 for this core area.

691
692 **Security Automation and Continuous Monitoring (SACM)** While higher level standards for
693 security automation and continuous monitoring are available and low-level specifications and
694 implementations are in use, they require maturation and shepherding through international
695 standards developing organizations.

696
697 Existing standards include a large body of work under ISO/IEC, IETF, and industry-led efforts
698 (e.g., Cloud Security Alliance, HITRUST, NERC CIP) related to asset, configuration, and
699 vulnerability management -- the underpinning of a continuous monitoring capability. Emerging
700 standards include those being developed by the IETF Security Automation and Continuous
701 Monitoring Working Group. Therefore, “Standards Being Developed” or “New Standards
702 Needed” appears in Table 1 for this core area.

703
704 **Supply Chain Risk Management (SCRM)** There are two high-level SCRM standards
705 available: the Open Group standard is focused on IT providers (not the acquirer) and the JTC1

706 standard, which is very general. However, in a couple of cases, standards developers are focused
707 on SCRM for specific applications, such as by JTC1 for Cloud Computing and ISO TC 65 for
708 ICS. While any organization and any application could use these higher level standards, more
709 specific ones are more appropriate. This is why “New Standards Needed” appears in Table 1 for
710 this core area.

711

712 **Software Assurance** It is important to have in place software assurance standards that provide
713 assurance over the full lifecycle of software. For deployed software the ISO/IEC 19770-2
714 software identification (SWID) tagging standard, produced by JTC1 SC7, can be used to identify
715 software, measure the integrity of software distributions and installations, and to detect and
716 manage missing software patches. This together with source code and binary analysis techniques
717 can provide improved software assurance for a number of deployed software scenarios that cross
718 all of the key IT application areas. Further work is needed to either apply this existing standard
719 to Cloud deployments or to identify additional approaches that address software and service
720 deployments in Cloud scenarios.

721

722 **System Security Engineering** Relevant international standards are:

723

- 724 • ISO/IEC 21827:2008 specifies the Systems Security Engineering - Capability Maturity
725 Model® (SSE-CMM®), which describes the essential characteristics of an organization's
726 security engineering process that must exist to ensure good security engineering.
- 727 • The ISA/IEC-62443 standards series define procedures for implementing electronically
728 secure Industrial Automation and Control Systems (IACS).

730

731 Further high level and application-specific standards work is needed for Systems Security
732 Engineering.

733

734 **6 Standards Developing Organizations (SDOs)**

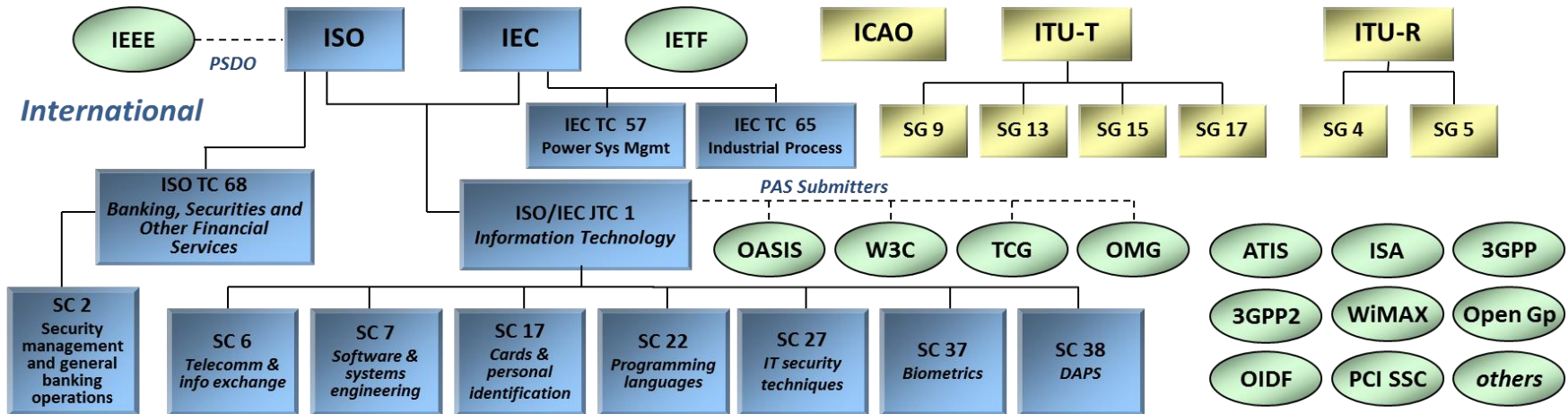
735

736 Worldwide, there are over 200 SDOs developing IT and ICS relevant standards.⁶ Among those,
737 there are dozens of SDOs developing cybersecurity standards, and yet fewer SDOs may be
738 developing international standards.

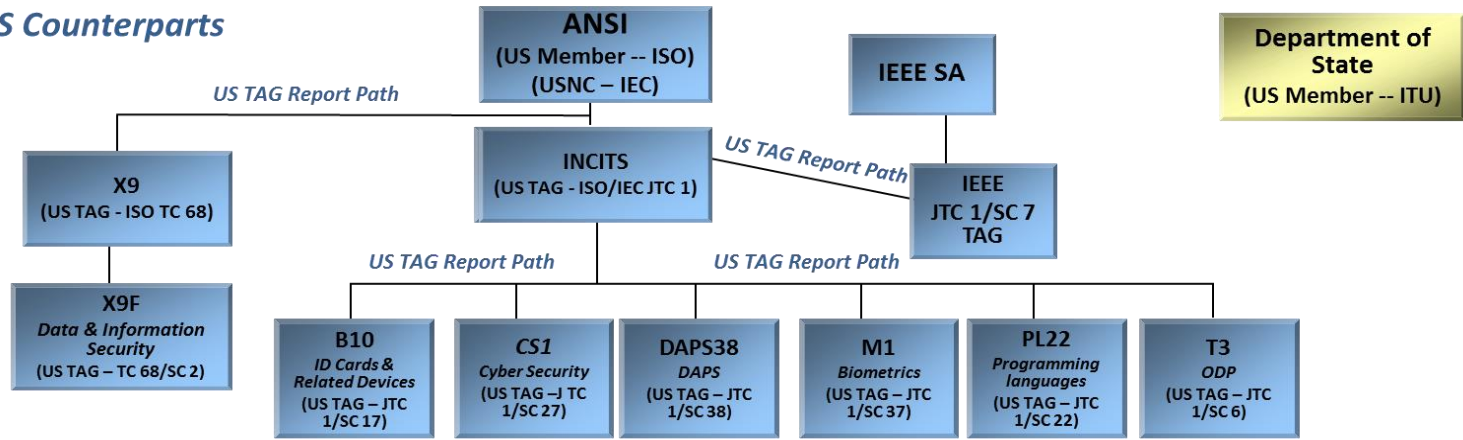
739

740 However, these SDOs have many hundreds of cybersecurity standards projects under
741 maintenance or development. Many of these standards are interdependent with each other.
742 Therefore, in order to support overall cybersecurity, it is necessary to maintain consistency and
743 interoperation with other standards from additional SDOs. Figure 1 illustrates some of the key
744 cybersecurity SDOs and, where applicable, the U.S. national counterpart organizations.

⁶ CEN Survey of ICT Standards Fora and Consortia; European Committee for Standardization, July 12, 2010



US Counterparts



Key: PSDO = Partner Standards Development Organization; PAS = Publicly Available Specification; = private sector, national member-based international standards body; = UN agency, member state-based international standards body; = international standards developer (e.g., consortium; industry association)

Figure 1 Examples of Key Cybersecurity SDOs

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Annex E provides a matrix of key SDOs directly involved in cybersecurity. A brief description of these SDOs follows.

3GPP The 3rd Generation Partnership Project (3GPP) is a collaboration among groups of telecommunications associations established in December 1998, to make a globally applicable third generation (3G) mobile phone system specification within the scope of the International Mobile Telecommunications-2000 project of the ITU. 3GPP specifications are based on evolved Global System for Mobile Communications (GSM) specifications. 3GPP standardization encompasses Radio, Core Network and Service architecture. The groups are the European Telecommunications Standards Institute, Association of Radio Industries and Businesses/Telecommunication Technology Committee (ARIB/TTC) (Japan), China Communications Standards Association, Alliance for Telecommunications Industry Solutions (North America) and Telecommunications Technology Association (South Korea).

3GPP2 The Third Generation Partnership Project 2 (3GPP2) is a collaborative third generation (3G) telecommunications specifications-setting project comprising North American and Asian interests developing global specifications for ANSI/TIA/EIA-41 (ANSI: American National Standards Institute; TIA: Telecommunications Industry Association; EIA: Electronic Industries Alliance); Cellular Radiotelecommunication Intersystem Operations network evolution to 3G; and global specifications for the radio transmission technologies (RTTs) supported by ANSI/TIA/EIA-41.

ATIS is the North American Organizational Partner for the 3rd Generation Partnership Project (3GPP), a founding Partner of oneM2M, a member and major U.S. contributor to the International Telecommunication Union (ITU) Radio and Telecommunications sectors, and a member of the Inter-American Telecommunication Commission (CITEL). The ATIS Cloud Services Forum (CSF) is working to ensure that cloud services – as offered by service providers – are quickly operationalized to facilitate the delivery of interoperable, secure, and managed services. Current priorities include inter-carrier telepresence, content distribution network interconnection, cloud services framework, virtual desktop, virtual private network, and development of a cloud services checklist for onboarding.

IEC TC 57 The International Electrotechnical Commission (IEC), Technical Committee 57, Power systems management and associated information exchange, prepares international standards for power systems control equipment and systems including Energy Management Systems, SCADA, distribution automation, teleprotection, and associated information exchange for real-time and non-real-time information, used in the planning, operation and maintenance of power systems. IEC TC 57 Working Group (WG) 15 develops international standards addressing data and communications security for power systems.

IEC TC 65 The International Electrotechnical Commission (IEC), Technical Committee 65, Industrial process measurement, control and automation, prepares international standards for systems and elements used for industrial process measurement, control and automation. TC 65 coordinates standardization activities which affect integration of components and functions into

792 such systems including safety and security aspects. This work of standardization is to be carried
793 out in the international fields for equipment and systems.

794

795 **IEEE** The IEEE Standards Association (IEEE-SA) coordinates the efforts of experts
796 throughout the IEEE in the development of standards such as key standards in the areas of
797 computers, power and healthcare, and has 20,000 plus participants worldwide, including
798 individuals in corporations, organizations, universities, and government agencies. An example
799 IEEE of cybersecurity standards is the wireless local area network (WLAN) computer
800 communication security standards (e.g., IEEE 802.11 series).

801

802 **IETF** The Internet Engineering Task Force (IETF) issues the standards and protocols used to
803 protect the Internet and enable global electronic commerce. The IETF develops cybersecurity
804 standards for the Internet. The wiki for the security area provides further details:
805 <<https://trac.tools.ietf.org/area/sec/trac/wiki>>.

806

807 **ISA** The International Society of Automation (ISA) develops standards for automation and
808 industrial control systems. Since 1949, over 150 standards have been developed by over 4,000
809 industry experts around the world. The ISA Standards Committee, ISA99, Industrial
810 Automation and Control System Security, is developing a multipart standard for security for
811 industrial automation and control systems. A sister committee is ISA100, Wireless Systems for
812 Automation.

813

814 **ISO/IEC JTC 1** The International Organization for Standardization/International
815 Electrotechnical Commission Joint Technical Committee 1 (ISO/IEC JTC 1), Information
816 Technology, develops IT standards. ISO and IEC are private sector SDOs. In 1987, ISO and
817 IEC established a joint Technical Committee by combining existing IT standards groups within
818 ISO and IEC under a new joint Technical Committee, JTC 1. JTC 1 members are National
819 Standards Bodies of different countries. Presently, there are 66 members. Approximately 2100
820 technical experts from around the world work within JTC 1. There are presently 18 JTC 1
821 Subcommittees (SCs) in which most of JTC 1 standards projects are being developed.

822

823 JTC 1 SC 27 (IT Security Techniques) is the one JTC 1 SC that is completely focused on
824 cybersecurity standardization. Many other JTC 1 SCs are directly involved in specific standards
825 critical to cybersecurity, including SC 6 (public key infrastructure [PKI] certificates), SC 7
826 (software and systems engineering), SC 17 (identification cards and related devices), SC 22
827 (programming languages, software environments and system software interfaces), and SC 37
828 (biometrics). In October 2009, JTC 1 established a new SC 38 for standardization in the areas of
829 web services, Service Oriented Architecture (SOA), and cloud computing. SC 38 may also have
830 specific cybersecurity standards projects in the near future.

831

832 **ISO TC 68** The International Organization for Standardization Technical Committee 68 (ISO
833 TC 68), Financial Services, develops standards in the field of banking, securities and other
834 financial services. ISO TC 68 Subcommittee 2 (SC 2) develops international standards on
835 security management and techniques applicable to general banking operations such as public key
836 management and encryption algorithms.

837

838 **ITU** The International Telecommunication Union (ITU) is a treaty-based organization which
839 was established in 1865. The ITU is based in Geneva, Switzerland, and its membership includes
840 191 Member States and more than 700 Sector Members and Associates. It has three sectors, the
841 Radiocommunication (ITU-R), Telecommunication (ITU-T) and Development (ITU-D). Two of
842 these sectors (ITU-R and ITU-T) develop cybersecurity standards. Of the two sectors, the ITU-T
843 develops by far the most cybersecurity standards.

844

845 **ITU-R** The ITU Radiocommunication Sector (ITU-R) is responsible for radio communication.
846 Its role is to manage the international radio-frequency spectrum and satellite orbit resources and
847 to develop standards for radiocommunications systems with the objective of ensuring the
848 effective use of the spectrum. ITU-R Study Groups involved in standards critical to
849 cybersecurity include SG-4 (Satellite Services) and SG-5 (Terrestrial Services).

850

851 **ITU-T** The ITU Telecommunication Standardization Sector (ITU-T) develops standards for the
852 telecommunications infrastructure including voice, data, and video. ITU-T Study Groups
853 involved in standards critical to cybersecurity include SG-9 (Cable Systems); SG-13 (Next
854 Generation Networks); and SG-17 (Network Security).

855

856 **OASIS** The Organization for the Advancement of Structured Information Standards (OASIS) is
857 a not-for-profit consortium that develops open standards for the global information society. The
858 consortium produces Web services standards along with standards for security, e-business, and
859 standardization efforts in the public sector and for application-specific markets. OASIS has more
860 than 5,000 participants representing over 600 organizations and individual members in 100
861 countries.

862

863 **OIDF** The OpenID Foundation is a non-profit international standardization organization of
864 individuals and companies that is enabling, promoting and protecting OpenID technologies.
865 Formed in June 2007, the foundation serves as a public trust organization representing the open
866 community of developers, vendors, and users. OIDF assists the community by providing needed
867 infrastructure and help in promoting and supporting expanded adoption of OpenID.

868

869 **PCI SSC** The Payment Card Industry Security Standards Council is an open global forum for the
870 ongoing development, enhancement, storage, dissemination and implementation of security
871 standards for account data protection. The organization was founded by American Express,
872 Discover Financial Services, JCB International, MasterCard, and Visa Inc.

873

874 **TCG** The Trusted Computing Group (TCG) is a not-for-profit organization formed to develop,
875 define and promote open, vendor-neutral, industry standards for trusted computing building
876 blocks and software interfaces across multiple platforms. TCG has approximately 100 members
877 from across the computing industry, including component vendors, software developers, systems
878 vendors and network and infrastructure companies.

879

880 **W3C** The World Wide Web Consortium (W3C) is a non-incorporated international community
881 of 334 Member organizations that develops standards in support of Web technologies. The W3C
882 work in the area of cybersecurity standards includes secure transferring data from one domain to

883 another domain or between applications with well-defined document authentication. XML
884 Encryption and XML Signature are key pieces of the XML security stack.

885

886 **WiMAX Forum** The WiMAX Forum is an industry-led, not-for-profit organization formed to
887 certify and promote the compatibility and interoperability of broadband wireless products based
888 upon the harmonized IEEE 802.16/ETSI (European Telecommunications Standards Institute)
889 HiperMAN standard.

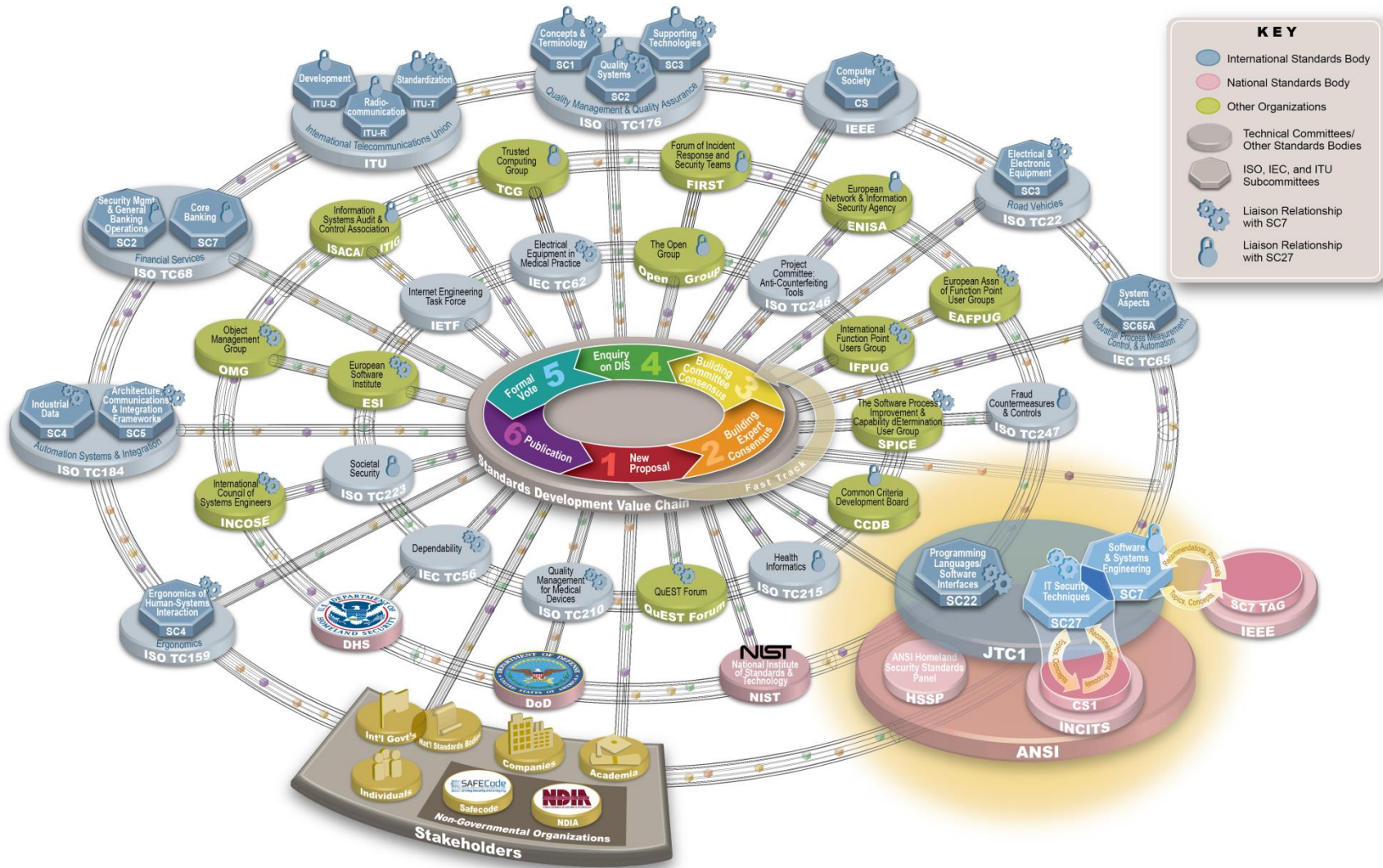
890

891 **IT Supply Chain Risk Management (SCRM) Standards**

892

893 Figure 2 illustrates a 2009 review of standards activities involved in IT Supply Chain Risk
894 Management (SCRM), which to a great extent covers the cybersecurity standards landscape.
895 Figure 2 is based on ISO/IEC JTC 1 SC 7 (System and Software Engineering) and ISO/IEC JTC
896 1 SC 27 (IT Security Techniques) portfolios and lists of liaisons, as well as additional U.S.
897 government and industry players involved in IT SCRM. It is presented here to illustrate the
898 complexity of the landscape and the need to be involved in multiple standards bodies to be
899 effective.

900



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903

Figure 2 Standards Landscape for IT Supply Chain Risk Management (SCRM)

904 **7 IT Standards Development**

905
906 An SDO typically manages its portfolio of standards through a project management system,
907 which facilitates active participation by technical experts and development of technically sound
908 standards. When a standards project is proposed and approved, the project is assigned to a
909 technical development group and a project editor is appointed; the project editor serves as the
910 key office and catalyst for the timely development of the standard and is responsible for meeting
911 any target dates for revisions. Through negotiations, the disposition of the comments received
912 on a draft standard is approved by the meeting participants. Based upon the approved disposition
913 of comments, the project editor prepares the next version of the standard. There may be many
914 iterations of this process before the draft standard is considered complete and technically sound.

915
916 Market forces typically drive standards development. Standards development may be
917 anticipatory or reactionary (or somewhere in between) with respect to products or services
918 entering the marketplace. Many SDOs insist upon two or more successful independent
919 implementations of the requirements in a draft standard before final approval of the standard.
920 Additionally, such implementation developers can be a source of valuable technical feedback
921 during the standard's development. Another market factor is that standards may be developed in
922 a regulated or unregulated environment.

923
924 Figure 3 is a high-level, functional conceptualization of how IT standards are developed and
925 standards-based IT products, processes and services are deployed. Depending on whether the
926 project is anticipatory or reactionary (or somewhere in between), many of these functions will
927 occur somewhat concurrently. Some of these functions (i.e., product/process/service/test tools
928 development; testing; and deployment) occur outside of the SDO process but provide valuable
929 feedback to the SDO functions.

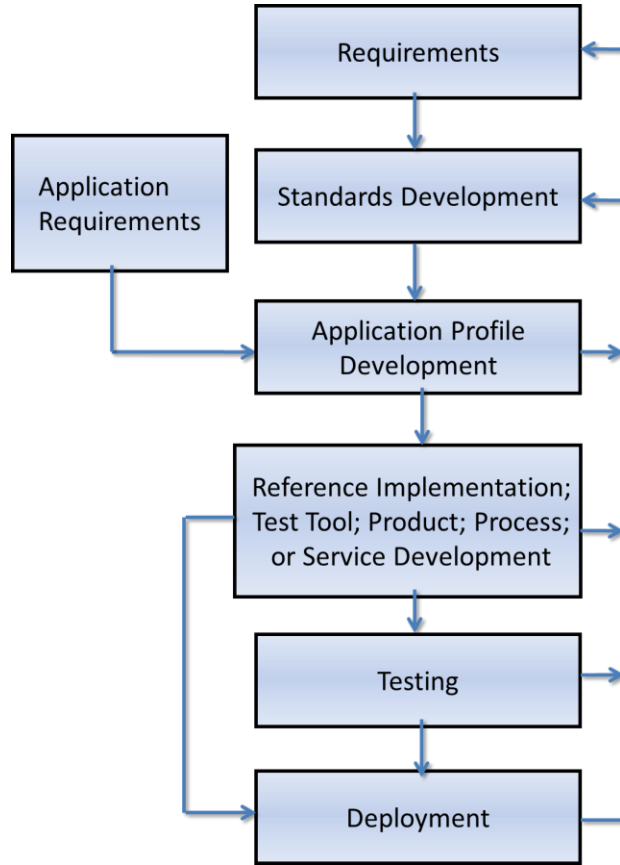
930
931 For an SDO to start developing a standard, the members of the relevant SDO technical
932 committee need a clear and comprehensive set of requirements for the intended application(s).
933 Base standards often contain options so that such standards can support various applications.
934 Profiles⁷ make various options in one or more base standards mandatory in order to support a
935 specific application area. The SDO may also develop testing methodology standards that can be
936 used by test tool developers to ensure that resulting test tools correctly ascertain if an IT product,
937 process, or service meets the requirements of the base or profile standards.

938
939 In more reactionary standards development, the requirements for a standards project are based
940 upon commercially available products, processes, and services. In more anticipatory standards
941 development, provider and consumer use cases will drive the requirements. The development of
942 the draft standard can require many iterations, especially for groundbreaking anticipatory
943 standards development. Specific IT applications may require the profiling of options in the base
944 standard to support the interoperability, security, etc. requirements of the application. The

⁷ Profiles define conforming subsets or combinations of base standards used to provide specific functions. Profiles identify the use of particular options available in the base standards, and provide a basis for the development of uniform, internationally recognized, conformance tests. [ISO/IEC TR 10000-1:1998] See also Annex A (Terms and Definitions.)

945 development of a testing infrastructure provides valuable feedback for all other stages of the IT
946 standards lifecycle.

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Figure 3 IT Standards Life Cycle

954 Many SDOs operate through a consensus process that is characterized by all or some of the
955 following attributes: openness; transparency; balance; and due process or mechanisms for
956 ensuring adherence to organizational procedures, including provision for appeals. Openness
957 means that participation in standards development is open to all materially affected parties.
958 Across the SDOs, there are different shades of openness, such as IETF’s “anyone can
959 participate” philosophy to ISO’s limitation to member countries and recognized liaison
960 organizations. Exposure of specifications to wide audiences during the development cycle can
961 contribute to technical soundness. Transparency means that SDOs have clear and transparent
962 processes for standards development to allow insight into the decision-making process and
963 promote due process. Balance in an SDO is achieved by participation of vendors, system
964 integrators, end users, consultants, academics, and others within the given technology area to
965 ensure technical soundness and market relevance, and to ensure that to the extent possible no
966 particular stakeholder group has undue influence in shaping the standard. Due process implies
967 that mechanisms for ensuring adherence to organizational procedures, including provisions for

968 appeals, are provided. Consensus requires that all views and objections be considered, and that
969 an effort be made toward their resolution.

970
971 In the United States, the [National Cooperative Research Act of 1984](#) opened a new era where
972 organizations could collaborate to carry out joint research and development ventures and not be
973 deemed illegal per se under Federal antitrust laws or similar State laws. One result of this has
974 been a rapid growth in IT consortia developing standards. In developing their standards, many
975 of these consortia follow the above principles. However, consortia are also formed that are not
976 open, with membership restricted to specific business allies. Consortia range from
977 unincorporated affiliations of companies to incorporated entities with budgets, offices and paid
978 staff. A consortium may exist to complete a specific standard, but others have a broader mission
979 and develop multiple standards necessary to enable the evolution of a category of IT business
980 services and products. An oft-cited advantage of consortia is speed in developing a specification,
981 but speed is sometimes obtained by restricting the participation, which in turn may slow uptake
982 of the developed specification.

983
984 Two case studies of SDOs are provided below to illustrate the diversity of standards
985 development in the cybersecurity arena.

986 987 **Case Study – IETF**

988
989 The IETF is an open, bottom-up organization that develops Internet standards through the use of
990 working groups. It has no formal membership, and final standards are published in the form of
991 Requests for Comment (RFCs) (see <http://www.ietf.org/rfc.html>). All participants are volunteers
992 and participate in working groups and/or the tri-annual public meetings and do not officially
993 represent their home governments or organizations, but participate in an individual capacity.
994 Accordingly, governments do not have any special status within the organization and standards
995 generally become relevant through adoption, not government mandate.

996
997 The IETF’s process provides participants with a great deal of autonomy to influence how the
998 next generation Internet will grow and evolve, and what underlying principles the network will
999 support. Within the IETF, there is an ongoing balance between protecting the core principles of
1000 the Internet (such as openness) and commercial profit interests. This has some effect on the
1001 types of standards that the Internet Engineering Steering Group (IESG) approves as final RFCs.
1002 Often, there are competing RFCs that may serve to address the same core problem. Yet, based
1003 on the IETF’s “adoption” model, actual use of the standard dictates which standard will
1004 ultimately prevail.

1005
1006 Historically, U.S.-based industry has sent the largest contingent of participants to IETF meetings,
1007 but recently other countries have recognized the value of influencing the RFC development
1008 process and are sending more people to participate. Some countries are increasingly working in
1009 a more coordinated and unified manner with their industry members with clearly defined
1010 reporting structures and a defined set of joint goals. From a government and industry-relations
1011 perspective, some countries’ regulatory and political regimes have certain advantages. For
1012 instance, the increase in globalization of the information and telecommunications technology
1013 industry makes it harder and harder to identify companies as U.S.-centric. Global companies

1014 have global loyalties and are often forced to respond to the regulatory and legal regimes of
1015 multiple nations. Further, within the United States the Internet industry remains unregulated,
1016 whereas in other regions of the world, IT companies may be partially state-owned, closely
1017 aligned with a local government regime, or closely regulated. Since the Internet was privatized
1018 in 1993, the USG has generally practiced a laissez faire approach to Internet standards
1019 development, allowing the private-sector to lead. Government experts participate in the IETF
1020 when they are working on a discrete need, but generally there has been little coordination of
1021 USG participants at IETF meetings to strategically track standards development that can impact
1022 national and economic security equities.

1023
1024 In many cases, companies would be inhibited from sharing certain information with one another
1025 due to protection of proprietary information and antitrust and other rules within the United
1026 States. However, there has also been limited outreach on the side of the government to industry
1027 partners to discuss ways of coordinating before meetings on areas that have the potential to
1028 impact national security equities. Participants, whether corporate or government, produce their
1029 own trip reports, but, these reports are not shared within USG or synthesized to create a holistic
1030 picture of all relevant activities and working groups at the IETF, which number in the hundreds.
1031 This lack of coordination means that participants act in isolation, and potentially against each
1032 other. Although this is appropriate in many commercial circumstances, there may be times when
1033 the USG may feel the need to leverage its U.S. industry counterparts within the IETF context to
1034 promote, shift, or eliminate a development that could have the potential to impact issues of
1035 national significance.

1036 1037 **Case Study -- ISO**

1038
1039 An ISO standard is expected to take two to four years from inception to publication primarily
1040 due to the time required to develop international consensus on positions. One method of
1041 developing an ISO standard is the use of the ISO five-step process that involves multiple draft
1042 reviews and requests comments from national bodies to advance drafts to the next formal stage
1043 of development. Advancing a standard from one formal stage to another requires an
1044 international ballot, voted on by each national body. With the votes, national bodies submit
1045 comments on the content, suggestions for improvement, and explanations for *no* votes. When a
1046 standard successfully advances through all required stages, it is published as an international
1047 standard.

1048
1049 ISO Technical Committees may also use the ISO “fast track” process, or other fast processes, for
1050 developing ISO standards. These processes can approve an ISO standard within 8 months.
1051 National Bodies or Category A liaison organizations of an ISO Technical Committee are
1052 permitted to submit candidate standards for ISO fast-track balloting. ISO/IEC JTC 1 has
1053 developed a Publicly Available Specification (PAS) process that allows consortia to fast process
1054 their PASs into ISO/IEC approved standards. Consortia, such as OASIS, TCG, the Open Group,
1055 the Object Management Group (OMG), and EUROPAY, have used the JTC 1 PAS process to
1056 quickly approve over 40 PASs as ISO/IEC standards.⁸

1057

⁸ [ISO/IEC JTC1 PAS Submitters](#); International Organization for Standardization

1058 **8 Accelerating IT Standards Development**

1059

1060 Assuming that the interagency determines that accelerating the development of a particular
1061 standard would be desirable, the ability of an SDO to expedite IT standards development would
1062 be related to several factors, including:

1063

1064 A. the level of effort expended by the participants;

1065 B. the level of technical and “political” difficulty (see below) in developing the standard;
1066 and

1067 C. the effectiveness of the consensus process being followed.

1068

1069 The development of a consensus IT standard may involve trade-offs among several attributes,
1070 such as speed, consensus, and quality, and it can require many iterations before there is a
1071 technically sound and comprehensive final draft. The process can be time consuming, especially
1072 if the consensus group meets only a few times a year. When a standards project is of high
1073 priority to a Federal agency or agencies, there are several factors discussed below that may need
1074 to be addressed in order to accelerate a standard’s development without sacrificing quality.

1075

1076 **A. Level of Effort**

1077

1078 The technical expertise and resources provided for a particular IT standards development project
1079 are driven by market forces and deadlines. For most standards projects, participating IT experts
1080 from various stakeholder organizations typically allocate only a fraction of their time to
1081 standards development. In such situations, standards meetings of only a few days’ duration
1082 occur a few times a year. For other standards projects, time-to-market pressures and/or
1083 mandated deadlines can lead to technical experts working essentially full time for several months
1084 to complete a standard.

1085

1086 **Examples:** FIPS 201: Personal Identity Verification (PIV) of Federal Employees and
1087 Contractors (2005) and the Registered Traveler Interoperability Consortium (RTIC)
1088 Specification (2006) are examples of high levels of effort that resulted in standards being
1089 developed within six months. Such timing was possible because of the resources dedicated to
1090 the work and the fact that both of these standards profiled already available base standards.

1091

1092 **Example:** The U.S. High Definition Television (HDTV) standard was developed quickly by
1093 industry in the early 1990s. The impetus for this rapid standards development was the
1094 declaration by the Federal Communications Commission (FCC) that industry had a specific
1095 deadline to produce such a standard and demonstrate its viability or the FCC would develop the
1096 standard. Industry quickly collaborated to develop the digital specification, established a testing
1097 facility, and demonstrated interoperable digital technology. Of course, deployment of the new
1098 HDTV digital infrastructure took over fifteen years, with the older analog TV broadcasts ending
1099 on June 12, 2009.

1100

1101

1102 **B. Level of Difficulty**

1103
1104 The difficulty in developing an IT standard includes technical and political issues. Technical
1105 challenges range from the difficulty of developing a sound test method for standard
1106 requirement(s) to the need to develop thousands of test cases necessary for rigorous and
1107 comprehensive testing of complying implementations. Political difficulties include: vendor
1108 resistance to commoditizing an IT market through standardization, turf fights between standards
1109 developers, and the individual egos of the participants. While ensuring that all the important
1110 parties are in agreement before a project begins can greatly accelerate the standardization
1111 process, competitive standards solutions pushed by different industry alliances make such
1112 advance agreements problematic.

1113
1114 **Example:** Extensive peer reviewed testing is necessary before standardizing encryption
1115 algorithms because no definitive technical approach is known for ensuring an algorithm has no
1116 exploitable security flaw. Starting in 1997, NIST's Information Technology Laboratory (ITL)
1117 led a worldwide, multiyear project to find a replacement standard for the Data Encryption
1118 Standard (DES). The approaching end-of-life for DES, which was originally developed in the
1119 1970s, was widely recognized due to steadily increasing computer processing power. NIST
1120 solicited candidate encryption algorithms and provided a forum for peer reviewed testing of the
1121 candidate algorithms. As a result of that extensive testing, an algorithm was selected and FIPS
1122 197, Advanced Encryption Standard (AES), was approved in November 2001. NIST also
1123 developed a conformance testing program for the AES. AES was subsequently incorporated into
1124 ISO/IEC 18033-3:2005 Information technology -- Security techniques -- Encryption algorithms -
1125 - Part 3: Block ciphers.

1126
1127 **Example:** NIST led the test tool development for the Portable Operating System Interface
1128 (POSIX) standard developed by the IEEE. Working in support of the IEEE POSIX standards
1129 project, NIST staff and industry guest researchers developed about 100,000 test assertions, which
1130 served as the basis for producing the executable test code of the POSIX test tool. This test
1131 assertion/test code development took about three years.

1132
1133 **Example:** Business alliances are often formed to promote competitive solutions. Such
1134 competition is reflected in standardization. The completion of the standards can be delayed by
1135 such competition and the market acceptance of the final standards is slowed. Examples of
1136 format wars include the video tape formats (VHS versus Betamax) introduced in the 1970s, the
1137 micro flexible disks (e.g., 90 mm) introduced in the 1980s and more recently the rival high
1138 definition DVD formats (HD DVD versus Blu-ray Disc).

1139
1140 **C. Effectiveness of Consensus Standards Development Processes**

1141
1142 Many SDOs are in competition for new IT standards projects. As a result of this competitive
1143 environment, over the last 20 years many SDOs have streamlined their consensus development
1144 processes and added fast track processes to their repertoires. The effectiveness of standards
1145 processes, streamlined or other, also depends greatly upon the availability of experienced,
1146 competent leadership and administration that ensure that best practices are followed.

1147

1148 **Example:** Starting in 1997, the Industry Usability Reporting Project (IUSR) developed a
1149 software usability specification and conducted pilot testing. In less than five months, using the
1150 INCITS (International Committee for Information Technology Standards) fast track process, the
1151 consortium’s specification was approved in American National Standard INCITS 354-2001,
1152 Information Technology – Common Industry Format for Usability Test Reports. In less than six
1153 months, using the JTC 1 fast track process, INCITS 354 was approved as International Standard
1154 25062:2005, Software Engineering- Software Quality and Requirements Evaluation - Common
1155 Industry Format for Usability Test Reports. The multi-year delay between the national and
1156 international versions was largely due to a turf fight in the United States on where to fast track
1157 internationally.

1158
1159 **Example:** The BioAPI Consortium submitted its BioAPI specification to INCITS in September
1160 2001. INCITS 358:2002 - American National Standard for Information Technology – The
1161 BioAPI Specification was approved in February 2002. This standard was submitted to ISO/IEC
1162 JTC 1/SC 37 for fast processing in 2003. It was approved as ISO/IEC 19784-1:2006 Information
1163 technology - Biometric application programming interface – Part 1: BioAPI specification. The
1164 SC 37 “fast processing” was slowed by the urge of the international technical experts to improve
1165 the standard, which in fact they did, but adding years to the development time.

1166 1167 **9 Ongoing Issues in IT Standards Development**

1168
1169 The following issues illustrate some of the factors that affect IT standards development. Such
1170 issues are likely to be ongoing, with no prospect for easy resolution, and therefore are expected
1171 to be part of the long term environment of IT standards development.

1172 1173 **IT Standards and Public Policy**

1174
1175 An issue that has become increasingly relevant to U.S. interests is the policy direction some
1176 SDOs are taking when drafting “technical” standards. Over the past several years, certain
1177 countries have begun to “forum shop” their specific public policy or trade interests and issues
1178 and have found acceptance in certain SDOs. Although the USG and the U.S. private sector have
1179 vocally opposed SDO attempts at drafting public policy through the creation of technical
1180 standards, many parties see opportunities in the drafting process to encourage the adoption of
1181 policies that reflect their particular agendas. Without a strategy in place, this can be challenging
1182 to combat because many of the U.S. representatives to these committees are technical experts not
1183 involved in public policy debates. Based upon a U.S. contribution on this issue, ISO and IEC
1184 have re-stated their commitment to develop international standards that are market relevant,
1185 meeting the needs and concerns of all relevant stakeholders including public authorities where
1186 appropriate, without seeking to establish, drive or motivate public policy, regulations, or social
1187 and political agendas.⁹

1188
1189

⁹ ISO/IEC JTC 1 N 9623, Principles for Developing ISO and IEC Standards Related to or Supporting Public Policy Initiatives,

1190 **Open IT Standards**

1191
1192 Open IT standards facilitate the exchange of data and interoperability with other IT systems,
1193 perhaps of different design or manufacture, by publicly defining requirements such as for
1194 interoperating processes, data formats (e.g., binary, ASCII, XML), interfaces (e.g., physical,
1195 software, logical), and protocols (e.g., syntactic and semantic rules for communication
1196 functions).

1197
1198 Definitions for open standards vary within the IT industry. For various IT product, process and
1199 service markets, IT companies break into factions about the preferred definition of “open”
1200 standards based upon their market shares and whether that market sector presently depends upon
1201 open or proprietary standards. The only common denominator for “open” standard among all of
1202 these factions appears to be that the standard is publicly available, whether for free or for a cost.
1203

1204 A major issue for IT companies is if the standard requires reading on a patent to implement (a
1205 standard essential patent, or SEP). The SEP issue consists of two parts. The first is whether the
1206 SEP is required to be made available by a licensor on a Royalty Free (RF) or Reasonable and
1207 Non Discriminatory (RAND) basis; another option is RANDZ (Reasonable Non-discriminatory
1208 and Zero-cost). The second is whether the SDO requires early notification of potential SEPs by
1209 patent holders while a standards project is under development or if notification by a patent holder
1210 is voluntary.

1211
1212 The World Wide Web Consortium (W3C) now insists that all of its standards be implementable
1213 RF. The ISO/IEC and ITU-T require that their standards be implementable RF or RAND. The
1214 IETF traditionally favors technologies that are RF, but does not impose strict requirements.
1215 However, the IETF requires “immediate” disclosure of patented technology or patent claims
1216 known to any participant (not just the patent holder), even if the technology was contributed to
1217 the project by another participant.

1218
1219 **Differences between the U.S. and Other National/Regional Standards Systems**

1220
1221 As discussed in the overview, the U.S. standards system differs significantly from the
1222 government-driven standards systems in many other countries and regions. Hundreds of SDOs --
1223 most of which do not develop cybersecurity standards -- are domiciled within the United States.
1224 These organizations provide the infrastructure for the preparation of standards documents, and
1225 government personnel participate in SDO activities along with representatives from industry,
1226 academia, and other organizations and consumers. It is important to emphasize that these SDOs
1227 are primarily private-sector organizations and that the Federal government is simply one of many
1228 stakeholders and participants. The [United States Standards Strategy](#), elaborated through a
1229 private-public partnership in 2005, outlines the contribution of private-sector led standards
1230 development to overall competition and innovation in the U.S. economy.

1231
1232 In many other standards systems, the government plays a larger role in standards development
1233 related activities. In such cases, these governments have more leverage to use standards as tools
1234 for competition and innovation policy." While U.S. Government agencies possess certain
1235 responsibilities related to standards, such as in the use of standards in regulation, procurement, or

1236 other activities, there is a much greater reliance in the United States than in the European Union
1237 or China on obtaining input from industry groups, consumers, and other interested parties in
1238 making decisions related to the technical content of standards and on allowing the private sector
1239 to drive standards development. By contrast, other governments have instituted top-down
1240 standards systems, which may involve governmental direction to stakeholders to develop
1241 particular standards, the provision of funding to national delegations, and hosting meetings.

1242

1243 **10 How to Effectively Engage SDOs**

1244

1245 *“Laws, like sausages, cease to inspire respect in proportion as we know how they are made.”¹⁰*

1246

1247 Consensus among participants in various SDOs to approve standards usually requires more than
1248 a majority but less than unanimity. Where there is voting to establish consensus, it may be
1249 voting by all participants, by one vote per organization (e.g., national body, company) or by
1250 weighted organizational voting. In all such scenarios, a Federal agency, or even several Federal
1251 agencies, will typically not have sufficient voice to gain approval for their technical contributions
1252 without agreement by other SDO participants. This requires effective representation and
1253 negotiation by the agency participants over many meeting cycles.

1254

1255 Effective negotiation in international standards development requires not just technical expertise,
1256 but a thorough knowledge of the SDO’s standards development process and policies. Standards
1257 participation also requires knowledge of, and relationships with, the individual players, including
1258 both the leadership of the bodies and the technical experts involved – and for international fora,
1259 understanding of the culture of the fora and its participants. Awareness of the relevant IT market
1260 and associated market politics, which drive the motivations of the other participants, is likewise
1261 essential.

1262

1263 Continuity in participation is crucial to success. Participants must attend the meetings regularly
1264 over a period of one or more years and have established relationships with the other participants
1265 to facilitate necessary progress in moving the agenda forward and ensuring that the draft
1266 standards are technically sound and meet USG needs. It is important to understand and take
1267 advantage of the fact that negotiations occur before, after, during and in between the formal
1268 meeting sessions. In large standards projects, it is often difficult to draw participants’ attention
1269 to the specific needs of particular parties unless their representatives have obtained the respect of
1270 other participants through continuous attendance, thoughtful participation, and contribution to
1271 the needs of the project itself.

1272

1273 Effective leadership in SDOs promotes timely development of technically sound standards. It is
1274 in the best interest of Federal agencies to support qualified Federal representatives (including
1275 contracted technical experts) in SDO leadership positions. Candidates for such leadership
1276 positions should be both technically knowledgeable and thoroughly familiar with the SDO’s
1277 development processes and policies. Key SDO leadership positions include chairing or
1278 convening groups, providing the administrative/secretariat functions for groups, and serving as
1279 the project editor for a specific standards development project.

¹⁰ See [The Daily Cleveland Herald, Mar. 29, 1869, quoting the lawyer-poet John Godfrey Saxe.](#)

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In addition to effective participation and leadership by Federal agency representatives, Federal agencies, consistent with agency missions, need to coordinate their positions. Office of Management and Budget (OMB) Circular A-119 [Section 15. b. (3)] emphasizes the need for interagency coordination and cooperation in voluntary standards development:

“Ensuring, when two or more agencies participate in a given voluntary consensus standards activity, that they coordinate their views on matters of paramount importance so as to present, whenever feasible, a single, unified position and, where not feasible, a mutual recognition of differences.”

The USG also needs to effectively engage with U.S. stakeholders. There are several methods agencies can use to engage and coordinate with stakeholders. Agencies may choose to establish external advisory committees per the Federal Advisory Committee Act (FACA), seek input using Federal Register Notice solicitations, use specific statutory or regulatory authority to create a forum for obtaining input, or use some other method that provides all potential stakeholders an equal opportunity to provide input and share their perspectives.

Following are several examples of USG engagement and coordination that may be relevant for this space:

- The Department of Homeland Security has established the Critical Infrastructure Partnership Advisory Council (CIPAC) to facilitate effective coordination between federal infrastructure protection programs with the infrastructure protection activities of the private sector and of state, local, territorial and tribal governments. The CIPAC represents a partnership between government and critical infrastructure/key resource (CIKR) owners and operators and provides a forum to engage in a broad spectrum of activities to support and coordinate critical infrastructure protection.
- Under the Energy and Independence and Security Act (EISA) of 2007, the National Institute of Standards and Technology (NIST) was responsible for coordinating the development and publishing of a framework, including protocols and model standards, to achieve secure interoperability of Smart Grid devices and systems, with input and cooperation from other Federal and State agencies and interested private sector entities. In April 2013, the Smart Grid Interoperability Panel (SGIP) fully transitioned to a non-profit private-public partnership organization, SGIP 2.0, Inc., supported by industry stakeholder funding and funding provided through a cooperative agreement with NIST. NIST continues an active role in the SGIP. Current news and member information now resides at SGIP.org. The SGIP reviews use cases, identifies requirements and architectural reference models, coordinates and accelerates Smart Grid testing and certification, and proposes action plans for achieving these goals. The SGIP does not write standards, but serves as a forum to coordinate the development of standards and specifications by many SDOs.
- 22 U.S.C. §2707 provides that the Secretary of State is responsible for formulation, coordination, and oversight of foreign policy related to international communications and

1326 information policy. The State Department uses a Federal Advisory Committee to obtain
1327 the views of the private sector in developing U.S. positions with respect to cybersecurity
1328 standards that are being developed at the ITU.
1329

- 1330 • The Department of Commerce and USTR co-administer sixteen Industry Trade Advisory
1331 Committees (ITACs), an ITAC Committee of Chairs, and more than 300+ trade advisors,
1332 who provide detailed policy and technical advice and recommendations to the Secretary
1333 of Commerce and the USTR regarding trade barriers, negotiation of trade agreements,
1334 and implementation of existing trade agreements affecting industry sectors; and perform
1335 other advisory functions relevant to U.S. trade policy matters.
1336

1337 It is important to prioritize resources and engagement for maximum impact with various SDOs.
1338 To do this requires additional coordination, organizational buy-in, allocating budget to
1339 participate in standards over the potentially lengthy process of standards development, and
1340 holding lower-level technical personnel accountable to participate in SDOs. The number of
1341 cybersecurity standards projects is substantial; therefore an engagement model is required to
1342 ensure that the U.S. government is able to dynamically engage at the right level when necessary.
1343

1344 The following four categories characterize the potential levels of engagement and resource
1345 planning needs that the interagency may determine is warranted for particular standards
1346 development projects:
1347

1348 **Lead** – in addition to monitoring and influencing (see below) provide resources to edit
1349 strategically important standards; chair committees, study groups, and other meetings; lead
1350 delegations; comment and provide text contributions to strategically important standards. This
1351 requires technology expertise in the areas of interest, as well as process leadership, knowledge of
1352 SDO procedures and stakeholders, and the ability to actively represent national
1353 position/requirements to the external standards activity.
1354

1355 **Influence** – in addition to monitoring (see below), provide resources to comment and provide
1356 text contributions to strategically important standards; work with industry and international
1357 players interested in the same subject and exert influence through formal and informal
1358 discussions and expertise. This requires technology expertise in the areas of interest and the
1359 ability to actively represent national position/requirements to the international standards activity.
1360

1361 **Monitor** - monitor programs of work and emerging and evolving standards produced by the
1362 SDOs of interest; develop an understanding of and relationships with the key players to allow for
1363 greater engagement when appropriate. Report on the progress of SDO program of work and on
1364 the standards of interest. This requires technology expertise in the areas of interest.
1365

1366 **Participating** - in limited specific activities is following, contributing to, and/or leading a
1367 specific standards effort for a select activity(s) specific to unique needs or interests.
1368

1369 All of these options include having USG participants function in these capacities, based on
1370 expertise, relationships, and knowledge of specific SDO processes.

1371 **Annex A – Terms and Definitions**

1372
1373 For the purposes of this document, the terms and definitions in this Annex apply. Note that, in
1374 some instances, more than one definition is provided to highlight that authoritative sources may
1375 develop different explanations for the same term.

1376
1377 **Base Standards**¹¹ define fundamentals and generalized procedures. They provide an
1378 infrastructure that can be used by a variety of applications, each of which can make its own
1379 selection from the options offered by them.

1380
1381 **Conformity Assessment**¹² is activity that provides demonstration that specified requirements
1382 relating to a product, process, system, person or body are fulfilled.

1383
1384 **Cyber** refers to both information and communications networks. [SOURCE: This report]

1385
1386 **Cybersecurity** is defined as the prevention of damage to, unauthorized use of, exploitation of,
1387 and -- if needed -- the restoration of electronic information and communications systems, and the
1388 information they contain, in order to strengthen the confidentiality, integrity and availability of
1389 these systems. [SOURCE: This report]

1390
1391 **Cyberspace**¹³ is the complex environment resulting from the interaction of people, software and
1392 services on the Internet by means of technology devices and networks connected to it, which
1393 does not exist in any physical form.

1394
1395 **Industrial Control System (ICS)**¹⁴ is a general term that encompasses several types of control
1396 systems, including supervisory control and data acquisition (SCADA) systems, distributed
1397 control systems (DCS), and other control system configurations such as Programmable Logic
1398 Controllers (PLC) often found in the industrial sectors and critical infrastructures.

1399
1400 **Information Technology (IT)**¹⁵ The art and applied sciences that deal with data and
1401 information. Examples are capture, representation, processing, security, transfer, interchange,
1402 presentation, management, organization, storage, and retrieval of data and information.

1403
1404 **Information and Communications Technologies (ICT)** encompasses all technologies for the
1405 capture, storage, retrieval, processing, display, representation, organization, management,
1406 security, transfer, and interchange of data and information. [SOURCE: This report]

1407

¹¹ [ISO/IEC TR 10000-1:1998, Information technology -- Framework and taxonomy of International Standardized Profiles -- Part 1: General principles and documentation framework](#)

¹² ISO/IEC 17000:2004, Conformity assessment -- Vocabulary and general principles

¹³ Draft ISO/IEC 27032, Information Technology – IT Security Techniques – Guidelines for Cybersecurity

¹⁴ [NIST Special Publication 800-82, Revision 2 Initial Public Draft, Guide to Industrial Control Systems \(ICS\) Security.](#)

¹⁵ [American National Standard Dictionary of Information Technology \(ANSDIT\)](#)

1408 **Profiles**¹⁶ define conforming subsets or combinations of base standards used to provide specific
1409 functions. Profiles identify the use of particular options available in the base standards, and
1410 provide a basis for the development of uniform, internationally recognized, conformance tests.
1411

1412 A **Qualified Products List**¹⁷ is a list of products that have met the qualification requirements
1413 stated in the applicable specification, including appropriate product identification and test or
1414 qualification reference number, with the name and plant address of the manufacturer and
1415 distributor, as applicable.
1416

1417 **Reference implementation** is the implementation of a standard to be used as a definitive
1418 interpretation for the requirements in that standard. Reference implementations can serve many
1419 purposes. They can be used to verify that the standard is implementable, validate conformance
1420 test tools, and support interoperability testing among other implementations. A reference
1421 implementation may or may not have the quality of a commercial product or service that
1422 implements the standard. [SOURCE: This report]
1423

1424 **Resilience**¹⁸ is the ability to reduce the magnitude and/or duration of disruptive events to critical
1425 infrastructure. The effectiveness of a resilient infrastructure or enterprise depends upon its ability
1426 to anticipate, absorb, adapt to, and/or rapidly recover from a potentially disruptive event.
1427

1428 **Resilience**¹⁹ can also be defined as the adaptive capability of an organization in a complex and
1429 changing environment.
1430

1431 **Security**²⁰ refers to information security. Information security means protecting information and
1432 information systems from unauthorized access, use, disclosure, disruption, modification, or
1433 destruction in order to provide—
1434

- 1435 A. **Integrity**, which means guarding against improper information modification or
1436 destruction, and includes ensuring information nonrepudiation and authenticity;
1437 B. **Confidentiality**, which means preserving authorized restrictions on access and
1438 disclosure, including means for protecting personal privacy and proprietary information;
1439 and
1440 C. **Availability**, which means ensuring timely and reliable access to and use of information.
1441

¹⁶ [ISO/IEC TR 10000-1:1998, Information technology -- Framework and taxonomy of International Standardized Profiles -- Part 1: General principles and documentation framework](#)

¹⁷ 41 CFR 101-29.207 [Title 41 Public Contracts and Property Management; Subtitle C Federal Property Management Regulations System; Chapter 101 Federal Property Management Regulations; Subchapter E Supply and Procurement; Part 101-29 Federal Product Descriptions]

¹⁸ [CRITICAL INFRASTRUCTURE RESILIENCE FINAL REPORT AND RECOMMENDATIONS, NATIONAL INFRASTRUCTURE ADVISORY COUNCIL, SEPTEMBER 8, 2009](#)

¹⁹ [ASIS](#) International, ASIS SPC.1-2009, American National Standard, Organizational Resilience: Security, Preparedness, and Continuity Management System – Requirements with Guidance for Use.

²⁰ [Title III of the E-Government Act, entitled the Federal Information Security Management Act of 2002 \(FISMA\)](#)

1442 **Security**²¹ may also be defined as the preservation of confidentiality, integrity and availability of
1443 information. NOTE In addition, other properties, such as authenticity, accountability, non-
1444 repudiation, and reliability can also be relevant.

- 1445
- 1446 A. **Integrity**, property of protecting the accuracy and completeness of assets;
 - 1447 B. **Confidentiality**, property that information is not made available or disclosed to
 - 1448 unauthorized individuals, entities, or processes;
 - 1449 C. **Availability**, property of being accessible and usable upon demand by an authorized
 - 1450 entity.

1451

1452 **Software Assurance (SwA)** is the level of confidence that software is free from vulnerabilities,
1453 either intentionally designed into the software or accidentally inserted at any time during its life
1454 cycle, and that the software functions as intended by the purchaser or user. [SOURCE: This
1455 report]

1456

1457 **Standard**²² is a document, established by consensus and approved by a recognized body, that
1458 provides for common and repeated use, rules, guidelines or characteristics for activities or their
1459 results, aimed at the achievement of the optimum degree of order in a given context. Note:
1460 Standards should be based on the consolidated results of science, technology and experience, and
1461 aimed at the promotion of optimum community benefits.

1462

1463 **Standard** can also be defined as a document that may provide the requirements for: a product,
1464 process or service; a management or engineering process; or a testing methodology. An example
1465 of a product standard is the multipart ISO/IEC 24727, *Integrated circuit card programming*
1466 *interfaces*. An example of a management process standard is the ISO/IEC 27000, *Information*
1467 *security management systems*, family of standards. An example of an engineering process
1468 standard is ISO/IEC 15288, *System life cycle processes*. An example of a testing methodology
1469 standard is the multipart ISO/IEC 19795, *Biometric Performance Testing and Reporting*.
1470 [SOURCE: This report]

1471

1472 **Standards Developing Organization (SDO)** is any organization that develops and approves
1473 standards using various methods to establish consensus among its participants. Such
1474 organizations may be: accredited, such as ANSI-accredited IEEE; international treaty based,
1475 such as the ITU-T; private sector based, such as ISO/IEC; an international consortium, such as
1476 OASIS or IETF; or a government agency. [SOURCE: This report]

1477

1478 **Supply Chain Risk Management (SCRM)** is the implementation of processes, tools or
1479 techniques to minimize the adverse impact of attacks that allow the adversary to utilize implants
1480 or other vulnerabilities inserted prior to installation in order to infiltrate data, or manipulate
1481 information technology hardware, software, operating systems, peripherals (information
1482 technology products) or services at any point during the life cycle. [SOURCE: This report]

1483

²¹ ISO/IEC 27000:2009, Information Technology – IT Security Techniques – Information Security Management Systems – Overview and Vocabulary.

²² ISO/IEC Guide 2:2004, Standardization and related activities - General Vocabulary, definition 3.2.

1484 **Test Tools** are a means of testing to confirm that an IT product, process, or service conforms to
1485 the requirements of a standard or standards. Examples of test tools are executable test code or
1486 reference data. [SOURCE: This report]
1487

1488 **Annex B – Conformity Assessment (CA)²³**

1489
1490 Conformity assessment enables buyers, sellers, consumers, and regulators to have confidence
1491 that products sourced in global market meet specific requirements. It is the demonstration that
1492 specified requirements relating to a product, process, system, person or body are fulfilled.

1493
1494 Conformity assessment procedures provide a means of ensuring that the products, services,
1495 systems, persons, or bodies have certain required characteristics, and that these characteristics
1496 are consistent from product to product, service to service, system to system, etc. Conformity
1497 assessment can include: supplier's declaration of conformity, sampling and testing, inspection,
1498 certification, management system assessment and registration, the accreditation of the
1499 competence of those activities, and recognition of an accreditation program's capability.

1500
1501 Standards are interwoven into all aspects of these activities and can have a major impact on the
1502 outcome of a conformity assessment scheme or program. Conformity assessment activities form
1503 a vital link between standards (which define necessary characteristics or requirements) and the
1504 products themselves. Together standards and conformity assessment activities impact almost
1505 every aspect of life in the United States.

1506
1507 A specific conformity assessment scheme or program may include one or more conformity
1508 assessment activities. While each of these activities is a distinct operation, they are closely
1509 interrelated.

1510
1511 Conformity assessment activities can be performed by many types of organizations or
1512 individuals. Conformity assessment can be conducted by: (1) a first party, which is generally the
1513 supplier or manufacturer; (2) a second party, which is generally the purchaser or user of the
1514 product; (3) a third party, which is an independent entity that is generally distinct from the first
1515 or second party and has no interest in transactions between the two parties; and (4) the
1516 government, which has a unique role in conformity assessment activities related to regulatory
1517 requirements.

1518
1519 Terminology for conformity assessment is found in standard ISO/IEC 17000.

1520
1521 **Types of Conformity Assessment²⁴**

1522
1523 Conformity assessment activities can be performed by many types of organizations or
1524 individuals. It can be conducted by:

- 1525
1526 1. *first party*, which is generally the supplier or manufacturer;
1527 2. *second party*, which is generally the purchaser or user of the product;
1528 3. *third party*, which is an independent entity that is generally distinct from the first or
1529 second party and has no interest in transactions between the two parties; or

²³ See [NIST Conformity Assessment Overview](#).

²⁴ See <http://gsi.nist.gov/global/index.cfm/L1-5/L2-45/A-208>

1530 4. **the government**, which has a unique role in conformity assessment activities related to
1531 regulatory requirements. It should be noted that in the procurement area, the government
1532 acts as a second party.
1533

1534 The following are different types of conformity assessment activities that these organizations use
1535 to determine that products, services, systems, persons, or bodies meet the specified requirements.
1536 While each of these activities is a distinct operation, they are closely interrelated.
1537

1538 **Supplier's Declaration of Conformity (1st party only)²⁵** 1539

1540 A Supplier's Declaration of Conformity (SDOC), sometimes called a Manufacturer's Declaration
1541 of Conformity or even (incorrectly) self-certification, is a first party assessment in which a
1542 supplier or manufacturer provides written assurance of conformity.

1543 SDOC is generally used when:

1544

- 1545 - the risk associated with noncompliance is low;
- 1546 - there are adequate penalties for placing noncompliant products on the market; and
- 1547 - there are adequate mechanisms to remove noncompliant products from the market.

1548

1549 ISO/IEC standard 1750 Parts 1 and 2 define requirements for suppliers and manufacturers to
1550 meet when they make formal claims that products, services, systems, processes or materials
1551 conform to relevant standards, regulations or other specifications. The standard has two parts.
1552 Part 1 specifies the general requirements for an SDOC. Part 2 contains requirements for
1553 supporting documentation to substantiate an SDOC, such as testing carried out by the supplier or
1554 an independent body.

1555

1556 Sometimes the declaration takes the form of a separate document or label. The supplier makes
1557 such a declaration based on: (1) the manufacturer's confidence in the quality control system; or
1558 (2) the results of testing or inspection the manufacturer undertakes or authorizes others to
1559 undertake on his/her behalf. The manufacturer has the option of using an accredited laboratory or
1560 inspection body and indicating this on the declaration. However, this is not a requirement. The
1561 choice of where to test is left to the manufacturer. For regulatory purposes, authorities can ensure
1562 that the integrity of an SDOC is maintained by establishing requirements for who signs the
1563 declaration of conformity, requiring access to the declaration and/or compliance records, etc.

1564

1565 Reliance on an SDOC is considered to be a trade-friendly approach to conformity assurance.
1566 From a manufacturer's perspective, the SDOC allows flexibility in choosing where to have a
1567 product tested, reduces the uncertainty associated with mandatory testing by designated foreign
1568 laboratories, as well as generally reducing associated testing costs and time to market.

1569

1570 SDOC can also be a cost-saving and efficient tool for regulators to meet their legitimate policy
1571 objectives, such as ensuring protection of the environment or the health and safety of consumers.
1572 In addition, the SDOC is beneficial because there is no discrimination on the basis of the
1573 geographic location of a testing or other conformity assessment body -- in short, conformity is
1574 the responsibility of the supplier. Under such a system, the question of "portability" of

²⁵ See <http://gsi.nist.gov/global/index.cfm/L1-5/L2-45/A-208>.

1575 conformity assessment, or of the need to negotiate political agreements on mutual recognition,
1576 become moot.

1577
1578 In the United States, some regulatory agencies use SDOC for certain, but not all, equipment. For
1579 example, the U.S. Federal Communications Commission (FCC) has adopted a rule that permits
1580 recognition of SDOC for certain digital devices. For other equipment, such as personal
1581 computers and attachments thereto, the FCC allows the equipment declared compliant by the
1582 supplier, under a process called Declaration of Conformity, provided supporting test results are
1583 obtained from an accredited laboratory. This program benefits manufacturers in two ways:
1584 reducing costs and time to market while maintaining a high level of protection of health and
1585 safety.

1586
1587 Other U.S. regulatory agencies also rely on SDOC for technical regulations. For example, the
1588 U.S. Department of Transportation accepts SDOC from manufacturers or importers of motor
1589 vehicles and motor vehicle equipment. Under U.S. law, manufacturers are required to certify that
1590 their products comply with all applicable [Federal Motor Vehicle Safety Standards \(FMVSS\)](#).
1591 This certification is in the form of a permanent label affixed to the product. This label is required
1592 for all vehicles and equipment covered by the FMVSS and must be present if a vehicle or
1593 equipment covered by the FMVSS is to enter the United States.

1594
1595 While the SDOC can save costs, such an approach to conformity assurance may not always be
1596 appropriate, particularly where technical infrastructure is lacking or it would compromise health,
1597 safety or environmental protections.

1598
1599 **Inspection (1st, 2nd or 3rd party)²⁶**

1600
1601 Inspection is defined in ISO/IEC 17000 as "examination of a product design, product, process or
1602 installation and determination of its conformity with specific requirements, or on the basis of
1603 professional judgment, with requirements."

1604
1605 Inspection can be performed by first, second or third parties. Generally, inspection systems only
1606 demonstrate conformity of the actual products inspected or a lot from which the inspected
1607 samples are drawn. Inspection is well-suited to product characteristics that can be readily
1608 measured and where production occurs in batches. The supplier can arrange for the inspection of
1609 a production batch when needed. However, for products in continuous production, the cost of
1610 having an inspector present during production may be restrictive.

1611
1612 Inspection is also used to ensure that component parts and materials have been installed
1613 correctly. This type of conformity assessment is often applied to structures that must meet
1614 regulatory requirements. The inspection may need to take place in phases based on the ability to
1615 inspect portions of the structure at certain phases of the construction. Second-party inspections
1616 are carried out by manufacturers on the suppliers of critical components and subassemblies that
1617 will go into their finished products. Many inspection programs use product markings such as the
1618 U.S. Department of Agriculture meat grades or certificates to attest to the conformity of
1619 inspected products. Inspection is also used as part of a more comprehensive conformity

²⁶ See <http://gsi.nist.gov/global/index.cfm/L1-5/L2-45/A-199>.

1620 assessment system. For example, inspection is often used in the surveillance activities of
1621 certification systems

1622
1623 The International Organization for Standardization (ISO) and the International Electrotechnical
1624 Commission (IEC) have published a standard for organizations that operate primarily as
1625 inspection bodies, ISO/IEC 17020:1998, general criteria for the operation of various types of
1626 bodies performing inspection, which is currently being revised.

1627
1628 **Testing (1st, 2nd or 3rd party)²⁷**

1629
1630 ISO/IEC 1700 defines testing as the "determination of one or more characteristics of an object of
1631 conformity assessment, according to a procedure," also known as a test method. The objects of
1632 testing are generally selected using some form of sampling procedure or process. The sampling
1633 process should be selected in a manner that is designed to ensure the validity of the test results or
1634 data. If the test method is well written and the sampling process is adequate, the test data should
1635 comply with the test method's requirements for accuracy and variability.

1636
1637 Testing laboratories support billion dollar industries and affect the operation of U.S. and foreign
1638 industries and regulatory systems. Each day major corporate and regulatory decisions are made
1639 based on data produced by testing laboratories.

1640
1641 Test data are used in many tasks, including:

- 1642
1643 • Product design and research
1644 • Quality control prior to acceptance of incoming materials/components, during
1645 production, and prior to shipment/sale
1646 • Insurance underwriting
1647 • Meeting contractual agreements
1648 • Satisfying government regulatory requirements
1649 • Certification and labeling
1650 • Buyer protection and information
1651 • Product comparisons
1652 • Building and structure design, construction and related engineering tasks
1653 • Medical and health services
1654 • Environmental protection
1655 • Product operation, maintenance and repair
1656 • Legal proceedings
1657 • Forensic work

1658
1659 Flawed test data can result in defective products capable of causing serious injury or harm to the
1660 user or the environment. Defective products (such as fire detection and mitigation equipment and
1661 systems, security alarms, aircraft, and autos) can also result in serious injury or death - not only
1662 to users, but also to unsuspecting bystanders.

1663

²⁷ See <http://gsi.nist.gov/global/index.cfm/L1-5/L2-45/A-205>.

1664 Testing can be performed by laboratories differing widely in size, legal status, purpose, range of
1665 testing services offered, and technical competence. In the United States, they may be government
1666 regulatory laboratories, government research laboratories, or government-supported laboratories
1667 - at the federal, state or local levels. They can also be college/university laboratories,
1668 independent private sector laboratories, laboratories affiliated with or owned by industrial firms
1669 or industry associations, or manufacturers' in-house laboratories. Test laboratories can be for-
1670 profit or not-for-profit. Laboratories can operate facilities in one or multiple locations; and may
1671 even operate in multiple countries. Laboratories can offer only a limited range of testing services
1672 or services in many fields. In the United States, there are almost as many different types of
1673 laboratories as there are different types of users of the test data that the laboratories produce.
1674

1675 Accuracy (or bias) refers to the degree of departure of the test result from the "true value." For
1676 example, if a product is weighed and the result is 5.1 kg (when the actual weight is 5.0 kg), the
1677 test or measurement is inaccurate by .1 kg. The required degree of accuracy will depend on the
1678 characteristic being tested and the impact of test data accuracy on the ability of the product being
1679 tested to perform in an acceptable manner.
1680

1681 Variability (or precision) refers to the degree of difference between the results from several
1682 repetitions of the same test. For example, if that same product (weighing 5.0 kg) were measured
1683 three times and the weights were recorded as 5.1 kg, 4.9 kg, and 5.0 kg., these results vary less
1684 than if measurements for that product were 4.5 kg, 5.0 kg and 5.5 kg.
1685

1686 Variability can be further defined in terms of repeatability, which is a measure of the variation
1687 among the test results when the same or similar test is repeated within one laboratory.
1688 Reproducibility (or replicability) is a measure of variation of test results from similar tests
1689 conducted in different laboratories. Reproducibility can be a key concern in conformity
1690 assessment programs, which use multiple laboratories.
1691

1692 A low degree of accuracy or increased variability in test results may occur not only due to errors
1693 by the laboratory staff or defects in the test equipment, but may also arise from other factors,
1694 such as flaws or variables in the test method or in the sample selection process. As noted
1695 elsewhere, the selection of good test methods and the use of an acceptable sampling process are
1696 vital to the production of good test results. Because test results are a vital component of most
1697 conformity assessment programs, the use of good test data is essential for the credibility of any
1698 such program.
1699

1700 Standards organizations have long recognized the importance of laboratory competence. For
1701 example, ISO/IEC 17025, "General Requirements for the Competence of Testing and Calibration
1702 Laboratories," establishes general requirements for laboratory competence to conduct specific
1703 test or calibrations. The laboratory requirements set forth by this standard are both management
1704 and technical in nature. The compliance of a laboratory with ISO/IEC 17025 or its equivalent
1705 provides some assurance of the competence of that laboratory.
1706
1707

1708 **Certification (3rd party only)²⁸**

1709
1710 Many certification programs focus on product characteristics related to health, safety and
1711 protection of the environment. In addition, certification programs also focus on other product
1712 performance characteristics.

1713
1714 Certification systems are also used to enhance the purchaser's ability to compare product
1715 attributes, such as the usable volume of a refrigerator or grades of motor oil. In these cases the
1716 certification provides confidence that the rated volume or viscosity is based on testing and
1717 measurement in accordance with accepted standards. Still other programs certify that products
1718 actually come from a certain place, such as potatoes grown in Idaho. These types of certification
1719 programs are often developed by suppliers, or trade or professional organizations in response to a
1720 market need for reliable information on product characteristics.

1721
1722 ISO/IEC Guide 65, General requirements for bodies operating product certification systems, (to
1723 be replaced by ISO/IEC 17065) contains a set of general criteria for the operation of a
1724 certification program by a third party. This standard is used by many but not all certification
1725 programs.

1726
1727 A competently operated certification program can provide a valuable communication tool that
1728 can reduce the cost of exchanging information among sellers, buyers, and other interested
1729 parties. However, the quality of the information conveyed via a specific certification program
1730 depends on many factors. Users of certification results need to be educated on the details of the
1731 certification process to enable them to assess the value of certification information and to make
1732 intelligent choices regarding its usage.

1733
1734 **Product Certification**

1735
1736 Product certification programs can be voluntary or mandatory and they may be carried out by
1737 either private sector bodies or government agencies.

1738
1739 Certification has two essential characteristics. It is conducted by an independent third party and
1740 includes some form of surveillance activity. Surveillance is a group of activities conducted by a
1741 certifier to ensure ongoing compliance once initial compliance has been determined. Post-market
1742 surveillance involves the evaluation of certified products taken from the marketplace to
1743 determine if product requirements continue to be met. Pre-market surveillance is the checking of
1744 products before they reach the market and may include audits of the supplier's process control
1745 systems and/or inspection of the production. In other certification systems, surveillance is
1746 accomplished by requiring all or some significant part of the activities used initially to determine
1747 compliance to be re-conducted on a periodic basis. This recertification process can take the form
1748 of retesting or re-assessing the characteristics of interest at prescribed intervals. Certification is
1749 very useful in situations that involve mass-produced products and characteristics that cannot be
1750 readily inspected.

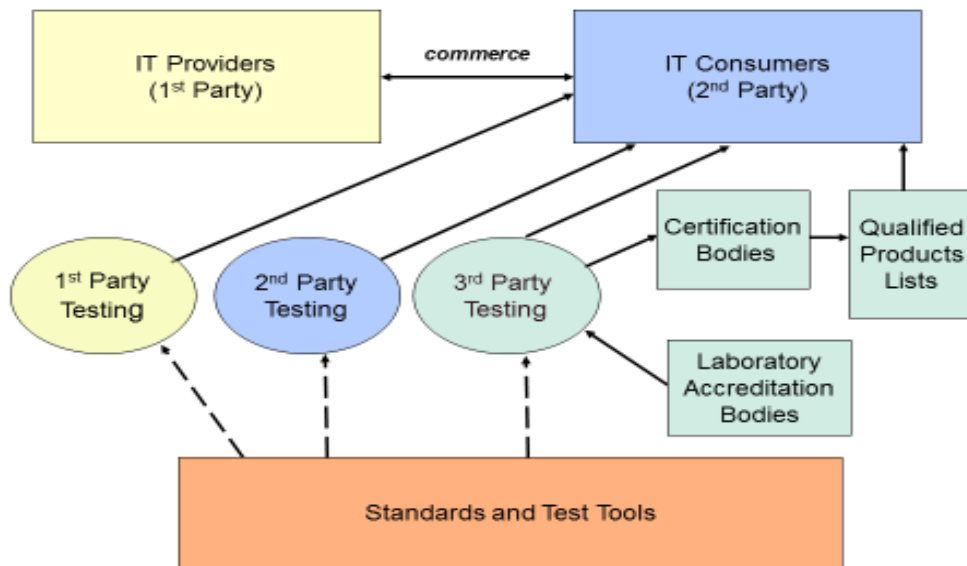
1751

²⁸ See <http://gsi.nist.gov/global/index.cfm/L1-5/L2-45/A-204>.

1752 Many private organizations, as well as federal and state agencies in the United States, certify
1753 products ranging from electrical cords to meat products. In addition, many certification
1754 programs are operated at local government (city, township, county, etc.) levels. Consumers see
1755 evidence of the extensiveness of certification-related activities when they see, for example, the
1756 Underwriters Laboratories (UL) mark on such diverse products as electric coffee pots and fire
1757 extinguishers or when they see the NSF mark on products ranging from plumbing equipment to
1758 food and beverage vending machines. The U.S. Department of Agriculture's (USDA)
1759 certification mark can be found on poultry and other agricultural products, while the U.S.
1760 Department of Energy's (DOE) Energy Star mark can be found on many electrical and electronic
1761 products that have achieved a certain level of energy efficiency. These are only a few of the
1762 many certification marks which may appear on consumer products.
1763

1764 **Conformity Assessment Functional Overview**

1766 Figure B1 provides a functional overview of CA and the relationship among certification bodies,
1767 testing laboratories, laboratory accreditation bodies, product developers, and owners of Qualified
1768 Products Lists (QPL). The success of the accreditation and conformity process requires that the
1769 procurement agencies, laboratories, and laboratory accreditation authorities have a clear
1770 understanding of the requirements and test tools mandated by the accreditation authority. The
1771 laboratory accreditation process provides formal recognition that a laboratory is competent to
1772 carry out specific tests or calibrations or types of tests or calibrations.
1773



1774 **Figure B1 Conformity Assessment Functional Overview**
1775
1776

1777 **Annex C – USG Legislative and Policy Mandates for Cybersecurity**

1778

1779 **Biometrics**

- 1780 • USA PATRIOT Act (Public Law 107-56)
- 1781 • Enhanced Border Security and Visa Entry Reform Act of 2002 (Public Law 107-173)
- 1782 • Homeland Security Presidential Directive/HSPD #12: Policy for a Common
- 1783 Identification Standard for Federal Employees and Contractors (August 27, 2004)
- 1784 • National Security Presidential Directive/NSPD #59/ Homeland Security Presidential
- 1785 Directive/HSPD #24, Biometrics for Identification and Screening to Enhance National
- 1786 Security (June 5, 2008)

1787

1788 **Cybersecurity**

- 1789 • Cybersecurity Enhancement Act of 2014 (Public Law No: 113-274)
- 1790 • Improving Critical Infrastructure Cybersecurity (Executive Order, February 12, 2013)
- 1791 • National Cybersecurity Center of Excellence (Public Law 112-55, Consolidated and
- 1792 Further Continuing Appropriations Act of 2012)
- 1793 • National Initiative For Cybersecurity Education (NICE)
- 1794 • Section 5131 of the Information Technology Management Reform Act of 1996 (Public
- 1795 Law 104-106) [supersedes Computer Security Act of 1987 (Public Law 100-235)]
- 1796 • Federal Information Security Management Act (FISMA) of 2002 (Title III of the E-
- 1797 Government Act Federal Information Security Management Act of 2002 (Public Law
- 1798 107-347)
- 1799 • Cybersecurity Research and Development Act of 2002 (Public Law 107-305)
- 1800 • National Strategy to Secure Cyberspace (February 2003)
- 1801 • Homeland Security Presidential Directive #12: Policy for a Common Identification
- 1802 Standard for Federal Employees and Contractors (August 27, 2004)
- 1803 • Conference Report on House Resolution 5441, Department of Homeland Security
- 1804 Appropriations Act, 2007: Title V - General Provisions (WHTI [Western Hemisphere
- 1805 Travel Initiative] Certification effort)
- 1806 • OMB Circular A-130 Management of Federal Information Resources (February 8, 1996)
- 1807 • OMB M-04-04 E-Authentication Guidance for Federal Agencies (December 16, 2003)
- 1808 • OMB Directive 05-24 Implementation of Homeland Security Presidential Directive
- 1809 (HSPD) 12 – Policy for a Common Identification Standard for Federal Employees and
- 1810 Contractors (August 5, 2005)
- 1811 • OMB Memorandum M-08-05, Implementation of Trusted Internet Connections
- 1812 (November 20, 2007)
- 1813 • OMB M-08-23 Securing the Federal Government’s Domain Name System Infrastructure
- 1814 (August 22, 2008)
- 1815 • National Security Presidential Directive 54 / Homeland Security Presidential Directive 23
- 1816 (NSPD-54/HSPD-23): Comprehensive National Cybersecurity Initiative (January 2008)

1817

1818

1819

1820

1821

1822 **Emergency Alert for Wireless Mobile Devices**

- 1823 • Warning, Alert, and Response Network Act (part of the Security and Accountability For
1824 Every Port Act of 2006 (SAFE Port Act) (Public Law 109-347)

1825

1826 **Healthcare Information Technology**

- 1827 • Health Information Technology for Economic and Clinical Health (HITECH) Act,
1828 American Recovery and Reinvestment Act of 2009 (Public Law 111-5)
1829 • Health Insurance Portability and Accountability Act (HIPAA) of 1996 (Public Law 104-
1830 191)

1831

1832 **Identity Management**

- 1833 • National Strategy for Trusted Identities in Cyberspace (April 2011)

1834

1835 **Internet Protocol version 6 (IPv6)**

- 1836 • OMB Memo on Transition to IPv6 (September 28, 2010)
1837 • OMB M-05-22 on Transition Planning for IPv6 (August 2, 2005)

1838

1839 **SmartGrid**

- 1840 • Energy Independence and Security Act (EISA) of 2007 (Public Law 110-140)
1841 • American Recovery and Reinvestment Act of 2009 (Public Law 111-5)

1842

1843 **Voluntary Voting System Standards**

- 1844 • Military and Overseas Voter Empowerment (MOVE) Act of 2009
1845 • Help America Vote Act of 2002 (Public Law 107-252)

1846

1847

1848

1849 **Annex D – Cybersecurity Analysis of Application Areas**

1850
1851 This Annex provides a cybersecurity analysis for each of the IT application areas highlighted in
1852 Section 4 and Table 1.

1853
1854 **D.1 Cloud Computing²⁹**

1855
1856 Cloud computing is a model for enabling convenient, on-demand network access to a shared
1857 pool of configurable computing resources (e.g., networks, servers, storage, applications, and
1858 services) that can be rapidly provisioned and released with minimal management effort or
1859 service provider interaction. This cloud model promotes availability and is composed of five
1860 main characteristics, three service models, and four deployment models.

1861
1862 Essential Characteristics:

- 1863
- 1864 ▪ *On-demand self-service.* A consumer can unilaterally provision computing capabilities,
1865 such as server time and network storage, as needed automatically without requiring
1866 human interaction with each service’s provider.
 - 1867 ▪ *Broad network access.* Capabilities are available over the network and accessed through
1868 standard mechanisms that promote use by heterogeneous thin or thick client platforms
1869 (e.g., mobile phones, laptops, and personal digital assistants (PDAs)).
 - 1870 ▪ *Resource pooling.* The provider’s computing resources are pooled to serve multiple
1871 consumers using a multi-tenant model, with different physical and virtual resources
1872 dynamically assigned and reassigned according to consumer demand. There is a sense of
1873 location independence in that the customer generally has no control or knowledge over
1874 the exact location of the provided resources but may be able to specify location at a
1875 higher level of abstraction (e.g., country, state, or datacenter). Examples of resources
1876 include storage, processing, memory, network bandwidth, and virtual machines.
 - 1877 ▪ *Rapid elasticity.* Capabilities can be rapidly and elastically provisioned, in some cases
1878 automatically, to quickly scale out and be rapidly released to quickly scale in. To the
1879 consumer, the capabilities available for provisioning often appear to be unlimited and can
1880 be purchased in any quantity at any time.
 - 1881 ▪ *Measured Service.* Cloud systems automatically control and optimize resource use by
1882 leveraging a metering capability at a level of abstraction appropriate to the type of service
1883 (e.g., storage, processing, bandwidth, and active user accounts). Resource usage can be
1884 monitored, controlled, and reported providing transparency for both the provider and
1885 consumer of the utilized service.

1886
1887 Service Models:

- 1888
- 1889 ▪ *Cloud Software as a Service (SaaS).* The capability provided to the consumer is to use the
1890 provider’s applications running on a cloud infrastructure. The applications are accessible
1891 from various client devices through a thin client interface such as a web browser (e.g.,
1892 web-based email). The consumer does not manage or control the underlying cloud
1893 infrastructure including network, servers, operating systems, storage, or even individual

²⁹NIST Special Publication 800-145, NIST Definition of Cloud Computing, September 2011.

- 1894 application capabilities, with the possible exception of limited user-specific application
1895 configuration settings.
- 1896 ■ *Cloud Platform as a Service (PaaS)*. The capability provided to the consumer is to deploy
1897 onto the cloud infrastructure consumer-created or acquired applications created using
1898 programming languages and tools supported by the provider. The consumer does not
1899 manage or control the underlying cloud infrastructure including network, servers,
1900 operating systems, or storage, but has control over the deployed applications and possibly
1901 application hosting environment configurations.
 - 1902 ■ *Cloud Infrastructure as a Service (IaaS)*. The capability provided to the consumer is to
1903 provision processing, storage, networks, and other fundamental computing resources
1904 where the consumer is able to deploy and run arbitrary software, which can include
1905 operating systems and applications. The consumer does not manage or control the
1906 underlying cloud infrastructure but has control over operating systems, storage, deployed
1907 applications, and possibly limited control of select networking components (e.g., host
1908 firewalls).

1909
1910 **Deployment Models:**

- 1911
- 1912 ■ *Private cloud*. The cloud infrastructure is operated solely for an organization. It may be
1913 managed by the organization or a third party and may exist on premise or off premise.
- 1914 ■ *Community cloud*. The cloud infrastructure is shared by several organizations and
1915 supports a specific community that has shared concerns (e.g., mission, security
1916 requirements, policy, and compliance considerations). It may be managed by the
1917 organizations or a third party and may exist on premises or off premise.
- 1918 ■ *Public cloud*. The cloud infrastructure is made available to the general public or a large
1919 industry group and is owned by an organization selling cloud services.
- 1920 ■ *Hybrid cloud*. The cloud infrastructure is a composition of two or more clouds (private,
1921 community, or public) that remain unique entities but are bound together by standardized
1922 or proprietary technology that enables data and application portability (e.g., cloud
1923 bursting for load-balancing between clouds).

1924
1925 **Threats**

1926

1927 The “Cloud First” policy makes cloud computing the new norm for government agencies.
1928 However, if not properly addressed, federal information and information systems³⁰ are subject to
1929 serious threats that can have adverse impacts on organizational operations (including mission,
1930 functions, image, and reputation), organizational assets, individuals, other organizations, and the
1931 Nation³¹ by compromising the confidentiality, integrity, or availability of information being
1932 processed, stored, or transmitted by those systems. The adoption of cloud computing marks the
1933 beginning of a new technological era that calls for additional guidance for agencies of how to
1934 best assess and manage the risk assumed from adopting this new technology that changes the

³⁰ A *federal information system* is an information system used or operated by an executive agency, by a contractor of an executive agency, or by another organization on behalf of an executive agency.

³¹ Adverse impacts to the Nation include, for example, compromises to information systems that support critical infrastructure applications or are paramount to government continuity of operations as defined by the Department of Homeland Security.

1935 emphasis of the traditional IT services from procuring, maintaining, and operating the necessary
1936 hardware and related infrastructure to the business' mission, and delivering value added
1937 capabilities and services at lower cost to users.

1938
1939 The three cybersecurity objectives, ensuring the confidentiality, integrity, and availability of
1940 information and information systems, are particularly relevant, in addition to privacy, as these
1941 are the high priority concerns and perceived risks related to cloud computing. Consistent with
1942 other Application Areas, cloud computing implementations are subject to local physical threats,
1943 including insider threats, as well as remote, external threats. For majority of Application Areas,
1944 the source of these threats includes accidents, natural disasters, hostile governments, criminal
1945 organizations, terrorist groups, malicious or unintentional introduction of vulnerabilities through
1946 internal and external authorized and unauthorized human and system access, including but not
1947 limited to employees and intruders. While the security of a cloud computing ecosystems may be
1948 affected by similar threat vectors, the cloud's architectural native characteristics such as *rapid-*
1949 *elasticity* and *broad network access*, increase the cloud service's availability and potentially can,
1950 on the positive side, prevent the loss of service during natural disasters. On the negative side, the
1951 multi-tenant model used to support the *resource pooling* characteristic requires careful
1952 architectural considerations and mechanisms in place to provide logical, vertical isolation of
1953 data, in such a way that no tenant can intentionally or unintentionally get access to another
1954 tenant's data.

1955
1956 Overall, cloud computing's three service types and four deployment models heighten the need to
1957 develop data-centric architectures that consider data and systems protection in the context of
1958 logical as well as physical boundaries. Additionally, forensics investigations are more
1959 challenging in cloud ecosystems than traditional IT systems due to cloud native characteristics
1960 and architecture.

1961
1962 Possible types of attacks against Cloud Computing services include the following:

- 1963
- 1964 ▪ Compromises to the confidentiality and integrity of data in transit to and from a cloud
 - 1965 ▪ Compromises to the confidentiality and integrity of data at rest (when not in use);
 - 1966 ▪ Compromises to the confidentiality and integrity of data in memory (when data is in use)
 - 1967 ▪ Attacks which take advantage of the homogeneity and power of cloud computing
 - 1968 ▪ Attacks which take advantage of the homogeneity and power of cloud computing
 - 1969 ▪ Attacks which take advantage of the homogeneity and power of cloud computing
 - 1970 ▪ Environments to rapidly scale and increase the magnitude of the attack;
 - 1971 ▪ Unauthorized access (through improper authentication or authorization, or vulnerabilities
 - 1972 ▪ introduced during maintenance) to software, data, and resources in use by a cloud service
 - 1973 ▪ consumer by another consumer;
 - 1974 ▪ Inadequate cryptographic key management when encryption is extensively used to
 - 1975 ▪ prevent data disclosure in multi-tenant environments;
 - 1976 ▪ Increased levels of network-based attacks that exploit software or vulnerabilities in
 - 1977 ▪ applications designed for private networks and not using an Internet threat model;
 - 1978 ▪ Portability and interoperability constraints resulting from non-standard application
 - 1979 ▪ programming interfaces (APIs) and lack of data format standardization cause vendor
 - 1980 ▪ lock-in and cloud consumer's inability to change cloud service provider and promote
 - competitiveness;

- 1981 ▪ Attacks that take advantage of virtual machines that have not recently been patched
1982 because they have not been in use; and
1983 ▪ Attacks that exploit inconsistencies in global privacy policies and regulations.
1984

1985 Security Objectives

1986
1987 Major security objectives for cloud computing ecosystems include the following:
1988

- 1989 ▪ **Define cloud-adapted information security management system (a cloud-adapted**
1990 **risk management framework, with a cloud consumer centric approach.)** This
1991 includes the *trust boundary* concept – a logical boundary that identifies, from the
1992 consumer’s perspective, all the security controls the system inherits or uses directly,
1993 including the ones implemented by other actors, and it is essential for the risk
1994 management process and security authorization of the acquired cloud service.
1995
1996 ▪ **Define a methodology that allows for clear identification and delineation of security**
1997 **and privacy responsibilities between service provider(s), broker(s) and consumer.**
1998 This is important since it provides the foundation for the SLA negotiation (including
1999 security SLA) and the security metrics used to monitor the acquired cloud service.
2000
2001 ▪ **Protect consumer’s data from unauthorized disclosure or modification.** Even though
2002 access control to data is a key part of the risk management, re-iterating its importance by
2003 identifying it as a separate objective is essential. This includes supporting identity
2004 management such that the customer has the capability to enforce identity and access
2005 control policies on users accessing cloud services. The objective can include consumer’s
2006 ability to grant access to its data selectively, available to other authorized entities (data
2007 sharing management capability).
2008
2009 ▪ **Providing guidance for Security SLA & metrics.** This is directly correlated with the
2010 overall Service Level Agreement (SLA). The objective is also setting the foundation for
2011 the continuous diagnostic and mitigation and continuous monitoring of cloud service.
2012
2013 ▪ **Support portability such that the customer can take action to change cloud service**
2014 **providers when needed to satisfy availability, confidentiality and integrity**
2015 **requirements.** This includes the ability to close an account on a particular date and time,
2016 and to copy data from one service provider to another.
2017
2018 ▪ **Proper cryptographic key management solutions for keys used for data**
2019 **confidentiality and integrity protection and for keys used for users’ identification**
2020 **(when applicable).** This objectives ensures that data encryption, data signing and users’
2021 identification mechanisms do not give a false sense of security and keys do not become
2022 accessible to unauthorized entities;
2023
2024 ▪ **Prevent unauthorized access to cloud computing infrastructure resources.** This
2025 includes implementing security domains that have logical separation between computing
2026 resources (e.g. logical separation of customer workloads running on the same physical

2027 server by virtual machine [VM] monitors [hypervisors] in a multitenant environment) and
2028 using secure-by-default configurations.

- 2029
- 2030 ■ **Design web applications deployed in a cloud using an Internet threat model.** This
2031 objective promotes best practices for web applications in general, including the cloud-
2032 based ones, by highlighting the need to embed security into the software development
2033 process.
- 2034
- 2035 ■ **Protect Internet browsers from attacks to mitigate end-user security vulnerabilities.**
2036 This includes taking measures to protect internet-connected personal computing devices
2037 by applying security software, personal firewalls, and patch maintenance.
- 2038
- 2039 ■ **Monitor access control and intrusion detection mechanisms implemented by cloud
2040 provider and broker, and design independent assessment mechanism to verify they
2041 are in place.** This includes (but does not rely on) traditional perimeter security measures
2042 in combination with the domain security model. Traditional perimeter security includes
2043 restricting physical access to network and devices, protecting individual components
2044 from exploitation through security patch deployment, default most secure configurations,
2045 disabling all unused ports and services, role based access control, monitoring audit trails,
2046 minimizing the use of privilege, antivirus software; and encrypting communications.

2047

2048 **Standards Landscape**

2049

2050 NIST Special Publication 500-291 version 2, NIST Cloud Computing Standards Roadmap, July
2051 2013, surveyed the existing standards landscape for interoperability, performance, portability,
2052 security, and accessibility standards relevant to cloud computing. Using this available
2053 information, current standards, standards gaps, and standardization priorities are identified within
2054 this document.

2055

2056 The communication between end-users and cloud ecosystem is supported by existing standards
2057 that have been developed to facilitate communication, data exchange, and security, such as base-
2058 level infrastructure standards, (e.g. TCP/IP, DNS, SMTP, HTML, HTTP, HTTPS, FTP,) These
2059 standards offer a convenient and secure access to cloud-based information systems, while
2060 restricting majority security exposures of data in transit. Other standards such as SSL and TLS
2061 provide public-key cryptographic protocols that allow customers and cloud providers to
2062 automatically establish shared keys that can be used to protect their communications (although
2063 much yet remains to be done in this space).

2064

2065 Other security standards that are relevant to cloud computing include XACML (eXtensible
2066 Access Control Markup Language) and SAML (Security Assertion Markup Language). A
2067 number of additional web-oriented standards exist, including the WS (Web Services) standards
2068 such as WS-Trust, WS-Policy, WS-SecurityPolicy, etc., but their adoption by the market place is
2069 limited.

2070

2071 Cloud security related standards development in JTC 1 SC 27, IT Security Techniques, has
2072 resulted in some approved standards with more under development. ISO/IEC 27040:2015

2073 provides detailed technical guidance on how organizations can define an appropriate level of risk
2074 mitigation by employing a well-proven and consistent approach to the planning, design,
2075 documentation, and implementation of data storage security. ISO/IEC 27018:2014 establishes
2076 commonly accepted control objectives, controls and guidelines for implementing measures to
2077 protect Personally Identifiable Information (PII) in accordance with the privacy principles in
2078 ISO/IEC 29100 for the public cloud computing environment. Draft standard ISO/IEC DIS
2079 27017 will provide guidance on the information security elements of cloud computing,
2080 recommending and assisting with the implementation of cloud-specific information security
2081 controls supplementing the guidance in ISO/IEC 27002. Draft standard ISO/IEC CD 27036-4
2082 will provide guidance for security of cloud services in supplier relationships. JTC 1 SC 27 is
2083 also investigating the need for standards for a Cloud Adapted Risk Management Framework and
2084 for Virtualization Security.
2085

2086 **D.2 Emergency Management**

2087
2088 The first responder community needs reliable, secure, and interoperable information and
2089 communications technology to protect the public during disasters and catastrophes. There is
2090 increasing convergence of the voice, data, and video information being exchanged to provide
2091 situational awareness in response to an event. For larger disasters and catastrophes, first
2092 responders from neighboring jurisdictions or inter-governmental jurisdictions (i.e., state or
2093 Federal) need to be integrated into the response, along with the information and communications
2094 technologies they use.

2095
2096 **Threats**

2097
2098 Historically, the first responder community has not operated their communication and data
2099 systems as a single entity, rather by jurisdiction, region, or by Federal agency. The increased use
2100 of broadband-based applications and infrastructure by emergency response agencies stands to
2101 make emergency communications systems more vulnerable to cyber-attacks. As a result,
2102 agencies should address cybersecurity in their planning efforts and coordinate with their partners
2103 to ensure shared resources are secured from cyber-attacks. Currently, there is an effort to build a
2104 nationwide public safety broadband network in the 700 MHz spectrum that would initially
2105 provide data access and eventually voice services. As this nationwide network is built out, a
2106 need for cybersecurity awareness will increase. Threats include possible blended attacks and
2107 disasters: a physical catastrophe combined with the disruption of the information and
2108 communications technology, affecting one or more characteristics (availability, confidentiality,
2109 and/or integrity). Supply chain threats to the integrity and reliability of network components
2110 must also be considered. As a national network is rolled out and emergency response agencies
2111 move towards broadband-enabled networks and devices, their communications will likely be
2112 transmitted over commercial infrastructures, making them more vulnerable to cyber-attack.

2113
2114 Agencies therefore must make cybersecurity a priority and begin building expertise in
2115 cybersecurity preparedness to ensure that their networks can prevent, deter, and mitigate cyber-
2116 attacks while reducing their physical and logical vulnerabilities. In the near term, agencies need
2117 to implement features for end-to-end cybersecurity, such as authentication and encryption, and
2118 coordinate with their partners to ensure shared resources are secured from physically and cyber-
2119 attacks.

2120
2121 **Security Objectives**

2122
2123 As the nationwide network is built out and the users of the systems incorporate its use in day-to-
2124 day operations, cybersecurity issues should be addressed in each agency's standard operating
2125 procedures. Also, as the network is built out, cybersecurity features should address network
2126 vulnerabilities, which typically occur due to a deficiency in cybersecurity standardization across
2127 communication and information systems.

2128
2129 Some core areas of cybersecurity standardization that need to be addressed for first responders
2130 include the following:

2131

- 2132 ▪ Identity management – Each first responder or public safety user needs to be
2133 authenticated onto their home network or a visitor network if they are roaming.
- 2134 ▪ Information security management systems – First responders’ connections to records
2135 management systems and related databases need to be protected.
- 2136 ▪ Network security – Overall cybersecurity throughout the nationwide network, including
2137 encryption (for confidentiality and integrity), based on long term evolution (LTE)
2138 technology is required.
- 2139 ▪ Supply chain security – The integrity and reliability of suppliers and the components they
2140 provide, or serve as integrators of, for first responders or public safety users need to be
2141 considered.

2142

2143 **Standards Landscape**

2144

2145 The emergency management and business continuity community comprises many different
2146 entities, including the government at distinct levels (e.g., Federal, State, local governments);
2147 business and industry; nongovernmental organizations; and individual citizens. Each of these
2148 entities has its own focus, unique missions and responsibilities, varied resources and capabilities,
2149 and operating principles and procedures.

2150

2151 Interoperability in public safety networks has been identified as a pressing issue in both the 9-11
2152 Commission Report and the Federal assessment of the response to Hurricane Katrina. Both
2153 events revealed the inability of public safety personnel to communicate with people from other
2154 agencies due to conflicting standards and the lack of adequate communications infrastructure.
2155 This led to an inefficient response to rapidly changing circumstances and, especially in
2156 Manhattan, a high casualty rate among front-line public safety personnel. As new wireless
2157 networks are developed by SDOs such as 3GPP and IEEE 802, determining if these emerging
2158 standards-based technologies are suitable for meeting public safety needs is an ongoing issue.

2159

2160 To minimize the impact of disasters, terrorist attacks and other major incidents, ISO has
2161 developed a standard for emergency management and incident response: ISO 22320:2011,
2162 Societal security – Emergency management – Requirements for incident response. ISO 22320
2163 outlines global best practice for establishing command and control organizational structures and
2164 procedures, decision support, traceability and information management.

2165

2166 At the U.S. level, the Emergency Management Accreditation Program (EMAP) has developed
2167 and maintains on a three-year cycle a set of 64 standards (The Emergency Management
2168 Standard) by which State and local government programs that apply for EMAP accreditation are
2169 evaluated.

2170

2171 The National Fire Protection Program (NFPA) has developed and maintains NFPA 1600:
2172 Standard on Disaster/Emergency Management and Business Continuity Programs. This standard
2173 establishes a common set of criteria for all hazards disaster/emergency management and business
2174 continuity programs. NFPA 1600 has been adopted by the U.S. Department of Homeland
2175 Security as a voluntary consensus standard for emergency preparedness.

2176

2177 NFPA also develops and maintains standards for devices used by first responders. The 2013
2178 NFPA 1981: Standard on Open-Circuit Self-Contained Breathing Apparatus (SCBA) for
2179 Emergency Services, establishes levels of respiratory protection and functional requirements for
2180 SCBA used by emergency services personnel. The 2013 NFPA 1982: Standard on Personal
2181 Alert Safety Systems (PASS), covers labeling, design, performance, testing, and certification for
2182 PASS that monitor an emergency responder's motion and automatically emit an audible alarm if
2183 the responder becomes incapacitated -- allowing the PASS to be manually activated if assistance
2184 is needed.
2185

2186 **D.3 Industrial Control Systems (ICS)**

2187
2188 Industrial control system (ICS) is a general term that encompasses several types of control
2189 systems, including supervisory control and data acquisition (SCADA) systems, distributed
2190 control systems (DCS), and other smaller control system configurations. ICS are critical to the
2191 operation of the U.S. critical infrastructures that are often highly interconnected and mutually
2192 dependent systems.

2193
2194 Many of today's ICS evolved from the insertion of IT capabilities into existing physical systems,
2195 often replacing or supplementing physical control mechanisms. For example, embedded digital
2196 controls replaced analog mechanical controls in rotating machines and engines. Improvements in
2197 cost-performance have encouraged this evolution; resulting in many of today's "smart"
2198 technologies such as smart transportation, smart buildings, and smart manufacturing. While this
2199 increases the connectivity and criticality of these systems, it also creates a greater need for their
2200 adaptability, resiliency, safety, and security. The introduction of IT capabilities to promote
2201 corporate connectivity and remote access into physical systems presents emergent behavior that
2202 has security implications.

2203
2204 ICS now use many standard IT protocols, such as TCP/IP networking, HTTP, File Transfer
2205 Protocol (FTP), and Extensible Markup Language (XML).

2206
2207 **Threats**

2208
2209 Originally, ICS implementations were susceptible primarily to local threats because many of
2210 their components were in physically secured areas and the components were not connected to IT
2211 networks or systems. However, the trend toward integrating ICS systems with IT solutions
2212 provides significantly less isolation for ICSs from the outside world than predecessor systems,
2213 creating a greater need to secure these systems from remote, external threats. Also, the
2214 increasing use of wireless networking places ICS implementations at greater risk from attackers
2215 who are in relatively close physical proximity but do not have direct physical access to the
2216 equipment. Accordingly, threats to control systems can come from numerous sources, including
2217 hostile governments, terrorist groups, disgruntled employees, malicious intruders, complexities,
2218 accidents, and natural disasters. Malicious or accidental actions by insiders can result in damage,
2219 as well. Protecting the integrity and availability of ICS systems and data is typically of utmost
2220 importance, but confidentiality is another important concern.

2221
2222 Possible types of attacks against ICS systems include the following:

- 2223
- 2224 • Delaying or blocking the flow of information through ICS networks, which could disrupt ICS
2225 operation;
 - 2226 • Making unauthorized changes to instructions, issuing unauthorized commands, and changing
2227 alarm thresholds, which could potentially damage, disable, or shut down equipment;
 - 2228 • Sending false information to system operators either to disguise unauthorized changes or to
2229 cause the operators to initiate inappropriate actions;
 - 2230 • Modifying the ICS software or configuration settings, or infecting the ICS with malware,
2231 which could have various negative effects; and

- 2232 • Interfering with the operation of safety systems, which could endanger human life and result
2233 in environmental hazards.
2234

2235 Although many IT security controls could be used as a starting point for ICS systems, special
2236 considerations must be taken when introducing these controls to ICS environments. ICSs have
2237 many characteristics that differ from traditional Internet-based information processing systems,
2238 including different risks and priorities. Some of these include significant risk to the health and
2239 safety of human lives and serious damage to the environment, as well as serious financial issues
2240 such as production losses, negative impact to a nation's economy, and compromise of
2241 proprietary information. ICSs have different performance and reliability requirements and often
2242 use operating systems and applications that are not supported properly by IT security controls.
2243 Furthermore, the goals of safety and security must be reconciled with the design and operation of
2244 ICSs.

2245 2246 **Security Objectives**

2247
2248 Major security objectives for an ICS implementation often include the following:
2249

- 2250 • **Restrict logical access to the ICS network and network activity.** This includes using a
2251 demilitarized zone (DMZ) network architecture with firewalls to prevent network traffic
2252 from passing directly between the enterprise and ICS networks, and having separate
2253 authentication mechanisms and credentials for users of the enterprise and ICS networks. The
2254 ICS should also use a network topology that has multiple layers, with the most critical
2255 communications occurring in the most secure and reliable layer.
- 2256 • **Restrict physical access to the ICS network and devices.** This includes using a
2257 combination of physical access controls, such as locks, card readers, and/or guards, to
2258 prevent unauthorized physical access to components which could cause serious disruption of
2259 the ICS's functionality.
- 2260 • **Protect individual ICS components from exploitation.** This includes deploying security
2261 patches rapidly, after testing them under field conditions; disabling all unused ports and
2262 services; restricting ICS user privileges to only those that are required for each person's role;
2263 tracking and monitoring audit trails; and using security controls such as antivirus software
2264 and file integrity checking software where technically feasible to detect, prevent, deter, and
2265 mitigate malware.
- 2266 • **Maintain functionality during adverse conditions.** This involves designing the ICS so that
2267 each critical component has a redundant counterpart, so that when failures occur the
2268 components fail gracefully to prevent catastrophic cascading events.
- 2269 • **Build a culture of reliability, security and resilience for controls systems, components
2270 and supporting architecture.** This includes promoting the acceptance of and adherence to a
2271 set of codified ICS cybersecurity standards appropriate for each sector.
- 2272 • **Coordinate ICS cybersecurity efforts among federal, state, local, and tribal
2273 governments, as well as owners, operators and vendors.** This involves reducing the
2274 likelihood of success and severity of impact of a cyber-attack against critical infrastructure
2275 control systems through risk mitigation activities.
2276
2277

2278 **Standards Landscape**

2279

2280 ICS cybersecurity standards are being developed by several SDOs, including ISA, IEC, and
2281 IEEE.

2282

2283 The Industrial Society of Automation (ISA), through the ISA99 committee, is developing and
2284 establishing standards, technical reports and related information that will define procedures for
2285 implementing electronically secure industrial automation and control systems, security practices,
2286 and assessing electronic security performance. This suite of standards, ISA/IEC 62443: Security
2287 for Industrial Automation and Control Systems is the result of a strong collaborative relationship
2288 between ISA99 and IEC TC65 WG10.

2289

2290 Examples of broadly applicable cybersecurity standards for ICS are the IEEE 802 local area
2291 network standards.

2292

2293 Gaps in current ICS cybersecurity standards development include finalized metrics standards and
2294 business case development to incentivize application of ICS cybersecurity standards with limited
2295 resources of ICS owners and users.

2296

2297

2298 **D.4 Health Information Technology**

2299
2300 The adoption and use of health information technology promises an array of potential benefits
2301 for individuals and the U.S. healthcare system through improved clinical care and reduced cost.
2302 At the same time, this environment also poses new challenges and opportunities for safeguarding
2303 individually identifiable health information, and maintaining trust in technology implementations
2304 intended to facilitate the use and exchange of electronic health information. The overarching
2305 privacy and security goal of this application area is to build public trust and participation in HIT
2306 and electronic health information exchange by incorporating effective privacy and security
2307 solutions in every phase of its development, adoption, and use.

2308
2309 **Threats**

2310
2311 Ensuring the confidentiality, integrity, and availability of health information is critical to
2312 providing high quality, coordinated patient care and maintaining trust in HIT. Much like other
2313 application areas, threat sources may include accidents, natural disasters, external loss of service,
2314 criminal activity, equipment failures, user errors, and intentional and unintentional exposures of
2315 personal health information by authorized or unauthorized personnel.

2316
2317 **Security Objectives**

2318
2319 In general, the meaningful use of HIT will help to ensure adequate privacy and security
2320 protections for personal health information. The security objectives of HIT revolve around the
2321 implementation of security controls that provide for the confidentiality, integrity, and availability
2322 of patient information and for the systems supporting the use and exchange of that information.

2323
2324 Major security objectives for this application area include the following:

- 2325
- 2326 • Protect patient information from unauthorized disclosure or modification;
 - 2327 • Ensure patient information is available to authorized entities when it is needed;
 - 2328 • Explore and promote, where appropriate, existing and emerging technologies to enhance
2329 security and privacy of health information; and
 - 2330 • Educate HIT consumers on security and privacy issues related to the uses of HIT and
2331 protected health information.
- 2332

2333 **Standards Landscape**

2334
2335 Many existing national and international cybersecurity standards, specifications, and technical
2336 frameworks can be applied to the HIT application area to provide core cybersecurity capabilities.
2337 Communication security is supported by many existing standards such as base-level
2338 infrastructure standards, (e.g. TCP/IP, DNS, SMTP, HTML, HTTP, HTTPS, FTP,) These
2339 standards can offer a convenient and secure access to HIT information systems, while restricting
2340 majority security exposures of data in transit. Other standards such as SSL and TLS provide
2341 public-key cryptographic protocols that allow customers and cloud providers to automatically
2342 establish shared keys that can be used to protect their communications.

2343

2344 However, with the increasing focus on HIT, there is a need for more mature standards that are
2345 directly applicable to, and developed within the context of, this application area.

2346

2347

2348

2349 **D.5 Smart Grid**

2350
2351 The electric power industry is ready to make the transformation from a centralized, producer-
2352 controlled network to one that is less centralized and consumer-interactive. The move to a
2353 smarter electric grid promises to change the electric industry much like the Internet has changed
2354 the way we communicate. Twenty years ago, few people were utilizing the Internet. Today the
2355 Internet has revolutionized many aspects of our lives. The Smart Grid represents an extension of
2356 this movement towards a change in power usage. Deployment of various Smart Grid elements,
2357 including smart sensors on distribution lines, smart meters in homes, and widely dispersed
2358 sources of renewable energy, is already underway and will be accelerated as a result of federal
2359 Smart Grid Investment Grants and other incentives.

2360
2361 **Threats**

2362
2363 The implementation of the Smart Grid will rely on the IT infrastructures in ensuring the
2364 reliability and security of the electric sector. Therefore, the security of systems and information
2365 in the IT and telecommunications infrastructures must be addressed by an evolving electric
2366 sector. Security must be included in all phases of the system development life cycle, from design
2367 phase through implementation, maintenance, and disposition/sunset.

2368
2369 Cybersecurity must address not only deliberate attacks launched by disgruntled employees,
2370 agents of industrial espionage, and terrorists, but also inadvertent compromises of the
2371 information infrastructure due to user errors, equipment failures, and natural disasters.
2372 Vulnerabilities might allow an attacker to penetrate a network, gain access to control software,
2373 and alter load conditions to destabilize the grid in unpredictable ways. The need to address
2374 potential vulnerabilities has been acknowledged across the federal government.

2375
2376 Additional risks to the grid include:

- 2377
- 2378 ▪ Increased complexity of the grid could introduce vulnerabilities and increase exposure to
2379 potential attackers and unintentional errors;
 - 2380 ▪ Interconnected networks can introduce common vulnerabilities resulting in a domino
2381 effect – a cascading series of failures across the grid;
 - 2382 ▪ Increasing vulnerabilities to communication disruptions and the introduction of malicious
2383 software/firmware or compromised hardware could result in denial of service (DoS) or
2384 other malicious attacks;
 - 2385 ▪ Increased number of entry points and paths are available for potential adversaries to
2386 exploit;
 - 2387 ▪ Interconnected systems can increase the amount of private information exposed and
2388 increase the risk when data is aggregated;
 - 2389 ▪ Increased use of new technologies can introduce new vulnerabilities; and
 - 2390 ▪ Expansion of the amount of data that will be collected that can lead to the potential for
2391 compromise of data confidentiality, including the breach of customer privacy.

2392
2393
2394

2395 **Security Objectives**

2396
2397 In its broadest sense, cybersecurity for the electric power industry covers all issues involving
2398 automation and communications that affect the operation of electric power systems and the
2399 functioning of the utilities that manage them and the business processes that support the
2400 customer base. In the power industry, the focus has been on implementing equipment that can
2401 improve power system reliability. Until recently, communications and IT equipment were
2402 typically seen as supporting power system reliability. However, increasingly these sectors are
2403 becoming more critical to the reliability of the power system. For example, in the August 14,
2404 2003, blackout, a contributing factor was issues with communications latency in control systems.
2405 With the exception of the initial power equipment problems, the ongoing and cascading failures
2406 were primarily due to problems in providing the right information to the right individuals within
2407 the right time period. Also, the IT infrastructure failures were not due to any terrorist or Internet
2408 hacker attack; the failures were caused by inadvertent events—mistakes, lack of key alarms, and
2409 poor design. Therefore, inadvertent compromises must also be addressed, and the focus must be
2410 an all-hazards approach.

2411
2412 **Standards Landscape**

2413
2414 Traditionally, cybersecurity for IT focuses on the protection of information and information
2415 systems from unauthorized access, use, disclosure, disruption, modification, or destruction in
2416 order to provide confidentiality, integrity, and availability. Cybersecurity for the smart grid
2417 requires an expansion of this focus to address the combined IT, ICS, and communication
2418 systems, and their integration with physical equipment and resources in order to maintain the
2419 reliability and the security of the smart grid and to protect the privacy of consumers. Smart grid
2420 cybersecurity must include a balance of both electricity- and cyber-system technologies and
2421 processes in IT and in ICS operations and governance.³²

2422
2423 NIST Special Publication 1108r3, NIST Framework and Roadmap for Smart Grid
2424 Interoperability Standards, Release 3.0, includes a review of cybersecurity standards relevant for
2425 the Smart Grid. Table 4-1 now identifies 71 smart grid-relevant standards. Sixteen standards or
2426 relevant publications, which specifically address cybersecurity, are listed together as a group in
2427 the table.

2428
2429

³² [NIST Special Publication 1108r3, NIST Framework and Roadmap for Smart Grid Interoperability Standards, Release 3.0](#)

2430 **D.6 Voting**

2431
2432 The most familiar part of a voting system is the mechanism used to capture the citizenry's
2433 choices or votes on ballots. In addition to the vote capture mechanism, a voting system includes
2434 voter registration databases and election management systems. Voter registration databases
2435 contain the list of citizens eligible to participate in a jurisdiction's election. Voter registration
2436 databases populate poll books used at polling places to verify one's eligibility to participate in an
2437 election and ensure they received the correct ballot style. The election management system is
2438 used to manage the definition of different ballot styles, configuration of the vote capture
2439 mechanism, collection and tallying of cast ballots, and creation of election reports and results.
2440 The information flowing throughout the voting systems can be in paper or electronic form.

2441
2442 The voting system in the United States is decentralized so the various States can choose the type
2443 of voting systems they wish to use to support and conduct their elections. Examples of some
2444 types of voting systems used in the United States are:

- 2445
- 2446 ▪ Optical Scan systems where voters marks their choices (such as filling in an oval with a
2447 pen or pencil) on paper ballot; and election reports are created by running the marked
2448 ballots through a scanner so choices can be tallied.
- 2449 ▪ Directed Recording Electronic (DRE) voting systems where voters make their choices
2450 using a touch screen; and election reports are created by collecting and processing the
2451 electronically recorded cast ballots.
- 2452 ▪ DRE with Voter Verifiable Paper Audit Trail (VVPAT) are the same DREs but an
2453 additional paper record is created with the voter's choices that a voter can verify if they
2454 want and can be used to audit the accuracy of electronically generated reports and tallies.

2455
2456 As a result of the issues with punch card voting systems used in the 2000 election, the Help
2457 America Vote Act (HAVA) of 2002, enacted to improve and update the voting systems used
2458 throughout the United States, established the Election Assistance Commission (EAC). One of the
2459 EAC's responsibilities is to create voluntary voting systems guidelines and establish a national
2460 voluntary testing and certification program for voting systems used in State and Federal
2461 elections. Until recently, the focus of the voting system guidelines have been for polling place
2462 voting systems where one goes to a specific polling place to cast their ballot. With the enactment
2463 of the Military and Overseas Voter Empowerment (MOVE) Act of 2009, States are required to
2464 provide election material via electronic communications to military and overseas absentee voters.
2465 In addition, the MOVE act calls for the development of standards for electronic absentee voting
2466 systems.

2467
2468 **Threats**

2469
2470 Past work on voting systems have focused on paper-based polling place voting systems, where a
2471 variety of local threats to voting system equipment and election data exist. Earlier work on
2472 standards and guidelines for polling place voting systems focused on ensuring the reliability of
2473 voting system equipment in the face of hardware failures and environmental threats, and
2474 minimizing the risks of accidental or malicious misuse of voting system equipment or data by
2475 voters and polling place staff with physical access.

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The move to electronic voting systems has resulted in a new threat environment, while simultaneously creating opportunities for implementing additional technical security controls to combat these new threats. In addition to malicious or accidental misuse of electronic voting systems by those with physical access to electronic voting machines before, during or after elections, individuals charged with designing, implementing, configuring or deploying electronic voting systems may be in a position to tamper with equipment. The electronic voting systems must also be protected in-storage between elections, as equipment could be tampered with long before any elections take place.

Current work on voting system standards and guidelines is directed at remote electronic voting for overseas and military voters, further changing the threat environment to include Internet-based threats, and hostile individuals or groups capable of inflicting damage from remote locations.

In general, possible attacks against voting systems may be directed at:

- **Changing the results of the election.** Accidental or malicious attacks could result in the modification of votes after being cast, or could cause systems to malfunction and incorrectly store or tabulate cast ballots.
- **Violating ballot secrecy or voter privacy.** Improperly designed, implemented or deployed voting systems could allow individuals to observe how a voter voted. Individuals or groups, particularly those with logical or physical access to voting systems, could gain unauthorized access to how individuals voted in the election.
- **Disruption of voting.** Hardware and software failures, and potential malicious attacks including denial of service attacks, may disrupt the voting process, or even result in the loss of cast ballots.
- **Creating distrust in the election outcome.** Some small-scale attacks may not be capable of changing the results of an election, but could have a negative effect on the public’s trust in elections.

Security Objectives

Voting systems have a unique set of security objectives. Election results must be auditable while also protecting the secrecy of cast ballots, even from those auditing the election systems and results. Proper security controls must be implemented on systems, while also keeping the voting systems easy to use by the aging poll worker population and voters. Systems must carefully balance the needs of each of these objectives.

Major security objectives for voting systems include the following:

- **Accuracy:** Voting systems should accurately capture, store and tabulate cast ballots.
- **Integrity:** Voting system integrity typically includes protection of voting system software as well as important election records, including voter registration databases, blank ballots and candidate lists, cast ballots, and tabulation reports.
- **Auditability:** It should be possible to independently verify the results of the election.

- 2522 ▪ **Voter Privacy:** The voting system should protect the secrecy of the selections that voters
2523 make from unauthorized observation at the polling place.
- 2524 ▪ **Reliability:** Voting systems should be designed so that they will function properly during
2525 an election. In the event of a failure, the system should be designed to prevent
2526 catastrophic failures that could lead to the loss of cast ballots.
- 2527 ▪ **Transparency:** Public observers should be able to monitor the elections process and
2528 verify that equipment is functioning correctly and that proper procedures are adhered to.
- 2529 ▪ **Usability and Accessibility:** Voting systems should be designed so that election staff can
2530 easily operate equipment without errors, and so that all voters are able to cast valid votes
2531 as intended, without errors, and with confidence that their ballots choices were recorded
2532 correctly.

2533 **Standards Landscape**

2534
2535
2536 In the United States, standards for electronic and paper based polling place voting systems are
2537 promulgated by the EAC as the Voluntary Voting System Guidelines (VVSG). The EAC
2538 administers an accreditation program for testing laboratories that tests the conformance of voting
2539 system equipment to the requirements found in the VVSG. As a result of the MOVE Act, interest
2540 in guidelines for remote electronic voting systems has increased, leading the EAC to establish a
2541 pilot testing and certification program that currently focuses on remote electronic voting systems
2542 from supervised and controlled platforms.

2543
2544 The Institute of Electrical and Electronics Engineers (IEEE) has established the Voting System
2545 Electronic Data Interchange project P1622 that is investigating formats to allow voting systems
2546 to exchange information electronically. The Organization for the Advancement of Structured
2547 Information Standards (OASIS) has established a technical committee on Election and Voter
2548 Services that has produced the Election Markup Language (EML) based on the Extensible
2549 Markup Language (XML) with the goal of allowing hardware, software, and service providers of
2550 election system and service providers to exchange information.

2551

Annex E – Cybersecurity SDO Inventory Matrix

Standards Developer	U.S. Member	Cyber Security Scope	Membership	Standards User Community	Decision Making	IPR Policy	Process	USG Agency Participation See section 15 for explanation of these terms: M=monitor I=influence L=lead P= in limited specific activities	Private Sector Participation
3GPP Overall Scope: 3rd Generation Mobile System based on the evolved GSM core networks	n/a	Device integrity & user authentication; location verification; media security	Membership in an organizational partner is a prerequisite	Public sector Private sector	Consensus by voting	IPR policies from organizational partner respected. Generally grant licenses on fair reasonable terms and conditions and on non-discriminatory basis	Establish a work item then by member contributions Produces technical specifications or technical reports Specifications grouped in releases	DHS/CS&C (I)	IT Industry

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3GPP2 Overall Scope: 3rd Generation Mobile System based on CDMA (Code Division Multiple Access) technology	n/a	Access Control (bilateral) Authentication of subscriber and network Confidentiality & integrity Key management Data and identity privacy	Membership in an organizational partner is a prerequisite	Public sector Private sector	Consensus by voting	IPR policies from organizational partner respected. Generally grant licenses on fair reasonable terms and conditions and on a non-discriminatory basis	Submission of work proposal Produces technical specifications or technical reports	DHS/CS&C (I)	IT Industry

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ATIS Overall Scope: Existing and next generation IP-based infrastructures	n/a	Network Reliability Mobile System Security	Organization	Public sector Private sector	Consensus by voting	Copy-righted standards For sale RAND or RF For essential patents and essential claims			IT Industry

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IEC TC 57 Overall Scope: Power systems management and associated information exchange	USNC	Data and Communications Security for Power Systems	National Bodies National Body delegations include individuals from: Industry Government Academia	Public sector Private sector	Consensus by voting	Copy-righted standards For sale RAND or RF for essential patents and essential claims	5-stage process: New Work Item Proposal (NP); Working Draft (WD); Committee Draft (CD); Draft International Standard (DIS); Final Draft International Standard (FDIS); International Standard (IS) Fast track processes		Electrical and Electronic Industry

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<p>IEC TC 65</p> <p>Overall Scope:</p> <p>Industrial process measurement, control and automation</p>	USNC	Security aspects of Industrial Process Systems	<p>National Bodies</p> <p>National Body delegations include individuals from:</p> <p>Industry Government Academia</p>	<p>Public sector</p> <p>Private sector</p>	Consensus by voting	<p>Copy-righted standards</p> <p>For sale</p> <p>RAND or RF for essential patents and essential claims</p>	<p>5-stage process:</p> <p>New Work Item Proposal (NP); Working Draft (WD); Committee Draft (CD); Draft International Standard (DIS); Final Draft International Standard (FDIS); International Standard (IS)</p> <p>Fast track processes</p>		Industrial Control Systems Industry

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Standards Developer	U.S. Member	Cyber Security Scope	Membership	Standards User Community	Decision Making	IPR Policy	Process	USG Agency Participation See section 15 for explanation of these terms: M=monitor I=influence L=lead P= in limited specific activities	Private Sector Participation
IEEE Standards Association Overall Scope: Power; Energy; Healthcare; IT; etc.	n/a	IEEE 802 Local Area Network (LAN)/ Metropolitan Area Networks (MAN) Software and Systems Engineering Group (S2ESC)	Individual or Organization	Public sector Private sector	Consensus by voting	Copy-righted standards For sale and IEEE 802 standards free after 6-month publication date ³³ RAND or RF For essential patents and essential claims	Initiate project Develop draft Ballot for approval Recirculate to increase consensus Approval that process was followed	DOC/NIST (L), DOC/NTIA DOJ/FBI, DHS/CS&C (I), FCC	IT Industry Academia

³³ More info can be found at the following link: <http://standards.ieee.org/about/get/index.html> .

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IETF Overall Scope: Internet	n/a	Internet Security Protocols	Individual	Public sector Private sector	Rough consensus and Running code	Copy-righted standards Freely available Patent disclosure required at time of contribution; favors RANDZ or IPR-free solutions	3 stage process: working group (WG); community; IESG evaluation; RFC 3 levels of maturity for standards track RFCs: Draft; Proposed; Full 2 independent interoperable implementations of every feature required for Draft Standard	DOC/NIST (L), DoD/CIO (I) DoD/NSA, DOJ/FBI, DHS/CS&C (I)	IT Industry Academia

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ISA Overall Scope: Industrial Control Systems (ICS)	n/a	Cyber security of industrial control systems						DOC/NIST DHS/CS&C (I)	Industrial Control Systems Industry

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<p>ISO/IEC JTC 1</p> <p>Overall Scope:</p> <p>IT</p>	<p>ANSI is the US member</p> <p>INCITS is ANSI designated US TAG (Technical Advisory Group)</p>	<p>LAN Security; Identification cards & related devices; ID Management; Encryption; ISMS; Common Criteria (CC); Network Security; Biometrics; Software and Systems Engineering; Distributed application platforms & services</p>	<p>National Bodies</p> <p>National Body delegations include individuals from: Industry Government Academia</p>	<p>Public sector</p> <p>Private sector</p>	<p>Consensus by voting</p>	<p>Copy-righted standards</p> <p>For sale</p> <p>RAND or RF for essential patents and essential claims</p>	<p>5-stage process:</p> <p>New Work Item Proposal (NP); Working Draft (WD); Committee Draft (CD); Draft International Standard (DIS); Final Draft International Standard (FDIS); International Standard (IS)</p> <p>Fast track processes</p>	<p>DHS/CS&C (I), DoD/DISA, DOJ/FBI, DOC/NIST (L), DOC/ITA (P), DoD/NSA, State</p>	<p>IT Industry</p> <p>Academia</p>

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ISO TC 68 Overall Scope: Banking & Other Financial Services	ANSI is the US member X9, Inc. is ANSI designated US TAG	Secure Electronic Fund Transfers; Encryption	National Bodies National Body delegations include individuals from: Industry Government Academia	Financial services sector	Consensus by voting	Copy-righted standards For sale RAND or RF for essential patents and essential claims	5-stage process: NP;WD;CD; DIS; FDIS; IS Fast track process	DOC/NIST, DoD/NSA	Financial Industry
ITU-R Overall Scope: Radio communication						Copy-righted standards Freely available RAND or RF for essential patents and essential claims			

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ITU-T Overall Scope: Telecom	Treaty-based organization Department of State is the US member	Telecom Security	National Bodies National Body delegations include individuals from: Industry Government Academia	Telecom sector	Consensus (Voting is an option but rarely exercised)	Copy-righted standards Freely available RAND or RF for essential patents and essential claims	3-stage process: Question; draft Rec; Rec Approval process can be Traditional (TAP) or Accelerated (AAP). Standards may be jointly developed with ISO according to an established process.	State leads delegations that include representatives from any interested USG agency. Depending on the issue, this may include, e.g., DOC/NTIA, FCC, DHS/CS&C (I), DOC/NIST, DoD/NSA, DOJ/FBI, etc.	Telecom Industry, including vendors, operators, consultants. They can participate under company memberships or as part of the U.S. delegation

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OASIS Overall Scope: Web Services	n/a	Secure Web Services	Individual or Organization	Organizations with web-based services	Consensus by voting	Copy-righted standards Freely available Usually RF for essential patents and essential claims	4-stage process: Committee Draft; Public Review; Committee Specification; OASIS Standard 3 Implementations required before final approval.	DOC/NIST, DHS/CS&C (M)	IT industry

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PCI SSC Overall Scope: Security Standards for Account Data Protection	n/a	Security Process Standards for Account Data Protection	Organization	Merchants Who Accept Credit Cards, Online or Offline		Copy-righted standards Available with signed license. Covenant not to Assert Patent Claims			Payment Card Industry
TCG Overall Scope: Trusted computing building blocks and software interfaces across multiple platforms	n/a	Trusted computing building blocks and software interfaces across multiple platforms							

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<p>W3C</p> <p>Overall Scope:</p> <p>Web Technology</p>	n/a	Internet Security	Individual or Organization	Organiza-tions with web-based services	Consensus by voting	<p>Copy-righted standards</p> <p>Freely available</p> <p>RF for essential patents</p>	<p>4-stage process: Working Draft; Candidate Recommendation; Proposed Recommendation; W3C Recommendation</p> <p>Two interoperable implementations are preferred but not required before final W3C approval.</p>	DOC/NIST	IT industry

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WiMAX Forum Overall Scope: promote the compatibility and interoperability of broadband wireless products based upon the harmonized IEEE 802.16/ETSI HiperMAN standard	n/a	Wireless LAN Security; Authentication mechanisms	Organization or individual	Public Sector Private Sector	Consensus	reasonable and nondiscriminatory basis	Working item proposal then contributions	DHS/CS&C (I)	IT Industry