

## Info Security Program Home



### Report an Incident

- Email: [iss@fda.gov](mailto:iss@fda.gov)
- Toll Free Number: 800-974-1000 (800-974-1000)

### Alert Notifications

- Custom Alert Notifications: Federal Reserve Meeting Details PDF - 14KB
- Custom Alert Notifications: Confing of Fed Meeting Details PDF - 14KB

### FAQs

- Firewall
- Planning & Disaster Recovery
- Policy & Awareness
- Remote Access
- Risk & Compliance
- Security Operations Center
- Secure Socket Layer

### Tip of the Week

- This Week's Security Awareness Tip

### Resources for You

- ERIC Request
- Online Security Awareness Training
- Foreign Travel Requirements (PDF - 117KB)
- Security Authorization Toolkit
- FDA SSL/TLS Certificates Requested and Issued

### Main Sections

- Security Overview
- Reporting a Security Incident
- ISSO Staff Contacts
- Communications & Resources
- Training
- FAQs

### Upcoming Events

- Info Security Forums

The FDA Intranet Information Security Program Website is a resource where employees can find the most current information on IT security, the FDA awareness program, who to contact with questions and more. The purpose is to provide a fun and engaging way for employees to be involved in staying aware and supporting the FDA mission. Our website includes colorful graphics, buttons, and a navigation bar that includes the following main sections: Information Security Program Home Page, Security Overview, Reporting an Incident, Information System Security Officer (ISSO) Contacts, Communication & Resources, Training, and FAQs.

- **The Information Security Program Home Page** - provides a central point for users to quickly access information that they need. There is a scrolling image in the center which advertises and highlights sections of the website and events including forums, newsletters, and monthly awareness topics. The left side of the page includes a box to quickly access resources. These resources/tools include links to the help desk, forms, and toolkits. The larger main box under the scrolling image includes all of our main sections. The right column includes How to Report an Incident, Alerts, Training, FAQs, and the Security Tip of the Week.

## Security Overview

- Home
- Reporting an Incident
- ISSO Contacts
- Comm & Resources
- Training
- FAQs

# Information Security Program

Adding security layers, monitoring systems and resources, pro-actively defending against threats aligning business and information security policies, and dealing with incidents.




### Information Security Program Overview

The FDA Information Security program, under the direction of the FDA Chief Information Security Officer (CISO), consists of several focus areas whose objectives are to keep FDA intellectual and physical property safe and secure by adding security layers, monitoring systems and resources, pro-actively defending against threats, aligning business and information security policies, and dealing with incidents.

Throughout these pages, we will identify each focus area in greater detail. You will find a description of each focus area as it relates to our purposes at FDA, identify contacts, and gain access to the resources provided by each area [if applicable].

The Information Security Program consists of the following focus areas: Architecture & Engineering (A&E), Operations & Response (O&R), Planning & Disaster Recovery (PDR), Policy & Awareness (P&A), Risk & Compliance (R&C), Management & Oversight (M&O).



**Congrats! 2012 Federal Information Systems Security Educators' Association (FISSEA) winner for motivational item and newsletter!**

### Alert Notifications

• Stay in control  
 • Information in the field  
 • Security Manager, an  
 • Incident could try to use  
 • Social engineering  
 • Techniques to obtain a user  
 • To add a link to a website  
 • That could be leading a  
 • Malicious user agent. Please  
 • Do not click into that  
 • Malicious, untrusted content  
 • In untrusted sources. Do  
 • Not enter your username or  
 • Password for any Web  
 • Account into a web browser  
 • That is not part of the U.S.  
 • Government. Identify by  
 • A gov address such as  
 • www.fda.gov. Please do  
 • Not to use the internet

Page Last Updated: 01/14/2013

• **The Security Overview section** describes the FDA Information Security program, consisting of several focus areas whose objectives are to keep FDA intellectual and physical property safe and secure. The button links and the pages in the drop down menu under Security Overview include the FDA Information Security Focus Areas:

- Architecture & Engineering [[A&E](#)]
- Operations & Response [[O&R](#)]
- Planning & Disaster Recovery [[PDR](#)]
- Policy & Awareness [[P&A](#)]
- Risk & Compliance [[R&C](#)]
- Management & Oversight [[M&O](#)] (which includes Accounts Audit Management and Information System Security Officers).

Each focus area page gives a detailed description of the area as it relates to our purpose at FDA, identifies contacts, and how to gain access to the resources provided by each area [if applicable].

## Policy & Awareness (P&A)

[Home](#)[Reporting an Incident](#)[ISSO Contacts](#)[Comm & Resources](#)[Training](#)[FAQs](#)

# Information Security Program

Adding security layers, monitoring systems and resources, pro-actively defending against threats aligning business and information security policies, and dealing with incidents.



**Quick Links:** [Training](#) | [FDA IT Security Policies](#) | [Online Security Awareness Course](#)

## Policy and Awareness

### Policy

This part of the focus area is responsible for the development and revision of FDA IT Security policies (3250 series). Team members oversee the policy review and approval process through to its publication. Once the current state of revising all policies is complete, all IT security policies will be reviewed on an annual basis.

### Security Awareness

This part of the focus area is responsible for providing users with security awareness through several channels including the Online Security Awareness Course, briefings, events, newsletters, communications, and the Information Security website.

### Training

This part of the focus area is responsible for developing and implementing role-based training to users with significant security responsibilities, as well as ensuring the internal Information Security team is properly trained to support the CISO and FDA in the area of information security.



### P&A Summary

<b>Building:</b>	OAK 8
<b>Center:</b>	OC
<b>Organization:</b>	Division of Technology
<b>Branch:</b>	Security
<b>FDA Lead:</b>	Sara Fitzgerald
<b>Contact:</b>	FDA IT Security Awareness

Page Last Updated: 12/04/2012

[Web Policies](#) | [FOIA](#) | [USA.gov](#) | [No FEAR Act](#) | [Privacy Policy](#) | [Disclaimers](#) | [OPM Status](#) | [Contact Us](#)

### This slide highlights:

- **Policy and Awareness (P&A)** – This focus area is responsible for the development of FDA IT Security policies, Security Awareness, and Training.

**Communications & Resources**[Home](#)[Reporting an Incident](#)[ISSO Contacts](#)[Comm & Resources](#)[Training](#)[FAQs](#)*Communication & Resources***Reveal this week's Information Security Tip**

Communicating and providing individuals with the resources empowering them to "be secure" is an essential component of an effective information security program. This section will help keep you in the know and assist you with understanding your part to contributing and maintaining a united front against information security threats affecting the FDA and you.

**In this section, you will find:**

- [Accounts and Passwords](#) - Informational resources for passwords policies, new account requests and password resets.
- [All Hands Announcements](#) - Key announcements published by the Office of Information Management (OIM).
- [IT Security News](#) - A sample of external resources on and about information and technology security.
- [Configuration Standards](#) - Information Security System Configuration Standards.
- [Contracts/SOW Requirements](#) - Information Security Requirements for Contracts and Statements of Work.
- [Processes and Procedures](#) - Step by step documents to assist FDA employees in achieving the goals related to their tasks.
- [Secure Socket Layer/Transport Layer Security](#) - Information about Secure Socket Layer/Transport Layer Security, FAQs, and SSL/TLS Request Form instructions

**Security awareness resources:**

- [IT Defender](#) - A quarterly security awareness newsletter with information such as articles on current security threats, helpful tips and reminders, etc.
- [Info Security Forums](#) - The OIM Information Security Program team is presenting a series of ongoing forums on various Information Security topics to provide security awareness. This page includes information on upcoming forums and also material on past forums.
- [Monthly Awareness Campaign](#) - Useful information on a monthly topic to provide security awareness. Includes tips for protecting yourself and the FDA, games, posters to hang in your office and share with your peers, and links to recent news on the topic.

Information Security is a growing and constantly evolving arena; new and changing threats from inside and outside the organization are abundant. Therefore it is critical that each of us are aware of, understand, and practice Information Security in all we do.

Check back here often as we continually update this section so that you can, **"Be Secure!"**

Page Last Updated: 07/20/2012

• **Communications & Resources section** – this section keeps employees in the know and assists with understanding their role in protecting against information security threats affecting the FDA and its information. The resources in this section include: Security Awareness Tip, Accounts and Passwords, All Hands Announcements, IT Security News, Configuration Standards Contracts/SOW Requirements, Processes and Procedures, Secure Socket Layer/Transport Layer Security, IT Defender, Info Security Forums, and Monthly Awareness Campaign.

## Info Security Forums



## Info Security Forums

The OIM Information Security Program team is presenting a series of ongoing forums on various Information Security topics to provide security awareness.

In the listing below, you will find information on recent and upcoming Information Security Forums. Check back for additional topics in the future, as we will be continuously adding new forums.

### Upcoming Events



We are hosting a series of events to celebrate National Cybersecurity Awareness Month, including speakers and a security awareness booth. [See the agenda for details.](#)

- **Tuesday, October 30, 2012 from 10:30 a.m. – 2:00 p.m. EDT** at CFSAN, Lobby area – Security Awareness Booth
  - **Please Note:** *This event has been postponed due to weather conditions. Please check back soon for a new date/time for this event*

#### Recordings of past presentations:

- "Security Vulnerabilities in Electronic Voting Machines" presentation by Micah Sherr

### Past Forums



**TOPIC:** [How to Effectively and Responsibly Use Social Media for Government](#)

**PRESENTED BY:** Lovisa Williams, Sr. Policy Advisor and Co-Chair for the Sub Council for Social Media at Department of State

**WHEN:** Wednesday, January 11, 2012 at 11 a.m.

**WHERE:** White Oak, Building 2, Room 2058

[How to Effectively and Responsibly Use Social Media for Government Presentation](#)

To view a recording of the Social Media presentation, [click here.](#)



We hosted a series of events to celebrate National Cybersecurity Awareness Month, including speakers and a security awareness booth. [See the agenda for details.](#)

#### Recordings of past presentations:

- "When and How to Address Security Implications of New Technologies" presentation by Paul Krasley
- "On-Line w/Terrorists, Hackers, U & UR Family ... Sounds Like Fun, Right? What U Don't Know Could Hurt U!" presentation by Dr. Rocky Young
- "Internet Safety 101: Making the Internet Safer for Children and Families" presentation by Donna Rice Hughes

This slide highlights the **Info Security Forums** under the **Communication & Resources** drop down menu:

- **Info Security Forums** – Schedule of ongoing forums where OIM Information Security Program team members and outside speakers present on various Information Security topics to provide security awareness. Flyers, videos, and presentations on upcoming forums and past forums are included.

## Monthly Awareness Campaign Archives

[Home](#)[Reporting an Incident](#)[ISSO Contacts](#)[Comm & Resources](#)[Training](#)[FAQs](#)

# Monthly Awareness Campaign ARCHIVES

2011-present

## Monthly Awareness Campaigns 2011-2013



Audits  
January 2013  
**Current Campaign** | Poster



Online Shopping  
November 2012  
Campaign | Poster



National Cybersecurity  
Awareness Month  
October 2012  
Campaign | Poster



Iron Key  
May 2012  
Campaign | Poster



Phishing  
March 2012  
Campaign | Poster



Social Media  
January 2012  
Campaign | Poster



Online Shopping  
November 2011  
Campaign | Poster



National Cybersecurity  
Awareness Month  
October 2011  
Campaign | Poster



Portable Devices  
September 2011  
Campaign | Poster



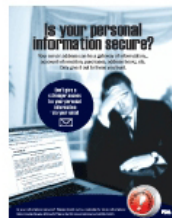
Spyware, Malware,  
and Botnets  
August 2011  
Campaign | Poster



Traveling Outside  
of the U.S.  
July 2011  
Campaign | Poster



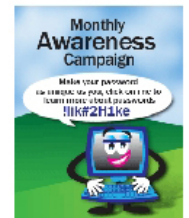
Kids and Internet Safety  
June 2011  
Campaign | Poster



Data Protection and Privacy  
May 2011  
Campaign | Poster



ID Theft and Fraud  
April 2011  
Campaign | Poster



Password Security  
March 2011  
Campaign

*Monthly Awareness Campaigns are created by the OIM Information Security Program for FDA.*

This slide highlights the **Monthly Awareness Campaign Archives** under the **Communications & Resources** menu:

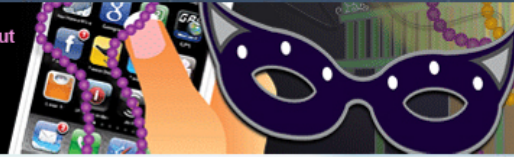
- Monthly Awareness Campaign Archives** – Useful information on the current and past monthly topics to provide security awareness. Includes tips for protecting yourself and the FDA, games, posters to hang in your office and share with your peers, and links to recent news on the topic.

## IT Defender

[Home](#)[Reporting an Incident](#)[ISSO Contacts](#)[Comm & Resources](#)[Training](#)[FAQs](#)

Stay informed on IT Security topics and find out about current events, by checking out the latest issue of:

# IT Defender



Mobile Application  
**Security**  
February 2012 Issue 7

The IT Defender newsletter is created by the OIM Information Security Program for FDA.

The IT Defender newsletter is published quarterly. The purpose of the newsletter is to inform FDA employees about current Information Security policies and to keep up to date on awareness events and resources.

To view the full version of IT Defender please [click here](#).

**Here are some topics you can find in our latest February issue:**

- Are you trading security for convenience?
  - Did you know?
  - Tips
- Modern Malware
- CAPTCHAs: What Are They?
  - What is the Turing Test?



Mobile Application Security  
**February Issue 7**  
PDF | DOC

If you would like to view previous IT Defender newsletters, you can visit the [IT Defender Archives](#) where you can view them online or download a copy.

**This slide highlights the IT Defender under the Communication & Resources drop down menu:**

- **IT Defender** – A quarterly security awareness newsletter with information such as articles on current security threats, helpful tips and reminders, etc.

## Online Security Awareness Training

[Home](#)[Reporting an Incident](#)[ISSO Contacts](#)[Comm & Resources](#)[Training](#)[FAQs](#)

# Information Security Training



**Quick Links:** [Training](#) | [Online Security Awareness Training](#) | [Useraware](#) | [Specialized Privacy Training](#)

Welcome to the Training section. This page will link you to all of the necessary resources for staying compliant and up to date on the latest available training in the area of Information Security.

Within this section you will find the following:

### Online Security Awareness Training

Must be completed within 10 days of your start date and is an ongoing annual requirement.

### Role-Based Training

Per FISMA, OMB Circular A-130, and OPM regulation 5 CFR 930.301, security role-based training (RBT) is a requirement for those personnel with significant security responsibilities.

- [Information Security for Executives v.1.0](#)
- [Information Security for Managers v.1.2](#)
- [Information Security for IT Administrators](#)
- [Senior Officials for Privacy \(SOP\) Roles & Responsibilities Training](#)

For more information visit: [Secure One HHS Role Based Training](#)

### Specialized Privacy Training

The video recording of September 20, 2012 session led by HHS Cybersecurity experts is listed below. This course provides guidance on identifying and properly handling personally identifiable information (PII) in the workplace.



[Specialized Privacy Training \(1 hour\)](#)

For questions about privacy training please go to the [Privacy Act Contacts](#) page:

<http://www.fda.gov/oc/2012/09/20/20120920/20120920InformationSecurityTraining224794.html>

Page Last Updated: 11/27/2012

• **The Training section** links employees to all of the essential resources for staying compliant and up to date on the latest available training in the area of Information Security, including their required annual security awareness training and role based training.