Authentication: "I Know You"

Michael J. Corby, CCP, CISSP M Corby & Associates, Inc.

Audience: Security Knowledgeable with varying backgrounds

Summary:

Increasingly more mission critical, company sensitive and personal information is being stored on computers every second of every day. Ever since computers "came out of the data center", users have clamored for easier applications, faster access time and more comprehensive databases of information. As security professionals, we are faced with the demands of the users and the use of prudent practices to protect data from falling into unauthorized hands. Our response has been: "If we know who you are, we can give you what you want." Ah, but there's the rub! How does the computer know who you are. Do user ID's and Passwords, which have been around for decades, really work? This informative session will present some basic theory behind user identification and authentication and review several methods and products available to help assure us that the computer really does "know who you are".

Speaker Biography

Mr. Corby is CEO and Consulting Director for M Corby & Associates, Inc. a US Consultancy founded in 1989. He has been an IT Professional for over 30 years specializing in systems technology management and computer security. As a Technology Specialist, Systems Manager and CIO for large international corporations, and as Consulting Director of hundreds of Systems and Technology projects for several diverse companies, he has put many theories and creative ideas into practice. Prior to his term as the Consulting Director for M Corby & Associates, Inc., he was practice director for the IT Consulting Practice of Ernst & Young, CIO for a division of Ashland Oil and the Bain & Company Consulting Group. He is a Certified Information Systems Security Professional (CISSP) and Certified Computer Professional (CCP). In 1994, the Computer Security Institute awarded Mike the *Lifetime Achievement Award*.

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Approach

• It has been said that passwords are passé. What are we going to do? Authentication tokens, single use passwords, voiceprint, face recognition and hand/finger scanning are becoming the latest rage in user authentication. This session will touch on benefits, drawbacks and some internal issues that make these concepts viable. We will also look at some of the emerging products in this technology.



Introduction

About the Session Leader:

- Mr. Corby is presently Consulting Director of M Corby & Associates, Inc. He has over 30 years of experience in systems operations, technology management, application design and strategic planning.
- In 1992 he was the first ever recipient of the CSI lifetime achievement Award.



Agenda

- Introduction
- What Happened to the Password?
- Human Characteristics of Authentication
- Technical Characteristics of Authentication
- New Authentication Techniques
- Measuring Performance
- Questions, Comments, Observations



Introduction

- Security has never been popular
- Users tire of remembering, changing passwords
- Auditors look for passwords scribbled on sticky notes and desk pads
- Few people believe security affects them.
- New techniques must be found to solve the password malaise



What Happened to the Password?

- Multiple Systems
 - Different rules
 - Different security groups in command
- Password guessing
 - Processing advancements
 - Social Engineering
- Universal Computing
 - Computer access no longer a privilege
 - More people = more chances for leaks



Human Characteristics

• Knowledge and memory

- Things I have or people I know
- strange combinations familiarized over time
- "Difficult to duplicate" physical factors
 - Fingerprints
 - Facial Images
 - Retinal blood vessels
 - Voice
- Behavioral factors
 - handwriting
 - known regular activities and patterns



Technical Characteristics

- Data Collection
 - New hardware devices
 - Existing devices
- Data Analysis
 - Speed of access
 - Distributed processing
- Number of data points to define uniqueness
- Fail safe or fail soft operation
- Time to compare stored with given key



New Authentication Techniques

One time Passwords
Tokens or smart devices
Biometrics
Anything Else?



One time Passwords

• Methods for generating

- Algorithm known by the System & User
- Explicit request to change

Strengths

- knowledge by observation is useless
- Violations known to the user

• Weaknesses

- Increased support for "forgotten passwords"
- Potential algorithm errors



Tokens or smart devices

Methods

- Key generated by hardware & software

Strengths

- knowledge by observation is useless
- two factors: have and know

• Weaknesses

- lost or forgotten token
- "drift" of algorithm timing



Biometrics

Methods

– Direct contact with collection device

- Indirect contact with collection device

Strengths

- very costly and difficult to duplicate

- two factors: know and are

• Weaknesses

- can be expensive to implement
- perception that it replaces authentication



Definition of Biometrics

• Biometrics is the <u>measurement</u> of a person's physical characteristics for future <u>comparison</u> and possible <u>authentication</u>.

• Note:

- Measurement
- Comparison
- Authentication



"BioDynamics" or variable biometrics

• Static Biometrics can have weaknesses

- can be digitally duplicated
- Intolerant of changes in physiology
- Oynamic Biological factors
 - Daily voice changes, appearance changes
 - Handwriting patterns



Measuring Performance

Compute Intensive technology

- More data points, more scrutiny, but not more accuracy
- Algorithms of recognition important
- Application dependent
 - False acceptance/rejection may not be acceptable
 - Traditional fall-back

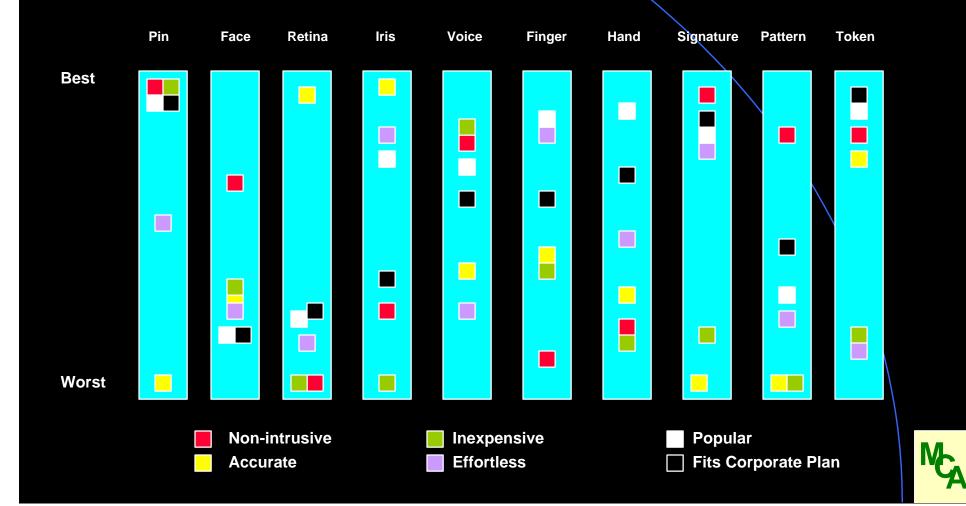


Summary

- Future authentication must provide an alternative to "What you know"
- Avoid methods unfriendly to the public.
- Technology tends to using existing devices.
- In some applications, biometrics is easily cost justifiable.
- As methods improve, so will methods to defraud, *ad nauseum*.



Authentication method Summary



Anything Else?

How do you spell Authentication? – DNA

- personal habits (keying patterns)
- Universal identity chip



Where to get more information

- Internet: Too numerous and too frequently updated to mention
- Publications: Look for Authentication at amazon.com or barnesandnoble.com
 - Managers Guide to Security: Authentication
 Author: Michael J. Corby, CCP, CISSP
 Publisher: Addison Wesley due out after September 1, 1999



Some Popular Biometric Products

• One-on-One

• SecureTouch '97

- Biometric Access Corp.
- 2555 N. IH 35, Ste. 200
- Round Rock, TX 78664
- Phone: (512) 246-3760
- <u>www.biometricaccess.com</u>

• Cyber Sign

Signature

Face

Finger

- Cadix International, Inc.
- 5000 Birch St. E. Tower, Ste. 210
- Newport Beach, CA 92660
- Phone: (714) 223-8881
- <u>www.cadix.com</u>
- CITADEL GateKeeper

Voice

- INTELiTRACK Technologies, Inc.
- 9050 Capital of Texas Hwy. N., Ste. 150
- Austin, TX 78759
- Phone: (800) 750-6964
- <u>www.intelitrack.com</u>
- S² Server Series

VoiceGuardianTM

Voice

Voice, Face, and Finger

- Keyware Technologies
- 500 W. Cummings Park, Ste. 3600
- Woburn, MA 01801
- Phone: (718) 933-1311
- <u>www.keywareusa.com</u>

TrueFace Face Miros, Inc. 572 Washington St. #18 Wellesley, MA 02181 Phone: (718) 235-0330 Mytec Biometric Logon Finger TouchstoneTm Finger Mytec Technologies, Inc. 10 Gateway Blvd., Ste. 430 Don Mills, ON M3C 3A1Canada Phone: (416) 467-3330 Numerous Finger National Registry, Inc. 2502 Rocky Point Dr., Ste. 100 Tampa, FL 33607 Phone: (813) 636-0099 Stoplock Blueprint PCSL Div. of P.C. Security Ltd. Park Creek Pl.

3625 N. Hall St., Ste. 740

Phone: (214) 520-2229

Dallas, TX 75219

Voice & Finger



More Biometric Products

•	<i>ID3D-R HandKey</i> Recognition Systems, Inc. Sub. of Harrow Products 1520 Dell Ave. Cambell, CA 95008 Phone: (408) 364-6960	Hand	
	SecurPBX SpeakEZ Voice Print Speaker		
•	SpeakEZ Voice Print Speaker Verification Software Developers Kit T-Netix 67 Inverness Dr. E. Englewood, CO 80112 Phone: (613) 567-6464 www.t-netix.com	Voice	
•	<i>Model PG-2001</i> Talos Technology 7412 SW Beaverton Hillsdale Hwy. 201 Portland, OR 97225 Phone: (503) 292-8682	Hand	



Questions, Comments, Observations

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