



#### NICE Cybersecurity Workforce Inventory Program

U.S. Department of Homeland Security Michael Koehler, Ph.D.

# NICE Cybersecurity Workforce Inventory Program (CWIP)

Understanding the Nation's Cybersecurity Workforce

- Lead U.S. Department of Homeland Security
- Initiated to support the activities of:
  - NICE Component 3 Cybersecurity Workforce Structure
  - NICE Component 4 Cybersecurity Workforce Training and Professional Development
- Purpose Facilitate an improved understanding of the composition and capability of the Nation's cybersecurity workforce



#### **Background**

#### **National Initiative for Cybersecurity Education (NICE)**

Works to enhance the overall cybersecurity posture of the United States by accelerating the availability of educational and training resources

- **Goal 1**: Raise awareness about the risks of online activities.
- **Goal 2**: Broaden the pool of skilled workers capable of supporting a cyber-secure nation.
- **Goal 3**: Develop and maintain an unrivaled, globally competitive cybersecurity workforce.



#### NICE National Workforce Health Measurement Process

# PHASE 1 DEFINE FUNCTIONAL ROLES FRAMEWORK

Create workplace roles/job titles, responsibilities, competencies

#### PHASE 2

DISTRIBUTE AND ADOPT FRAMEWORK

Federal, State and Commercial adoption of Framework

#### PHASE 6 EXECUTE PLAN

Work with academia and training partners to execute plan, education or training workforce to meet needed

competencies

#### PHASE 3

EVALUATE POPULATION COMPETENCIES

Measure workforce population against defined job competencies

#### PHASE 4

**GAP ANALYSIS** 

Analyze population competency survey and define gaps

#### PHASE 5 GAP CLOSURE

PLAN

Create plan to increase population competency though education and/or training activities



#### **Foundation**

#### The NICE Cybersecurity Workforce Framework

A validated taxonomy of the functional roles associated with cybersecurity work

- 7 Categories
- 31 Specialty Areas
- Numerous Associated Tasks, Knowledge, Skills, and Abilities



#### **CWIP Mission**

Support the strengthening of the cybersecurity posture of the United States by collecting data that captures the current state of the cybersecurity capabilities of the Nation's IT workforce.



#### **CWIP Vision**

Provide an understanding of the capabilities of the Nation's cybersecurity professionals to inform the development of a workforce capable of defending the infrastructure and interests of the United States.



#### **CWIP Program Structure**

- Program divided into two data collection projects
  - Federal IT Workforce
  - Non-Federal IT Workforce
- Reasoning
  - Differing requirements for collecting data from federal vs.
     non-federal workforces.
- Will also develop an online tool individuals can use to assess their cybersecurity competencies against the Framework.



## The Federal IT Workforce



#### **Objective**

Understand the composition and capabilities of the federal IT workforce executing cybersecurity responsibilities.

- Will be achieved through a partnership with the Federal CIO Council (CIOC) to implement the IT Workforce Assessment for Cybersecurity (ITWAC).
- The NICE/CIOC ITWAC will help agencies examine their federal cybersecurity workforce and address its management to meet the cybersecurity challenges of the present and the future.
- The NICE will use the data collected to inform its efforts to support the education, development, and maintenance of the Nation's cybersecurity workforce.



#### **NICE/CIOC ITWAC:** General Information

- What: An anonymous online survey collecting federal IT workforce characteristics and cybersecurity capabilities. Will supplement, but not replace, the CIOC IT Workforce Capability Assessment (ITWCA).
- Who: Targeted participants federal employees with IT responsibilities, including investigation and intelligence, regardless of occupational series.
- When: Deployed in October 2012.



#### **NICE/CIOC ITWAC: Planned Data Categories**

- Cybersecurity Competencies
- Organization Identifiers
- Demographics
- Professional Characteristics
- Work Experience
- Education/Training/Certifications



#### NICE/CIOC ITWAC: What It Will Accomplish

- Will provide a foundation upon which human capital organizations can build cybersecurity workforce management efforts.
- Will report on the current state of cybersecurity workforce capability across the Federal Government.
- Will provide data and information to agencies that can assist in workforce planning and reporting activities.





### **NICE/CIOC ITWAC: Challenges**

- Maximizing participation across the federal IT workforce
  - Participants should not be limited to the 2210 job series
  - Cybersecurity responsibilities as defined by the NICE Framework may fall under other job series
  - All employees with responsibilities related to the implementation of information technology solutions should participate in the ITWAC



# The Non-Federal IT Workforce



#### **Objective**

Understand the composition and capabilities of the non-federal IT workforce executing cybersecurity responsibilities.

 To supply an understanding of the composition and capabilities of the non-federal cybersecurity workforce to inform present and future cybersecurity education, workforce structure, and training and professional development support efforts.



#### **General Information**

- What: An as yet undetermined method and vehicle to collect data capturing the composition and capabilities of the non-federal cybersecurity workforce.
- Who: IT workforce not employed by the Federal Government
  - Includes State, Local, Tribal, and Territorial governments, academia, and industry
- When: Data collection planned for Q3 FY 2013



#### **Challenge**

- How to collect the necessary data incorporating the NICE Framework?
  - How to identify and engage cybersecurity workforce?
  - Method to collect data?



#### **Currently Exploring Potential Solutions**

- Enlisting assistance from data collection experts at the Department of Labor and the Bureau of the Census to determine if such a collection can be executed via a single vehicle.
- Also welcoming any ideas of other collection methods.



## **Individual Assessment**



#### **Individual Assessment**

#### **Objective**

Provide an online tool that allows individuals to assess their cybersecurity capabilities and provides feedback to inform individual career and development planning

- Will provide the user with a greater understanding of the field of cybersecurity, associated careers, and training and education opportunities to enhance their capabilities
- Based on the NICE Framework



#### **Individual Assessment**

#### **General Information**

- What: An online, interactive tool hosted on the National Institute for Cybersecurity Studies (NICS) portal.
- Who: All individuals interested in further development of their cybersecurity capabilities and careers
- When: Deployment planned for Q1 FY 2014



#### **CWIP Summary**

- Two data collection projects to capture IT workforce cybersecurity capabilities
  - Federal IT Workforce
  - Non-Federal IT Workforce

 A online tool allowing individuals to assess their cybersecurity capabilities and learn more about careers and development



#### **Questions?**

Dr. Michael Koehler (DHS)

Michael.Koehler@hq.dhs.gov

