# JACOB DANIEL "Danny" TOLER

#### PROFESSIONAL SUMMARY:

A progressive leader with a proven record of establishing a vision and turning that vision into reality. Expert in leading the design and delivery of cost-effective, high-performance technology solutions in support of international operations with budget responsibilities over \$200 million annually. Skilled in all phases of the project lifecycle, from initial feasibility analysis and conceptual design through implementation and enhancement. Effective at building culturally diverse, teamcentered 24/7/365 operating units, with excellent business process and strategic development skills. Customer-centric with the ability to initiate profitable alliances across the government and with global vendors/suppliers. Key core qualifications include:

- Strategic & Operational Technology Planning
- Technology & Business Linkage Planning
- Global IT Delivery & Network Center Operations
- Capital Planning & Investment Control
- Situation-Based Global Outsourcing Models
- Secure IT Infrastructure Design & Implementation
- Sensitive Global Voice/Data Telecommunications
- Emerging Technologies & Enterprise Architectures
- Technology Architecture & Integration
- IT Skills Gap Analysis & Performance Optimization

### PROFESSIONAL EXPERIENCE

U.S. DEPARTMENT OF HOMELAND SECURITY, Washington, DC

## Deputy Director, Federal Network Resilience Senior Executive Service

2012 - present

The work of Federal Network Resilience (FNR) spans the entire federal government. The work is performed in direct coordination with key federal governance groups led by the federal CIO and cyber tsar, Congress, and all departments and agencies. I was personally recruited into the position based on my past accomplishments and professional reputation.

 Lead the development, contracting, and deployment of the Continuous Diagnostics and Mitigation (CDM) program, targeted at civilian, executive branch of the federal government.
 CDM has been identified as one of the Administration's top three cyber priorities. In support, established a \$6B Blanket Purchase Agreement for automated sensors and services and partnered with 127 federal agencies for implementation.

- Direct the development of the Trusted Internet Connection (TIC) standard and monitor federal
  agencies' compliance to the standard. TIC has been identified as one of the Administration's top
  three cyber priorities. Led a steady increase in compliance, strengthening the operational
  security posture of the federal infrastructure.
- Direct the development of Federal Information Security Management Act (FISMA) metrics, collection of agencies' data, and Congressional reporting for the entire federal government.
- Manage the development of reference architectures used as the framework for technical implementations government-wide.
- Direct the establishment and ongoing management of the federal government Information Systems Security Line of Business (ISSLoB) contracts, providing common tools and services for the Federal Government.
- Manage an annual budget of over \$200M, reporting to DHS management, the Executive Office
  of the President, and Congress on execution of cyber priorities.

U.S. DEPARTMENT OF STATE, Washington, DC

# Director, Office of Enterprise Network Management Senior Executive Service

2005 - 2012

As the director of Enterprise Network Management (ENM), I managed a broad, enterprise-level portfolio. I progressively led an organization that grew to over 400 and transitioned the Department of State into a new mode of operations.

- Directed the design and ongoing management of a network at over 300 worldwide locations with an average availability of 99.96%.
- Directed the design, development, and ongoing management of an automated toolset including a portal for network/systems performance management and continuous cyber risk monitoring. This led to the Department of State being awarded the National Security Agency's Frank B. Rowlett Award in 2009 for the U.S. Government organization with the most significant contribution to the improvement of national information systems security, operational information assurance readiness, or the defensive information operations posture of the United States.
- Oversaw State's Microsoft Active Directory and maintenance of a standard operating environment for desktops), including the ability to centrally distribute patches to over 90,000 desktops worldwide.
- Managed a portfolio of projects with a total annual budget of over \$200M, including \$105M appropriated, \$87M in Working Capital Fund activity, and \$12M in additional projects funded directly by customers.
- Oversaw a blended government and contractor staff of over 400.
- Fostered an ongoing process improvement environment using earned value, Project
  Management Institute (PMI) lifecycle approach, and Information Technology Infrastructure
  Library (ITIL) service delivery model. This resulted in ENM being awarded PMI's government
  project of the year award in 2010.
- Served as a leader across the foreign affairs community on initiatives including establishing a Foreign Affairs Network for agencies at overseas U.S. missions, interfacing with the

- Diplomatic Telecommunications Service Program Office (DTS-PO), and establishing the federal government's first multi-agency Trusted Internet Connection (TIC) access point.
- Spearheaded the State-wide migration to a consolidated, 10 year, \$2.5B contract vehicle for IT support.

## Division Chief, Network Engineering and Design, U.S. Department of State 1999-2005

- Oversaw the engineering and Tier 3 operational support of State's worldwide network.
- Managed the initial deployment and ongoing management of State's Microsoft Active Directory.
- Managed the development and ongoing support of a world-class, automated tool suite for monitoring and managing State's network and systems around the world.

### Branch Chief for Networks, United States Information Agency (USIA)

- Managed the transition from Wang VS platforms to PC LANs using Novell Netware.
- Managed the transition from X.25 to TCP/IP and full utilization of the Internet.
- Managed the agency e-mail system, including development, from scratch, of a worldwide directory synchronization process.
- Project manager for an automated command and control system, replacing a paper distribution process.

### **Systems Programmer, NAVELEX Charleston**

1984 – 1992

1992 - 1999

 Performed myriad tasking including: systems programming; application programming; lead for CONUS network of NAVELEX field activities and SPAWAR headquarters in Washington, DC.

### **Enlisted, U.S. Air Force**

1980 - 1984

• Served at USAF's Manpower and Personnel Center at Randolph AFB in San Antonio, TX, handling applications programs including master personnel file management and guard and reserve mobilization.

Education

Bachelor of Science, Business Management/Computer Information Systems Charleston Southern University, Charleston, SC

**Hobbies** Family time, guitar, running, reading