

#### **National Voluntary Laboratory Accreditation Program**



Jeffrey <u>Horlick</u> National Institute of Standards and Technology National Voluntary Laboratory Accreditation Program (NIST / NVLAP) Building 820 Room 287 100 Bureau Drive Stop 2140 Gaithersburg, MD 20899-2140

> Phone: 301.975.4020 Fax: 301.926.2884 E-mail: jeffrey.horlick@nist.gov URL: http://www.nist.gov/nvlap

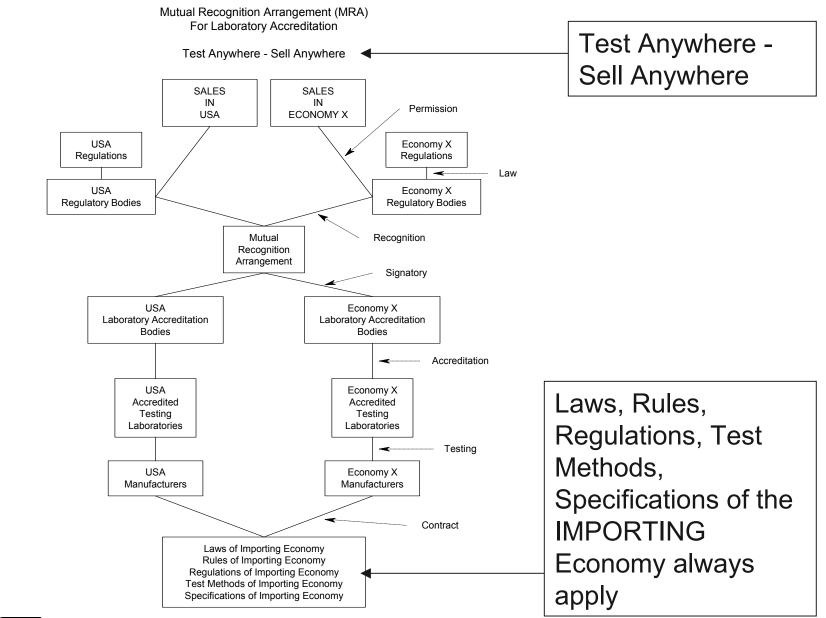
#### Why Laboratory Accreditation?

- So you don't have to worry.
  - Confidence it has been done right
  - Competence get the right answer
  - Equivalence get the same answer
  - Independence nothing else is going on
  - Appropriateness fit for purpose
  - Repeatability get the same answer twice
  - Reproducibility others get same answer

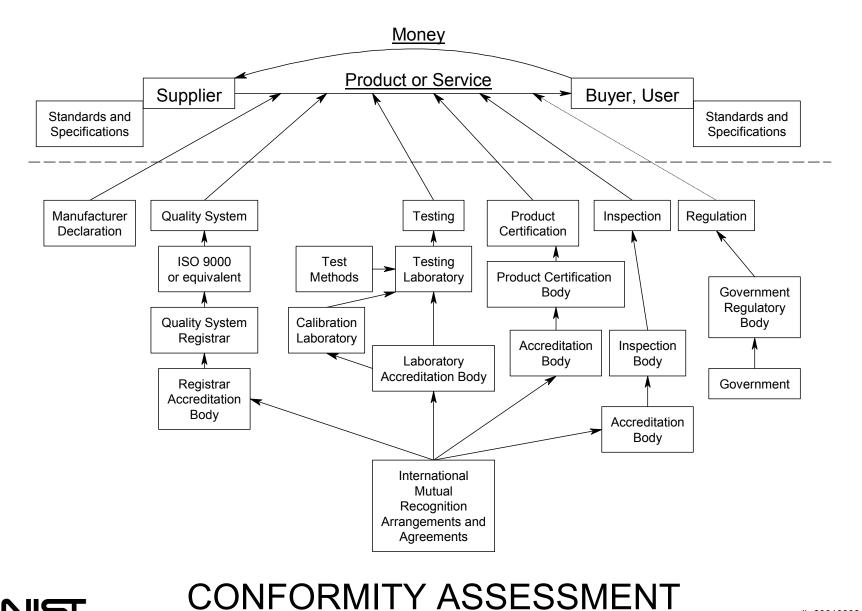
### World Trade Organization (WTO)

- Final Act Agreement Establishing the World Trade Organization
- Annex 1 Multilateral Agreements on Trade in Goods
- Agreement on Technical Barriers to Trade
  - Article 5 Procedures for Assessment of Conformity by Central Government Bodies
  - Article 6 Recognition of Conformity Assessment by Central Government Bodies

http://www.wto.org/wto/legal/finalact.htm



#### DOMESTIC AND INTERNATIONAL TRADE



NGST National Institute of Standards and Technology • Technology Administration • U.S. Department of Commerce

#### **ISO 9000 and ISO/IEC 17025**

ISO 9000 is a stripe across the top of an organization ISO 9000 **Quality System** Laboratory Engineering Design Sales Manufacturing etc **ISO/IEC** 17025

#### ISO/IEC 17025 is a stripe from top to bottom covering the entire laboratory

NIST National Institute of Standards and Technology • Technology Administration • U.S. Department of Commerce

### Conformity Assessment -ISO Guides and Standards

<b>Testing and Calibration</b> <b>Laboratories</b>	<b>Product Certification</b> <b>Bodies</b> 2	Management Systems Registrars - Quality and Environment 3	<b>Inspection Bodies</b> 4	
Recognition Body (ILAC P1, APLAC MR001, EA-2/02)	Recognition Body (No ISO Guides or Standards)	Recognition Body (No ISO Guides or Standards)	Recognition Body (No ISO Guides or Standards)	4
Accreditation Bodies (ISO/IEC Guide 58:1993)	Accreditation Bodies (ISO/IEC Guide 61:1996)	Accreditation Bodies (ISO/IEC Guide 61:1996)	Accreditation Bodies (ISO/IEC TR 17010:1998)	Ē
Accredited testing and calibration laboratories (ISO 17025:1999 previously ISO/IEC Guide 25)	Product certification Bodies (ISO/IEC Guide 65:1996)	Registrars (ISO/IEC Guide 62:1996, ISO/IEC Guide 66:1999)	Inspection Bodies (ISO 17020:1998	0
Samples (Test methods and sampling methods)	Products and services (Appropriate product or service standards)	Companies or organizations (ISO 9000, ISO 14000, or equivalent)	Products (Appropriate product standards)	

National Institute of Standards and Technology • Technology Administration • U.S. Department of Commerce

### Document it ....

Document it - write it down
Do it
Record it
Audit it
Fix it

### CONFIDENCE IN INDEPENDENCE and COMPETENCE



### International Mutual Recognition Arrangements (MRA)

World MRAs:

 International Laboratory Accreditation Cooperation (ILAC)

for testing and calibration laboratories <a href="http://www.ilac.org/">http://www.ilac.org/></a>

 International Accreditation Forum (IAF) for QMS, EMS, and product certification <http://www.iaf.nu> International Mutual Recognition Arrangements (MRA)

Regional MRAs:

- Asia Pacific Laboratory Accreditation Cooperation (APLAC) <a href="http://www.ianz.govt.nz/aplac/">http://www.ianz.govt.nz/aplac/</a>
- European co-operation for Accreditation (EA) <a href="http://www.european-accreditation.org/">http://www.european-accreditation.org/</a>
- InterAmerican Accreditation Cooperation (IAAC) - MRA in the near future

<http://www.ibpinetsp.com.br/iaac>

### NVLAP Develops a Program

- Start with NIST Handbook 150
- NVLAP seeks input from *all* sectors of the community including laboratories, developers, vendors, standards writers, regulators, customers, certifiers, the public
- NVLAP publishes the request for a new program in the Federal Register
- Expert advice is sought
- Input is needed both now and later

### Program Specific Requirements

- NIST Handbook 150
- NIST Handbook 150-17
   *Cryptographic Module Testing* extends and defines Handbook 150 specifically for this program
- Proficiency Testing is designed specifically for this program
- Technical experts are trained in the NVLAP methodology and to assess to ISO/IEC 17025:1999 (formerly ISO/IEC Guide 25)

### Accreditation to ISO/IEC 17025:1999

- Review of quality system: Quality Manual, Procedures, Instructions, Records
- On-site assessment by a team of peer technical experts (who have had ISO 17025 training)
- Participation in proficiency testing
- Evaluation of the above by NVLAP team
- Feedback to the laboratory
- Corrective action by the laboratory

# ISO 17025 - Management Requirements (Section 4 of NIST Handbook 150)

- Organization
- Quality system
- Document control
- Review of requests, tenders and contracts
- Subcontracting of tests and calibrations
- Purchasing services and supplies
- Service to the client
- Complaints

## ISO 17025 - Management Requirements cont'd

- Control of nonconforming testing and/or calibration work
- Corrective action
- Preventive action
- Control of records
- Internal audits
- Management reviews

# ISO/IEC 17025-Technical Requirements (Section 5 of NIST Handbook 150)

- General factor contributing to correctness and reliability
- Personnel
- Accommodation and environmental conditions
- Test and calibration methods and method validation
- Equipment

## ISO/IEC 17025-Technical Requirements cont'd

- Measurement traceability
- Sampling
- Handling of test and calibration items
- Assuring the quality of test and calibration results
- Reporting the results

### Additional NVLAP requirements

- Referencing NVLAP accreditation (use of logo and "NVLAP")
- Implementation of traceability policy
- Approved Signatory
- Authorized Representative(s)

### New Applicants for Accreditation

- Send application to NVLAP including:
  - General Application
  - Program Specific Application
  - Fees
  - Quality Manual
- Quality documentation review by assessors
- On-site Assessment with proficiency testing
- NVLAP review and grant of accreditation

### NVLAP Fees for domestic laboratories (subject to change)

- First Year \$8400
  - Admin/Tech, One-time, On-site, PT
- Second Year \$3300
  - Admin/Tech
- Third Year \$7900
  - Admin/Tech, On-site, PT
- Fourth Year \$3300
  - Admin/Tech

### Typical On-site Visit conducted every other year

- Team of two assessors for 1 1/2 days
- Entry meeting with lab management
- Review quality system documentation including, records, personnel folders, technical documentation
- Examine facilities, hardware, software,...
- Staff interviews on all aspects of standards and testing with appropriate demonstrations
- Proficiency testing

### Typical On-site Visit conducted every other year - cont'd

- Exit meeting
  - On-Site Assessment Report given to lab
  - Required written responses to NVLAP are discussed

## Quality System documentation includes

- Quality manual
- Policies, objectives, commitments
- Procedures management and technical
- Instructions management and technical
- Records management and technical
- Roles and responsibilities

### **Proficiency Testing**

- An integral part of the accreditation process customized for field
- A means of periodically checking laboratory
   performance and ability
- Required for initial and/or continuing accreditation

### **Proficiency Testing**

- Before the on-site visit
  - A written examination is sent to the laboratory
  - The laboratory chooses who works on exam
  - Results returned to NVLAP and reviewed by assessors before on-site visit
  - If the laboratory does not perform satisfactorily, the on-site visit will be delayed

### **Proficiency Testing**

- During the on-site visit
  - Assessors review exam and exam results with staff
  - An artifact is given to the laboratory for testing after the on-site visit. Instructions are discussed. CMVP person will act as a vendor. Artifact is tested by lab while interacting with "vendor" and validation authority.
- After the on-site visit
  - The artifact test is reviewed

### **Granting Accreditation**

- Application
- Review of quality system documentation
- On-site visit with PT
- NVLAP panel to review all information
- All non-compliances must be resolved
- NVLAP grants accreditation for one year
- Renewal each year with on-site every-other year