Can Your Al Model Handle This? Real World Evaluation

NIST's Assessing Risks and Impacts of Al (ARIA)



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ARIA provides an evaluation environment to improve AI technology.





Expected long-term outcomes:

- guidelines
- tools
- evaluation methods
- metrics

Image generated with ChatGPT 4o

ARIA is <u>not</u> designed to test for operational, oversight, reporting or certification purposes.

ARIA will start with a pilot evaluation focused on the risks and impacts of large language models (LLMs).

Like other NIST evaluations, ARIA:

- Focuses on long-term scientific exploration.
- Is open to all, teams opt-in to participate.
- Releases evaluation output for research purposes.



It's difficult to estimate real world <u>impacts</u> from performancebased approaches -- and to know the extent of Al's opportunities and threats.

Current:

Is the **model output** correct and in line with organizationally established thresholds?

Future:

Does the model withstand deployment across real world contexts?



Context is necessary to know whether a risk will lead to impacts - and what type, for whom, etc.



Risk

The composite measure of an event's probability of occurring and the magnitude or degree of the consequences of the corresponding event.

The impacts, or consequences, of AI systems can be positive, negative, or both and can result in opportunities or threats.

NIST AI Risk Management Framework

ARIA expands the scope of evaluations to include **people and how they use AI** in real world conditions.

Model Testing

Red Teaming

Does the application demonstrate required capabilities and associated guardrails ?

Can the application be induced to produce violative outcomes?

Under what conditions do violative outcomes occur?

Field Testing

Are people exposed to positively or negatively impactful information during regular use?

Do they perceive that exposure?

Do they act on that exposure?

how do Al capabilities...

connect to <u>risks</u>...

...and positive and negative <u>impacts</u>

Evaluation environment output can shed light on:

- functionality across risks and contexts
- effectiveness of guardrails and mitigations
- applicability of tests for given risks

ARIA will advance our understanding of Al's negative and positive impacts to people and society. Al is more than its data, models, architectures and algorithms.

Most AI risks relate to people, including how they interact with the AI system in context.



Image: Shutterstock AI Image Generator

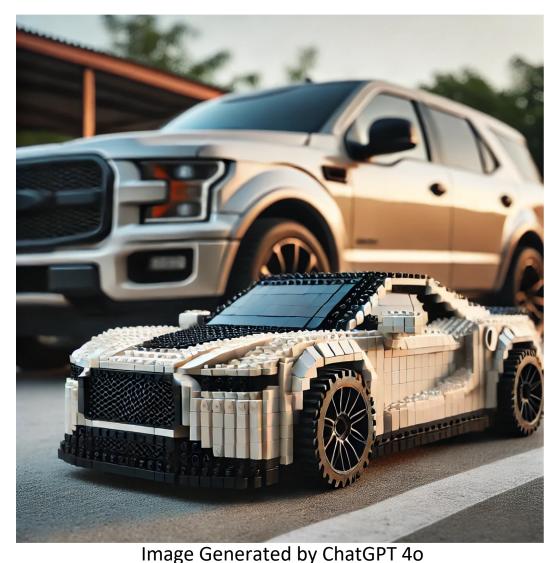
ARIA will assist organizations by:

- providing deeper insights about the conditions under which positive and negative impacts may arise in context.
- informing decisions
 about whether and how
 to deploy AI.



ARIA makes use of proxies to "unlock" the structure of the risk and apply it across many use cases.





ARIA translates risks into "proxy" scenarios to enable:

- Focus on the HOW the *structure of the impacts and associated conditions* - rather than the WHAT.
- Reuse and adaptation across contexts and for future evaluations that endure over time as risks and interest in them continues to change.

ARIA's three proxy scenarios enable investigation of how risks arise.



All images: Shutterstock Al Image Generator.







TV Spoilers

Use Case: Information seeking.

Risk: Access to privileged or nefarious information.

LLM Task: Shield protected information about tv series.

Meal Planner

Use Case: Personalization.

Risk: Harmful bias.

LLM Task: Generate meal plans tailored to different audiences.

Pathfinder

Use Case: Information synthesis.

Risk: Confabulation.

LLM Task: Synthesize factual geographical information into travel-related content.

ARIA will create a new space for AI metrology. NIST

Evaluation output will be converted to scalable processes.

- Guidelines
- Metrics
- Methods
- Tools
- Practices



NIST Assessing Risks and Impacts of AI (ARIA) Team



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